

# **MASTERARBEIT / MASTER'S THESIS**

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# "Consumer Xenocetrism: What We Know and How We Use It. A Literature Review and A Reconsideration of its Measurements."

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#### **Abstract**

In accordance with the growing scientific interest in the effects and drivers of consumer xenocentrism (C-XEN), this thesis aims to compare the present measurement scales of the construct and to illustrate relevant differences in its emergence and effects. In recent years, not only has research in the field of C-XEN increased, but also different measurement scales for determining xenocentrism have been developed. The development process, the foundation, and the dimensions of the scales differ considerably. These distinctions severely limit the comparability and, thus the explanatory power of studies on C-XEN.

To compare the scales, an empirical study was conducted with Brazilian consumers. C-XEN in the product category of shoes was measured with the currently available scales. The scales were then compared in their reliability, validity, and in the process of development. The study results show that particularly the C-Xenscale by Balabanis and Diamatopoulos (2016) was theoretically grounded and accurately developed. This is also reflected in the convincing validity and reliability of the scale. Accordingly, this master thesis also recommends the use of the C-Xenscale.

A detailed conclusion, managerial and theoretical implications, and limitations of the study can be found in the last section of the thesis.

**Keywords:** Consumer xenocentrism, C-XENSCALE, CXENO Scale, X-Scale, XEN-Scale, irrational consumer behavior, foreign product bias, purchase intention

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# **List of Abbreviations**

C-XEN – Consumer Xenocentrism

CET – Consumer Ethnocentrism

PI – Purchase Intention

PCI – Product-Country Image

BA – Brand Attitudes

WTP – Willingness to Pay

PP – Purchase Probability

COO – Country of Origin

SIT - Social Identity Theory

SJT - System Justification Theory

et al. - and others (Latin: et alii)

e.g.for example (Latin: exempli gratia)

i.e. -that is (Latin: id est)

#### 1 Introduction

# 1.1 Research Background and Research Gap

Due to increasingly global markets and networked consumption, the positive and negative influence of local and foreign product groups and brands on consumer perceptions is becoming more and more the focus of international marketing research (e.g. Bartsch et al, 2016; Balabanis et al, 2019). The immense choice of products and brands from different countries has been proven to lead to consumer prejudice. Therefore, researchers are eager to find out the underlying reasons for the preference for domestic and foreign products. Previous research on foreign and domestic product preference has focused on the idea that a product's country of origin (COO) is particularly meaningful for consumers' purchasing behavior and product evaluation (e.g. Roth & Romeo, 1992; Balabanis & Diamantopoulos, 2004). In addition, external factors such as prices, brand names, or product design have long been recognized in marketing research. In addition to these primarily cognitive-based explanations, recent research focuses on more affectively based, social-psychological explanations to explain consumer biases regarding domestic and foreign product preferences and choices (Mueller & Broderick, 2010).

Here, constructs focusing on preference for domestic or foreign products as a result of consumers' pro-ingroup tendencies have been established first (Mueller & Broderick, 2010). These include constructs such as consumer ethnocentrism (CET) (Shimp & Sharma, 1987), consumer animosity (Klein & Ettensoe, 1999), and national identity (Verlegh, 2007).

Particularly in recent years, interest in concepts to explain consumers with positive outgroup orientations and negative ingroup perceptions has increased as well. These studies focused on the concept of C-XEN, which accounts for both outgroup favoritism and ingroup derogation. A description of the concept was made by Balabanis and Diamantopoulos (2016) as follows:

"A consumer's internalized belief of the inferiority of domestic products and a corresponding propensity to prefer foreign products for social aggrandizement purposes (Balabanis & Diamantopoulos, 2016, p. 61)."

While an increasing amount of research is being done on C-XEN, there are different scales to measure the construct. In reality, this leads to difficulties in comparing and inconsistent results

as the focus of the various scales is on different theories and different areas of C-XEN. The following four scales are currently used in research on xenocentrism:

- C-XENO (Lawrence, 2012).
- C-XENSCALE (Balabanis & Diamantopoulos, 2016).
- X-SCALE (Rojas-Méndez & Chapa, 2019).
- XEN-SCALE (Cleveland & Balakrishnan, 2019).

This master's thesis provides insight into the current state of research on xenocentrism and compares the existing measurement scales theoretically and empirically. The scales are compared theoretically on the basis of their conceptual definition, theoretical foundations, and the scale development process. The reliability and validity of the scales are empirically tested.

A fifth scale to measure xenocentrism was developed by Prince, Davies and Cleveland in 2016. However, this scale is the CETSCALE for measuring CET (Shimp & Sharma, 1987), in reverse. As it has since been established that C-XEN is not the opposite of CET, this scale will not be used in the comparison and study in this master's thesis. The aim of this Master's thesis is to answer the following research question comprehensively:

Which scale for measuring C-XEN should be used for research on xenocentrism due to its conceptual definition, theoretical basis, scale development process, reliability, and validity?

This thesis has several implications for international marketing research. From a theoretical perspective, it compares the current state of research, results, and differences in research on xenocentrism. The current measurement scales are compared, and a recommendation for use is made. From a managerial perspective, the results of the empirical research are valuable. They show once again that xenocentrism leads to a biased perception of products and brands and can thus influence purchasing decisions. Brands can use this knowledge to change or influence their own presentation in favor of the market they are addressing. This plays a powerful role in a universal construct such as xenocentrism, which has already been demonstrated in different product categories, privately and publicly consumed products, and in more luxurious and less expensive products (Mueller et al, 2016).

#### 1.2 Structure of the thesis

The master thesis starts with an introduction to the topic of C-XEN and shows the gap in research. Subsequently, in Chapter 2, the construct's background is shown through examples from the current state of research and essential, related constructs. Definitions, theoretical foundations, reasons, and focus of xenocentrism research is shown. The extant literature is evaluated in Chapter 3, and existing studies are viewed in terms of their setting, samples, product categories, dependent variables, and key findings. In the fourth chapter, the existing xenocentrism scales are discussed in detail. All scales are described and the item generation and problematic aspects are presented individually. The fifth chapter deals with the empirical research of the master thesis and shows hypotheses development, data collection, measurement instruments, experimental design, and the pre-test. The research results are shown in the sixth chapter and presented based on the main analysis. The seventh chapter discusses the found results and shows the research's theoretical and management implications and limitations.

#### 2 Conceptual Background

This chapter provides insight into the concept of C-XEN. It also discusses stereotypical xenocentric consumers and gives examples of xenocentric consumers in research. Subsequently, the related constructs of consumer cosmopolitanism and CET are discussed. The definition of C-XEN in the literature is provided, theoretical foundations are identified, and the focus and purpose of research on C-XEN are presented.

#### 2.1 The concept of Consumer Xenocentrism

In 951 Kent and Burnight introduced the Xenocentrism Concept to the academic literature in their paper "Group Xentrism in Complex Societies" for the first time. The concept was based on Summer's (1906) ethnocentrism concept and described it as its counterpart. Kent and Burnight defined xenocentrism as

"The view of things in which a group other than one's own group is the centre of everything, and all others, including one's own group, are scaled and rated with reference to it (Kent & Burnight, 1951, p. 256)."

This definition is based on their observation that some people have an outgroup orientation that leads them to favour foreign groups over their own society.

Still, most definitions of C-XEN are based on Kent and Burnight's original ideas and definitions. However, it must be mentioned that they did not link their xenocentrism concept to a consumer context. In 2010, Mueller and Broderick were the first researchers to link the construct of xenocentrism to the consumer sphere and, thus, to a consumer context.

In general, the key factor of xenocentrism is not only to prefer the foreign but also to reject the local (Kent & Burnight, 1951; Balabanis & Diamantopoulos, 2016; Perlmutter, 1954). Kent and Burnight outline xenocentrism as a psychological attitude that implies a biased view. The nature of the concept is described as subjective, as a xenocentric person sees faults where non-exist (Kent & Burnight, 1951). Similar to ethnocentric feelings, Kent and Burnight identify xenocentristic feelings to be "Most likely held in respect to the political, economic, religious, and familial institutions of a society together with their attendant ethical and moral codes, traditions, and mores (Kent & Burnight, 1951, p. 257)."

Another primary characteristic of xenocentrism is negative stereotypical perceptions of the own ingroup coupled with outgroup admiration (Balabanis & Diamantopoulos, 2016). This attribute differentiates C-XEN from other positive foreign bias constructs like the consumer cosmopolitanism construct.

Since xenocentric people regard their home country as inferior while they regard foreign countries as superior, product quality does not play a decisive role in the preference for foreign goods. Numerous studies have found that xenocentric consumers prefer foreign products even though domestic products of equal or better quality and equal or lower price are available. This effect has been tested and confirmed in various studies with product groups such as wine, shoes, cosmetics, clothing, and many more. According to Mueller and Broderick, "The bias towards foreign products cannot always be credited to superior product attributes or functionality; rather, consumer bias often results because foreign products better represent an ideal or value with which a consumer can identify or aspire (Mueller & Broderick, 2010, p. 7)." They note that foreign products are often associated with the status of prestige and/ or modernity. Therefore not their quality or functionality, but their foreignness that conveys status (Mueller & Broderick, 2010). Nevertheless, it must be mentioned that xenocentric individuals do not prefer products from all foreign countries but only from certain countries.

Similarly, as a preference for foreign products is more frequently documented in developing and emerging countries, comparatively low-status countries are also more likely to exhibit xenocentric tendencies than consumers from higher-status countries (Balabanis & Diamantopoulos, 2016). For instance, Mueller et al (2016) conducted a focus group among Chinese consumers in which they confirmed that not all foreign products are valued higher than domestic ones. Hence, the term "foreign products" in the context of xenocentrism does not include all foreign products in general, but mainly refers to products from developed countries such as the USA, Western European countries, and Japan. Therefore, xenocentric consumers do not value all foreign products higher than domestic ones, but only products from higher-status countries (Mueller et al, 2016).

This shows the close connection between status and xenocentrism, which is why status is one of the most recurring themes in the literature and research on xenocentrism. Foreign products from high-status countries are used by xenocentric consumers to identify their social status or show how much their status has improved, by displaying that they are able to afford foreign products (Mueller et al, 2016). As previously mentioned, neither the quality nor the functionality nor the price of the product is decisive, but the status that the product conveys. This is particularly evident among xenocentric consumers that prefer counterfeit or damaged products over products from their domestic country (Mueller & Broderick, 2009). In particular, lower-status groups view foreign products as status symbols and try to overcome their own

status by buying high-status goods (Balabanis & Diamantopoulos, 2016). Rojas-Méndez and Chapa (2019) argue that the search for one's social identity usually leads to social comparison. Furthermore, Balabanis and Diamantopoulos (2016) mention that "Perceived inferiority of low-status groups leads to a strong desire to increase one's own status (Balabanis & Diamantopoulos, 2016, p.61)."

For instance, low-income consumers in Thailand repack their empty Marlboro packages with domestic cigarettes to show their status by smoking the more expensive and popular foreign brand (Goldberg & Baumgartner, 2002).

In addition to xenocentric consumers buying a foreign product to improve their self-image, Balabanis and Diamantopoulos (2016) also state that "Xenocentrics are more susceptible to normative influences, more materialistic, and vainer; display higher social dominance orientation; and have lower levels of collective self-esteem and self-confidence (Balabanis & Diamantopoulos, 2016, p.72)."

Although xenocentrism is more pronounced in emerging countries, it is important to mention that the phenomenon is not exclusively limited to technologically, economically, or politically less developed countries, but is a universal phenomenon (Scherer, 2020).

Moreover, research shows that external dynamics can likewise influence C-XEN. For instance, after the Chinese government banned more than 4000 Western-sounding brand names in 1996 xenocentric tendencies increased while ethnocentric views resurged (Mueller et al, 2016). This example demonstrates, how governmental regulations and cyclic changes in the economic or political sphere may subject foreign and domestic purchase behaviour, and thus xenocentrism, to great changes (Scherer, 2020).

Another aspect to be mentioned is the impact of C-XEN on domestic markets. Research has found both evidence that C-XEN has a positive impact on domestic markets and evidence that C-XEN has a negative impact on domestic markets. Mueller and Broderick (2009) argue that foreign product favouritism can help to expose the weaknesses of the domestic market and encourage firms to produce more market-oriented products. Accordingly, domestic producers need to improve the quality of their products, lower their prices, and challenge their old advertising strategies (Kisawike, 2015). Nevertheless, Mueller and Broderick (2009) find the negative impacts more striking, especially in less economically advanced countries. They argue

that due to the higher price of foreign goods consumers might have to decrease their expenses for food, health care, and education which might lead to a decline in their overall living standard. If consumers choose foreign products regardless of quality, functionality, or price, confidence and pride in domestic production could decline, leading to a loss of domestic industry.

# 2.2 Examples of Consumer Xenocentrism in research

This section gives a brief overview of where C-XEN is already found in research, showing how universal xenocentrism occurs.

While conducting their focus groups in 2016, Mueller et al found several examples of C-XEN in China. Many Chinese consumers preferred foreign products from developed countries such as the USA or Europe over domestic products. Chinese companies took advantage of their knowledge of xenocentric consumers by misrepresenting their products as foreign and advertising domestic products with foreign-sounding names. One example is Haier, a company that intentionally uses a German-sounding brand name and attaches foreign symbols to its marketing communications (Mueller et al, 2016).

A similar example can be seen in Latin America, where domestic manufacturers sell their domestic products as American products by distributing them to the USA, bringing them back, and selling them in the domestic market (Gaur, Bathula, & Diaz, 2015). Mueller, Damascena, and Torres (2020) found that the consumption of imported wine has increased significantly in Brazil and linked the preference for foreign wines to the xenocentric tendencies of Brazilian consumers.

In Kenya, xenocentrism is demonstrated using English, a foreign language, in pre-schools instead of Kikuyu, the mother tongue. Both parents and teachers promote the use of English because they consider schools that use English superior to those that use the mother tongue. Many teachers are convinced that their students will no longer need their Kikuyu in adulthood, while English will be necessary for them (Waithaka, 2017). Another example of xenocentrismus in Africa is Ghana, where the country is trying to promote "Made in Ghana" products more, as the trend of buying foreign goods is severely affecting the Ghanaian economy (Mahmoud et al, 2021). While C-XEN is mainly found in developing countries, xenocentric tendencies are universal and can therefore also be found in developed countries (Mueller et al, 2016). Recent research in particular has focused on identifying xenocentrism in developed countries and has been able to demonstrate this several times. One instance is a study that was conducted in Austria in 2018. Xenocentric consumers in Austria showed foreign product

preferences and irrational buying behaviour by choosing inferior foreign brands instead of superior domestic ones (Dachs-Wiesinger, 2018).

## 2.3 Expected xenocentric consumers in the extant literature

In this section, some stereotypical xenocentric consumer groups are presented. As C-XEN is a universal phenomenon that can occur in all segments of the population, these representations are not exhaustive. In addition, the groups presented may overlap with each other. The aim of this section is to simply identify typical and widespread xenocentric consumer types.

# Government-critical consumers:

Individuals who are in strong resistance to the political actions within their own country are more likely to identify with a country whose actions are consistent with their own moral or political beliefs. Therefore, one common reason for displaying high levels of xenocentrism is to disagree with the public policies of the government of one's country (Lawrence, 2012). For instance, massive opposition to the US Vietnam War led large segments of the American population to avoid domestic goods in favour of products from countries critical of the US stance (Belk, 1982).

# Consumers with connections to foreign cultures:

Consumers that are somehow exposed to foreign cultures and consumption styles have a greater awareness of the offerings of foreign countries (Lawrence, 2012). According to Kent and Burnight (1951), these are often younger consumers and especially college students who get in contact with other cultures through their studies.

# Consumers in developing countries, emerging markets, and former colonies:

Mueller and Brodrick (2009) argue, that C-XEN is particularly common in emerging markets and former colonies. The denigration of colonized people often results in feelings of inferiority which leads to the perception, that domestic products are inferior to foreign products (Balabanis & Diamantopoulos, 2016).

In general, xenocentrism is predominantly found in developing countries (Mueller & Broderick, 2009; Mueller et al, 2016; Balabanis & Diamantopoulos, 2016; Rojas-Méndez & Chapa, 2019). As shown in the examples above, many studies have confirmed xenocentric tendencies in developing countries and emerging markets leading to the preference of foreign products over domestic products even when the domestic alternatives were better in quality, and functionality

or offered at a lower price (Mueller & Broderick, 2009; Mueller et al, 2016; van Herk & Torelli, 2017). Consumers in emerging markets are particularly attracted to foreign products due to underlying socio-psychological factors, as they associate a status of prestige and modernity with foreign countries and their products (Mueller & Broderick, 2009).

#### Consumers in low-status groups:

In the extant literature, xenocentric tendencies are often linked to the idea that the consumption of foreign products or brands improves status or enhances self-worth (Mueller & Broderick, 2009). The perceived inferiority of low-status groups fosters a strong desire to increase the group's status (Mazzocco et al, 2012). Low-status groups often try to increase their status by consuming products that are associated with higher status. In low-status countries, foreign products are often purchased by wealthier domestic consumers or the local elite to demonstrate their status (Mueller & Broderick, 2009). On the other hand, low-income consumers that are often not able to purchase more expensive foreign goods use deceptive strategies like the consumption of counterfeits to improve their status (Balabanis & Diamantopoulos, 2016).

# **Demographics:**

As some examples above have already shown, younger consumers are more xenocentric than older consumers (Mueller et al, 2016). One reason for this could be that younger consumers are more exposed to foreign cultures through the media and their general lifestyle (Lawrence, 2012). In addition, research suggests that young consumers show their freedom by buying foreign products (Kent & Burnight, 1951).

Another demographic group where xenocentrism has been particularly demonstrated is higher-income consumers (Kisawike, 2015). This could simply be because they are able to buy the most expensive foreign products and brands (Mueller et al, 2016). As mentioned earlier, foreign products are often purchased by wealthier consumers in developing countries to demonstrate and enhance their status (Mueller & Broderick, 2009).

#### 2.4 Related Constructs

# Consumer Cosmopolitanism

Consumer cosmopolitanism is a now well-researched construct related to outgroup favoritism, which explains consumers' preference for foreign brands over domestic ones (Balabanis,

Stathopoulou, & Qiao, 2019). The concept of cosmopolitanism dates back to 1957 in the field of sociology Riefler and Diamantopoulus (2009). Consumer cosmopolitanism was introduced to the marketing field by Cannon and Yaprak (1993) and used in their contingency model for cross-national segmentation.

Riefler, Diamantopoulos, and Siguaw (2012) define consumer cosmopolitanism as a multidimensional construct with three facets:

- 1. Open-mindedness.
- 2. Diversity appreciation.
- 3. Consumption transcending borders.

Accordingly, Riefler, Diamantopoulos, and Siguaw (2012) define open-mindedness as a key characteristic of cosmopolitans due to their general openness to other people and other cultures. Although cosmopolitans are interested in foreign cultures, they do not necessarily have in-depth knowledge of the cultures they are interested in (Riefler, Diamantopoulos, & Siguaw, 2012). Nevertheless, a cosmopolitan consumer is willing and open to trying products that do not conform to the cultural norm and has an active desire to consume cultural differences (Lawrence, 2012). Furthermore, cosmopolitans respect and appreciate differences and diversity in the world, as they look for contrasts. Their appreciation of diversity leads to a positive attitude towards products and brands from foreign countries and cultures, as they generally value diversity. Cosmopolitan consumers like to actively consume products from other cultures as they want to enjoy the consumption experience. Therefore, they consume not only goods such as food, but also services and products from other countries (Riefler, Diamantopoulos, & Siguaw, 2012).

While travel is a typical activity of a cosmopolitan consumer, cosmopolitan tendencies can now also be developed through the use of global mass media and without leaving one's own country. In general, cosmopolitanism is more common among younger people, people with higher education, wealthier people, and women (Cleaveland, Laroche, & Papadopoulos, 2009).

There are several measurement scales to measure (consumer) cosmopolitanism. The most popular ones are C-COSMO (Riefler, Diamantopoulos, & Siguaw, 2012), COS scale (Cleveland et al, 2014), CYMYC scale (Cannon et al, 1994), CCOS scale (Lawrence, 2012), COSMOSCALE (Saran & Kalliny, 2012) and CONDOS Scale (Altintas et al, 2013).

#### Consumer Ethnocentrism:

The term CET was introduced by Shimp and Sharma in 1987 and is based on the general concept of ethnocentrism by Sumner (1906). They defined CET as

"The beliefs held by American consumers about the appropriateness, indeed morality, of purchasing foreign-made products (Shimp & Sharma, 1987, p.280)."

Ethnocentric individuals see their own culture as the "center of the universe" and they evaluate other groups only from the perspective of their own ingroup (Shimp & Sharma, 1987, p.280). They accept people who are similar to their ingroup and reject people who are dissimilar to their ingroup (Shimp & Sharma, 1987).

They distinguish between non-ethnocentric consumers, who evaluate foreign products according to their own merits without paying attention to where they are produced, and ethnocentric consumers, who consider the purchase of foreign products immoral because they believe it harms the domestic economy, leads to job losses and is disloyal to their own country (Shimp & Sharma, 1987). Ethnocentrism sees foreign products and brands as a danger to their domestic economy and as a threat to their domestic culture (Cleveland, Laroche, & Papadopoulos, 2009). Ethnocentric consumers identify themselves through their purchasing behavior, which gives them a sense of belonging (Shimp & Sharma, 1987). Highly ethnocentric consumers avoid contact with other groups by making economic sacrifices when necessary (Balabanis & Diamantopoulos, 2004; Cleveland, Laroche, & Papadopoulos, 2009).

Elderly people, people with lower education, people with a lower income level, and females are more likely to be ethnocentric (Cleveland, Laroche, & Papadopoulos, 2009). CET influences product preference and the willingness to buy foreign products (Cleveland, Laroche, & Papadopoulos, 2009).

The CET concept is explained by social identity theory (SIT) (Balabanis & Diamantopoulos, 2016) which focuses on ingroup favoritism and outgroup derogation (Tajfel & Turner, 1979). People try to maintain or increase their self-esteem by favoring their own group and devaluing other groups (Tajfel & Turner, 1979).

CET is generally measured using the Ethnocentrism Scale (CETSCALE) by Shimp and Sharma (1987). In this thesis, CET will be used to test the nomological and discriminant validity of the different existing xenocentrism scales. CET is expected to be negatively associated with C-XEN.

#### 2.5 Definitions of Xenocentrism in the extant literature

There are various definitions of (consumer) xenocentrism in the extant literature.

# Table 1: Conceptual Definitions of Xenocentrism:

| Number | Author                | Year | Definition  |
|--------|-----------------------|------|---|
| 1      | 1 Kent and Burnight   |      | A view of things in which a group other than one's  |
|        |                       |      | own is at the center of everything, and all other   |
|        |                       |      | groups, including one's own, are scaled and rated   |
|        |                       |      | with reference to it.                               |
| 2      | Mueller and Broderick | 2009 | A person who prefers products from a country (or    |
|        |                       |      | region) other than their own and who rates and      |
|        |                       |      | scales products in reference to the foreign country |
|        |                       |      | and not their own.                                  |
| 3      | Lawrence              | 2012 | An individual's preference for the products or      |
|        |                       |      | services of a society other than their own. A       |
|        |                       |      | propensity to rate and scale all products and       |
|        |                       |      | services in reference to this foreign society.      |
| 4      | Balabanis and         | 2016 | A consumer's internalized belief of the inferiority |
|        | Diamantopoulos        |      | of domestic products and a corresponding            |
|        |                       |      | propensity to prefer foreign products for social    |
|        |                       |      | aggrandizement purposes.                            |
| 5      | Roja-Méndz and        | 2019 | Consumers' preference for imported products,        |
|        | Chapa                 |      | rejecting one's domestic goods, based on the        |
|        |                       |      | perception that foreign products are superior to    |
|        |                       |      | homemade products.                                  |
| 6      | Cleveland and         | 2019 | A bias in favor of foreign products over those      |
|        | Balakrishnan          |      | which are domestic, and this preference occurs      |
|        |                       |      | even in cases which are impractical (e.g. the       |
|        |                       |      | domestic product is cheaper or more functional;     |
|        |                       |      | Balabanis and Diamantopoulos, 2016)                 |
|        |                       |      |   |

Table 1 Conceptual Definitions of Xenocentrisn

Table 1 shows the main definitions of (consumer) xenocentrism on which are most studies are based on. The definition by Kent and Burnight's (1951) is a definition for xenocentrism in general whereas the definition by Mueller and Broderick (2009) was the first one to include the consumer perspective.

The definition by Lawrence (2012) displays xenocentrism as a preference for products of one specific country although the CXENO scale by Lawrence measures foreign product preferences in general.

The most recent definition of C-XEN is by Balabanis and Diamantopoulos (2016). Their definition includes social aggrandizement which is also part of their measurement scale.

#### 2.6 Theoretical Foundations in the Xenocentrism research

There are two Theoretical Foundations on which xenocentrism is mainly based. SIT was first used to explain xenocentric tendencies. More recent research shows that system justification theory (SJT) can better explain both biases within the construct, the negative bias towards domestic products and the positive bias towards foreign products.

# **Social Identity Theory**

C-XEN was initially explained through SIT (Tajfel & Turner, 1986) as social identity theories, including theories on self-esteem (Rosenberg, 1965), collective self-esteem (Luhtanen & Crocket, 1992), reference group (Merton & Rossi, 1950; Hyman & Singer, 1968), counterculture (Roszak, 1969), and relative deprivation (Runciman, 1966) are used to explain ingroup and outgroup orientations and behaviors (Mueller & Broderick, 2009). Xenocentric behavior can be seen as an attempt by the individual to gain positive self-esteem or self-image. Group membership, the status of one's own ingroup, and the comparison between groups make up a large part of self-esteem and self-image. The better an individual views his or her own group, the higher his or her personal self-esteem. Low group status can lead to frustration, so group members obsessively strive for status and power and overidentify with the national group (Mueller & Broderick, 2009; Mueller et al, 2016).

Balabanis and Diamantopoulos (2016) criticize the use of SIT to explain C-XEN because it emphasizes ingroup favoritism rather than outgroup favoritism. Therefore, According to SIT, members of low-status groups would cope with their situation through social creativity by prioritizing in their evaluations those characteristics in which their own group is superior and devaluing those in which the outgroup is superior. This would lead to them being more likely to receive negative evaluations of the outgroup. In summary, consumers in low-status countries would therefore have negative attitudes toward products from higher-status countries (Balabanis& Diamantopoulos, 2016). Additionally, Balabanis, and Diamantopoulos (2016) recognize negative self-stereotyping as a defining attribute of xenocentrism which is not at all part of SIT.

# **System Justification Theory:**

Balabanis and Diamantopoulos (2016) recognize SJT to explain C-XEN. System justification refers to.

"The psychological process by which existing social arrangements are legitimized, even at the expense of personal and group interests (Jost & Banaji, 1994, p. 2)."

Balabanis and Diamantopoulos state that social arrangements refer to the relative standing of different countries as countries are graded and ranked by international organizations and ranking agencies. People internalize and accept these differences rather than trying to raise the self-esteem of their own group, as SIT would predict (Balabanis & Diamantopoulos, 2016). They accept their position as inferior and the position of the other group as superior, even if this view runs counter to their own interests (Balabanis, Stathopoulou, & Qiao, 2019). This shows, why people from comparatively low-status countries are more often xenocentric than people from countries with higher status (Balabanis & Diamantopoulos, 2016). By expressing outgroup favoritism, they unknowingly support and maintain existing forms of inequality (Jost et al, 2002).

Therefore, Balabanis, and Diamantopoulos state that

"System justification theory aims to explain the phenomena of out-group favoritism and to compare derogation, particularly among members of low-status groups (Balabanis & Diamantopoulos, 2016, p.60)."

In 2019 Balabanis, Stathopoulou, and Qiao compared different theoretical approaches that are meant to predict favoritism towards domestic and foreign brands. Their investigation revealed that.

"System justification theory is consistent in its predictions in both attitudinal and loyalty biases. Moreover, the system justification theory—based construct of Consumer Xenocentrsim consistently explains both types of biases (toward domestic and foreign products) (Balabanis, Stathopoulou, & Qiao, 2019, p.51)."

# Theories used in scale development

As mentioned above, Balabanis and Diamantopoulos (2016) used SJT as the theoretical basis for their scale development process. However, they are the only researchers to include a theoretical basis in their scale development process. All other scales measuring xenocentrism were created without a theoretical grounding.

# 2.7 Focus and Purpose of Xenocentrism Studies

Considering their focus, xenocentrism studies can be classified into two distinct groups. The first group includes all studies that contribute to the theoretical foundation and the development of the (C-XEN) construct. This group includes the original studies by Kent and Burnight (1951); Mueller and Broderick (2009), who were the first to both demonstrate the existence of the construct and develop a framework for the application of xenocentrism. There are four studies in the first group that focus on developing scales to measure C-XEN. The first scale developed to measure C-XEN is the CXENO scale which was presented by Lawrence in 2012. In 2016, Balabanis and Diamantopoulos draw on SJT to develop the two-dimensional C-XENSCALE. Rojas-Méndez and Chapa developed the two-dimensional X-Scale in 2019. In the same year, Cleveland and Balakrishnan developed their three-dimensional XEN Scale.

The second group includes all studies that test the impact of C-XEN in different settings. These studies usually test the impact of C-XEN in different contexts by changing the target countries, product categories, or brands or testing the effect of consumer's xenocentrism against the effect of related constructs (mostly ethnocentrism) or when different mediators or moderators are included. This category includes qualitative studies like the focus group that was performed by Mueller et al (2016) in China with the purpose to find det deeper insights into the purchase decisions of Chinese consumers and their reasons to prefer foreign products even when there are domestic alternatives which are similar or better (Mueller et al, 2016). In recent years (since 2019), there has been an increase in interest in xenocentrism research, as evidenced by the higher number of published studies. Some of them test the effect of mediators on xenocentrism for example Camacho, Concha, and Ramírez-Correa (2020) in "The Influence of Xenocentrism on PIs of the Consumer: The Mediating Role of Product Attitudes", some of them compare differences between xenocentrism and related constructs as per example Balabanis, Stathopoulou, and Qiao (2019) in "Favoritism Toward Foreign and Domestic Brands: A Comparison of Different Theoretical Explanation" and some test the general impact of the xenocentrism construct as per example Scherer (2020) in in "Impact of C-XEN and CET on decision-making choices – A study on foreign and domestic product bias". As mentioned above, the completed list including all currently published xenocentrism studies is summarized at the end of chapter 3 in Table 2.

#### 3 Evaluation of the extant literature on xenocentrism

At the time of writing, a total of 23 empirical studies on C-XEN could be identified. It is evident that interest in C-XEN is increasing, as the number of studies has risen, especially in recent years. To provide an overview, the studies are summarized in Table 2. This chapter examines the main characteristics and key findings of these studies and raises some areas of concern.

# 3.1 Study settings of Xenocentrism Studies

Most empirical studies on C-XEN were carried out in developing countries (i.e., China, Mexico, Brazil, Colombia, Vietnam, etc.). Yet, there are also some empirical studies that were conducted in countries in the middle of economic development as Greece, and studies in countries that are developed such as Austria.

In most studies, the foreign country is given in the survey.

The target country is usually a country that is more developed than the country of implementation. This could be a sensible choice, as xenocentric consumers do not consider all products and brands from abroad as superior, but only products and brands from countries with a higher status. However, there are also some studies in which no exact foreign country is named in the study or studies in which several countries are selected.

#### 3.2 Samples and Product Categories of Xenocentrism Studies

Empirical data on C-XEN has been gathered from a variety of sources including student or convenience samples (e.g. Lawrence, 2012; Nguyen, & Pham, 2021), and consumer samples (e.g. Balabanis, Stathopoulou, & Qiao, 2019; Mueller, Damascena, & Torres, 2020). The sample sizes range from very small samples with several focus groups of ten to 19 people (Mueller et al, 2016) to samples with more than 500 respondents. Most studies are based on samples between 200 and 300 participants which shows that most studies use moderate sample sizes.

To measure the effect of C-XEN on foreign product (brand) preferences and foreign product (brand) evaluation, two approaches have been used in previous studies:

- 1. One or several specific products, product categories, or brands are used
- 2. Products (brands) in general are used, there are no references to specific products (brands) Researchers applying the first approach use specific products (brands) for instance shoes (Diamantopoulos, Davydova, & Arslanagic- Kalajdzic, 2018), wine (Mueller, Damascena, & Torres, 2019), and bicycles (Dachs- Wiesinger, 2018) or they refer to specific products out of one product category such as convenience goods (Luburic, 2020), or they include several specific products (brands) out of more than one product category like per example Balabanis,

Stathopoulou, and Qiao (2019) who used salient brands in 12 product categories. Central to this approach is the reference to specific products or brands through the mention of product (brand) names or the inclusion of images. While some researchers refer to real products (brands) other researchers use fictitious products (brands). Overall, most empirical studies focus on product preferences and willingness to buy a particular product rather than brand preferences.

In the second approach, researchers (e.g. Lawrence, 2012; Mueller et al, 2016; Nguyen, & Pham, 2021) survey consumers on their general willingness to buy products (brands) or on their general product (brand) preference for products or brands from the higher-status country. This shows that those researchers assume that C-XEN generally affects behavior independent of the specific product category. Whether one of these two approaches is more appropriate can only be determined over time if the first approach is used. If the impact of C-XEN remains the same across all product categories, it can be assumed that C-XEN influences every product (brand) preference or purchase. Furthermore, it must be considered that direct comparisons between products or brands are only possible under the first approach. Therefore, in order to check whether xenocentric consumers prefer foreign goods even if domestic products of equal or better quality are available, the first approach must be used.

# 3.3 Dependent variables and key findings of Xenocentrism Studies

Xenocentrism studies mainly focus on the behavioral impact of C-XEN. Nearly all studies link the construct to the consumer's willingness to buy a foreign or domestic product or their PIs. Other well-studied aspects are the consumer's product or brand preference (e.g. Balabanis & Diamantopoulos, 2016; Scherer, 2020;) and the attitude towards foreign products or brands (e.g. Balabanis, Stathopoulou, & Jiayu Qiao, 2019). So far, only Kannan 2020 assessed the influence on the actual product ownership of foreign products. Product ownership was measured by asking the respondents about their ownership of products from several product categories like shoes, alcoholic drinks, or food items. The ability of consumers to answer these questions adequately must be questioned, as consumers are known to have limited knowledge about products' COO (e.g. Balabanis & Diamantopoulos, 2004) and are therefore often misled by foreign or domestic sounding brands names (e.g. Mueller et al, 2001). Of course, the same argument needs to be brought up about each study that assesses the consumer's behavior and does not specify state the COO of the products used within the study or exclude participants that associate the used brand with the wrong country. Another aspect that has only been tested in one market so far, is the impact of C-XEN on the PIs of counterfeit products. In this case, respondents were explicitly informed about the products' real origin which assured that brand origin recognition accuracy was not a problem (Diamantopoulos, Davydova, & Arslanagic-Kalajdzic, 2018).

Overall, the extant literature on C-XEN shows, that the construct has a strong significant, and positive impact on consumers' willingness to buy foreign products/ brands or their PI on foreign products/ brands. This effect has been confirmed in different developing and developed markets and with numerous kinds of brands and products such as shoes (Diamantopoulos, Davydova, & Arslanagic-Kalajdzic, 2018), wine (Mueller, Damascena, & Torres, 2019), bicycles (Dachs-Wiesinger, 2018) or Jeans (Milivojevic, 2018). Moreover, several findings support the impact of xenocentrism on the consumer's brand attitudes (BA) (e.g. Balabanis, Stathopoulou, & Jiayu Qiao, 2019) and brand/ product preferences e.g. (Scherer, 2020). There was no support for the impact of xenocentrism on the preference for counterfeit brands, as the level of xenocentrism was unrelated to the PI of the counterfeit brand.

| Author(s)                          | Year | Journal Name                   | Name of Study   |
|------------------------------------|------|--------------------------------|---|
|                                    |      |                                | Consumer Xenocentrism and Consumer Cosmopolitanism: The           |
|                                    |      | Wayne State University         | Development And Validation Of Scales Of Constructs Influencing    |
| Lawrence, S. J.                    | 2012 | Dissertations.                 | Attitudes Towards Foreign Product Consumption                     |
| Balabanis, G., & Diamantopoulos,   |      | Journal of International       | Consumer Xenocentrism as Determinant of Foreign Product           |
| A.                                 | 2016 | Marketing                      | Preference: A System Justification Perspective                    |
| Prince, M., Davies, M. A.,         |      |                                |   |
| Cleveland, M., & Palihawadana, D.  | 2016 | International Marketing Review | Here, there and everywhere: A study of consumer centrism          |
|                                    |      |                                | Do Ethnocentrism and Xenocentrism Lead to Irrational Consumer     |
| Dachs-Wiesinger, J.                | 2018 | Master's thesis                | Behavior? Empirical Evidence from Austrian Consumers              |
| Diamantopoulos, A., Davydova,      |      |                                | Modeling the role of Consumer Xenocentrism in impacting           |
| O., & Arslanagic-Kalajdzic, M.     | 2019 | Journal of Business Research   | preferences for domestic and foreign brands: A mediation analysis |
|                                    |      | Marketing Intelligence &       |   |
| Rojas-Méndez, J. I., & Chapa, S.   | 2019 | Planning                       | X-Scale: a new scale to measure Consumer Xenocentrism             |
| Balabanis, G., Stathopoulou, A., & |      | Journal of International       | Favoritism Toward Foreign and Domestic Brands: A Comparison       |
| Qiao, J.                           | 2019 | Marketing                      | of Different Theoretical Explanations                             |
|                                    |      |                                | Appreciating vs venerating cultural outgroups:                    |
|                                    |      |                                | The psychology of cosmopolitanism                                 |
| Cleveland, M., & Balakrishnan, A.  | 2019 | International Marketing Review | and xenocentrism  |

|                                   |      |                                | The moderating role of culture in social media-based spatial     |
|-----------------------------------|------|--------------------------------|--|
| Arora, A. S., Arora, A., & Taras, |      | International Journal of Cross | imagery, Consumer Xenocentrism, and word-of-mouth for global     |
| V.                                | 2019 | Cultural Management            | virtual teams  |
| Mueller, A., Damascena, C., &     |      |                                |  |
| Torres, C.V.                      | 2020 | International Journal of Wine  | The Xenocentrism scale in Brazil: validation with wine consumers |
| Camacho, L. J., Salazar-Concha,   |      |                                | The Influence of Xenocentrism on Purchase Intentions of the      |
| C., & Ramírez-Correa, P.          | 2020 | Sustainability                 | Consumer: The Mediating Role of Product Attitudes                |
|                                   |      |                                | Relationship between Consumer Disidentification and Consumer     |
| Petrychenko, A                    | 2020 | Master's Thesis                | Xenocentrism and their Impact on Willingness to Pay              |
|                                   |      |                                | Consumer Xenocentrism: Antecedents, consequences (and            |
| Rettanai Kannan, D.               | 2020 | Carleton University            | moderators) and related constructs                               |
| Chen, TT., Wang, SJ. & Huang,     |      |                                | "Buy, buy most Americans buy": country of reference (COR)        |
| HC.                               | 2020 | International Marketing Review | effects and consumer purchasing decisions                        |
|                                   |      | Journal of Empirical           |  |
|                                   |      | Generalisations in Marketing   |  |
| Prince, M & Kwak, L               | 2020 | Science                        | Cultural Adaptation and Consumer Disidentification in the US     |
|                                   |      | Paper presented at 2021 AMA    |  |
| Diamantopoulos, A. and            |      | Global Marketing SIG           | Consumer Xenocentrism vs. Consumer Animosity as Counteracting    |
| Milivojevic, D                    | 2021 | Conference, Sizilien, Italy    | Forces on Purchase Behavior                                      |

|                                     |      |                                   | The Role of Brand Stereotypes in Mediating the Impact of             |
|-------------------------------------|------|-----------------------------------|--|
| Szőcs, I., Diamantopoulos, A. and   |      |                                   | Consumer Xenocentrism and Consumer Ethnocentrism on                  |
| Luburic, G                          | 2021 | EMAC 2021 Annual Conference       | Preferences for Domestic and Foreign Brands                          |
| Diamantopoulos, A.,                 |      | In Proceedings of the 12th EMAC   |  |
| Thoumrungroje, A. and Scherer, N    | 2021 | Regional Conference               | Consumer Xenocentrism and "Irrational" Consumer Behavior             |
|                                     |      |                                   | Consumer attitudinal dispositions: A missing link between socio-     |
| Nhu-Ty Nguyen and Thai-Ngoc         |      |                                   | cultural phenomenon and Purchase Intention of foreign products:      |
| Pham                                | 2021 | Cogent Business & Management      | An empirical research on young Vietnamese consumers                  |
| Mahmoud, M.A., Mallen-Ntiador,      |      |                                   |  |
| T.N.E., Andoh, D., Iddrisu, M. &    |      | International Journal of Emerging | Consumer Xenocentrism and foreign goods Purchase Intention in        |
| Kastner, A.N.A.                     | 2021 | Markets                           | an emerging economy  |
|                                     |      |                                   | Why Do Russian Consumers Prefer Foreign-Made Products and            |
| Rojas-Méndez, J. I., & Kolotylo, J. | 2021 | Journal of Global Marketing       | Brands?  |
|                                     |      | Paper presented at International  |  |
| Diamantopoulos, A., Matarazzo,      |      | Marketing Trends Conference       | Does Consumer Xenocentrism have a "dark side"? Its impact on         |
| M. and Maack, M                     | 2022 | 2022                              | compulsive buying and brand addition                                 |
|                                     |      |                                   | 'Antiglobalscapes': A cross-national investigation of the nature and |
| Cleveland, M., & McCutcheon, G.     | 2022 | Journal of Business Research      | precursors of consumers' apprehensions towards globalization         |

Table 2 List of Empirical Studies

#### 4 Measurement and Item Generation of Consumer Xenocentrism Scales

This chapter gives an overview of the scales that have been developed to measure C-XEN. The scales and item generation are summarized and presented based on the research of the respective authors. At the end of the depiction of each scale, problematic issues are also addressed.

#### 4.1 C-XENO Scale

Lawrence (2012) was the first to propose a scale to measure C-XEN in his dissertation at Wayne State University in Detroit, Michigan. His goal was to "expand the array of scales that can be used to measure the contributors to global purchasing habits (Lawrence, 2012, p.1)." Lawrence sees a lack of research and literature on foreign product preferences, while there is a large body of research on aversion to buying foreign goods. Therefore, Lawrence points out that the research stream on foreign product preferences or indifferences is largely underdeveloped. As part of his dissertation, Lawrence develops two scales in parallel: one scale measures C-XEN, and the other scale measures consumer cosmopolitanism.

Lawrence sees C-XEN as unidimensional and defines it as: "An individual's preference for the products or services of a society other than their own. A propensity to rate and scale all products and services in reference to this foreign society and not their own. (Lawrence, 2012, p.38)."

The developed scale by Lawrence is called C-XENO and has 6 Items.

The C-XENO Scale is presented below:

- 1. I prefer to buy foreign-made products.
- 2. Since everything is equal, I prefer to buy foreign products.
- 3. I find that I enjoy using foreign-made products more so than products made in the U.S.
- 4. I get a better feeling from buying a foreign made-made product than from buying one that is made in the U.S.
- 5. Compared to the U.S., there are many other countries I prefer to buy from.
- 6. I feel better about buying most foreign products than American-made products.

#### **Item Generation**

Lawrence (2012) based his initial item pool on three main sources:

- 1. Literature research.
- 2. Authors.
- 3. Open-ended pre-test responses.

The open-ended pre-test included 68 student responses and was used to get an understanding of reasons and ways for people to show preference, indifference, or disdain for foreign products. The first item pool included 27 possible scale items. In this step, Lawrence already made the decision to keep approximately 8 items in the final scale. This decision was mainly based on other researchers using scales that range from 6 to 12 items.

To eliminate unsuitable items, improve the existing items and add missing items an expert review of the initial item pool was performed. The expert panel consisted of five experts with marketing Ph.D.'s and one upper-level Ph.D. candidate. After including expert assessments and eliminating items accordingly, the scale was reduced to 20 items. The remaining 20 items were tested with data from 300 undergraduate students who were offered bonus points for participating in the study. The average age of the students was 26 and only answers from U.S citizens were used. After excluding international students and respondents who failed the attention check 242 qualified responses were collected. 2 multivariate outlines were detected but were not excluded from the analysis.

To select the final items, a Principal component exploratory factor analysis (PCA) with Varimax rotation (McDonald, 1985) was used on the proposed scale items. Items with loadings of less than 0.5 or items that cross-loaded more than 0.5 on a secondary factor were eliminated. Seven items were retained in the pool with one item "I feel better about buying most foreign products than American-made products." coming quite close to cross-loading on the third component with a loading of 0.473. The remaining seven items showed strong scores regarding the Corrected Item-Total Correlation yet one more item was excluded to increase the Cronbach's Alpha from 0.911 to 0.912. The scale was not further changed.

# **Problematic Issues**

It must be criticized that Lawrence did not provide a theoretical foundation for his scale. Lawrence's scale focuses entirely on the preference for products from abroad and ignores the rejection of products from within the country which is seen as an important component of the xenocentrism construct. As outlined in the item generation, Lawrence developed his scale almost exclusively with samples consisting of students, some of them undergraduate students,

and with the promise of extra points for completing the task. Accordingly, Lawrence's sample, with an average age of 26, is extremely young and not applicable to the population of America.

#### 4.2 C-Xenscale

In 2016, Balabanis and Diamatopoulos proposed the C-Xenscale to measure C-XEN. The researchers argue that marketing literature has focused on SIT explanations of consumer behaviour and tendencies to favour domestic and reject foreign products while they have overlooked the opposite phenomenon. Within their article, Balabanis and Diamatopoulos had the goal to show that C-XEN can offer an explanation for foreign product preferences and favourable attitudes towards foreign countries, their sources and consequences and that SJT (SJT; Jost & Banaji 1994) can provide the theoretical foundation for the C-XEN construct. They point out, that there is no "theoretically anchored and psychometrically sound scale to measure C-XEN in applied settings (Balabanis & Diamatopoulos, 2016, p. 59)." Therefore, their aim was (among other things) to conceptualize C-XEN through SJT (Jost & Banaji, 1994) as a second-order construct including the two dimensions of perceived inferiority and social aggrandizement and to develop a valid and robust measurement scale for consumer xenocentric tendencies.

The first dimension of their C-XEN construct is perceived inferiority. This dimension reflects the negative self-stereotyping aspect of the SJT. Perceived inferiority may have various causes, such as the underrepresentation of local values and cultures, while other cultures are overrepresented through propaganda or internalized oppression from centuries of colonization and denial of the colonized people. In some contexts, negative attitudes toward one's ethnic group and feelings of inferiority are considered normal by some researchers. Particularly in developing countries, the perceived deficiencies of the local industry may also lead to local products being valued as inferior (Balabanis & Diamatopoulos, 2016). Perceived inferiority is defined as "a tendency to denigrate, undervalue, and fail to appreciate domestic products and brands (Balabanis & Diamatopoulos, 2016, p.61)".

Social aggrandizement is the second dimension of the C-XEN construct by Balabanis and Diamatopoulos (2016). This dimension captures the outgroup favouritism facet of SJT. It is defined as "the emphasis placed on the symbolic value of foreign products as a way of enhancing perceived social status (Balabanis & Diamatopoulos, 2016, p.62)". Therefore, xenocentric consumers buy foreign products because they value them as status symbols and use

them to impress others and to appear more successful. Social aggrandizement applies both to elites in developing countries and to poorer consumers, who may try to overcome the affordability barrier by purchasing counterfeit products.

# The C-Xenscale is presented below:

#### Perceived Inferiority

- 1. There are very few domestic products that are of equal quality to foreign products.
- 2. I cannot think of any domestic brands that are as good as the foreign ones I purchase.
- 3. I trust foreign than domestic companies because they are more experienced and have more resources.
- 4. In most product categories, foreign brands outperform domestic ones.
- 5. I trust foreign products more than domestic ones.

#### Social Aggrandizement

- 6. Using foreign products enhances my self-esteem.
- 7. People that buy domestic products are less regarded by others.
- 8. I prefer foreign to domestic brands as most of my acquaintances buy foreign brands.
- 9. Buying foreign products makes me trendier.
- 10. I purchase foreign brands to differentiate myself from others.

# <u>Item Generation</u>

After their literature review, Balabanis and Diamatopoulos generated their initial item pool based on 20 in-depth interviews with consumers. As the term "xenocentric consumers" is well known in Greece, the researchers directly asked their respondents about the characteristics of xenocentric consumers. Greece was chosen for the study for several reasons, including the wide range of domestic and foreign products of similar quality, the absence of colonial influences, and the economic development of Greece, which is neither too high nor too low. In the in-depth interviews, a total of 36 items were generated. Expert raters who were already familiarized with the definition of xenocentrism were used to assess the importance of each item. The reliability of the ratings was assessed through the two-way random-effects intra-class correlation coefficient and was found to be very high. Moreover, the absence of rater bias was confirmed via Hoteling's T-square test of the differences in the mean rating levels of each rater. 13 items with a mean representativeness score of less than 5 were excluded.

The remaining 23 items were classified into 2 construct dimensions, namely perceived inferiority, and social aggrandizement by ten additional raters. Ten items that did not clearly fit one dimension were removed.

A random consumer sample in Athens was used to purify the scale (255 questionnaires). 3 Items were removed after a principal axis factor analysis with oblique rotation. For each dimension, 5 items that clearly loaded on the dimensions were left. In summary, perceived inferiority and social aggrandizement accounted for 53.5% of the common variance of the items. Further, the overall fit, convergent validity, and reliability of the scale were tested and found satisfactory.

# **Problematic Issues**

With the C-Xenscale, Balabanis and Diamantopoulos (2016) were the first researchers to propose a two-dimensional scale for measuring C-XEN. The two dimensions perceived inferiority and social aggrandizement were developed theoretically and selected by expert raters. Rojas-Méndez and Chapa agree with the first dimension but criticize social aggrandizement, the second dimension in the construct. They see social aggrandizement as "a need or motive for being xenocentric, but not part of the construct itself (Rojas-Méndez & Chapa, 2019, p.356)." They further suggest that social aggrandizement should be an antecedent of C-XEN instead of seeing it as part of the scale.

### 4.3 X-Scale

The X-Scale was proposed by Rojas-Méndez and Chapa in 2019 three years after the validation of the C-Xenscale by Balabanis and Diamatopoulos. Rojas-Méndez and Chapa argue that they want to "create and validate a scale that measures C-XEN in developing countries, where this phenomenon is furthermost prevalent (Rojas-Méndez & Chapa, 2019, p.354)."

Rojas-Méndez and Chapa do not base their scale on a theoretical foundation. They argue that it is paradoxical how theoretical frameworks constructed in developed countries are applied in research in other (developing) countries. Applied to their research on C-XEN, the phenomenon might not even exist or be very different "in countries that do not experience the social determinants that fuel its existence and effect (Rojas-Méndez & Chapa, 2019, p.356)".

Furthermore, the researchers criticize the face validity of the available scales and their equivalence for cross-cultural studies. The aim of their study was to tackle these problems and erase or uncover new dimensions in the xenocentrism construct suggested by other literature.

They argue that scales created in developed countries might not be effective in developing or underdeveloped countries and vice versa. Therefore, their goal was to develop a scale, especially for xenocentric consumers in countries where consumers are known to have a high level of xenocentric tendencies. The X-scale was developed in Mexico and validated in Ecuador, Peru and Colombia, and China (Rojas-Méndez & Chapa, 2019).

The X-scale is bi-dimensional and includes both dimensions of foreign admiration and domestic rejection. The items are related to the assumption, that xenocentric consumers have positive attitudes toward foreign products and negative attitudes toward domestic products. Rojas-Méndez and Chapa mention, that while the dimension foreign admiration got higher scores in the tests for their scale validation, both dimensions are needed to define C-XEN. Each of the two dimensions consists of 5 items.

#### The X-Scale is presented below:

# Foreign Admiration

- 1. I recommend foreign products to my friends and families.
- 2. I tend to prefer foreign products compared to national ones.
- 3. I admire foreign products.
- 4. I like buying products of foreign origin.
- 5. I value foreign products a lot.

#### Domestic Rejection

- 6. I tend to reject national products.
- 7. I think foreign products are superior to national products.
- 8. Generally, I don't value products made in my country.
- 9. Sometimes I undervalue products made in my country.
- 10. Sometimes I feel embarrassed about products made in (my country) when I compare them with similar products made in foreign countries.

# **Item Generation**

Rojas-Méndez and Chapa chose Mexico for their scale development for similar reasons as Balabanis and Diamatopoulos chose Greece. Especially because xenocentrism is a popular topic in Mexico and is known under the word malinchismo. Therefore, the researchers started

their item generation by conducting an online focus group with 41 Mexican citizens with the goal to achieve an in-depth exploration of the concept of xenocentrism. Afterward, 32 items were identified through three scientists that executed a Delphi interaction for content building and an inter-judge reliability test. An additional researcher purified the scale, and 16 items were deleted due to a lack of face validity.

After conducting a principal component analysis two factors were identified which were labeled "foreign admiration" and "domestic rejection". Subsequently, one more item was deleted as there wasn't enough loading with any of the two factors. Separate principal component analyses were used to test the stability of the two dimensions and items were erased. Each dimension was left with items. A confirmatory factor analysis was used to verify the bi-dimensional structure of the construct. Moreover, Cronbach's α above the recommended was Convergent validity was ascertained by analyzing the critical ratios (t-tests) for the factor loadings. To cross-validate the X-scale, a study was carried out in Colombia (318 participants), Ecuador (315 participants), and Peru (201 participants). Convergent validity was again tested with the new database, configurable invariance and metric invariance were supported. Discriminant validity was confirmed and nomological validity was tested with the cosmopolitanism and ethnocentrism scales.

In the final stage, the predictive validity was tested with a case study in China in which the data was collected using an online survey with a convenience sample across China resulting in 21 participants. The confirmatory factor analysis showed that two items have low-standardized loading coefficients in the dimension of "domestic rejection. Both items were excluded in the further analysis, yet the researchers kept them in the final version of the X-scale. They recommend using the complete scale with 10 items in developing countries and the shortened version with 8 items in Mandarin. Until 365

# **Problematic Issues**

Rojas-Méndez and Chapa did not use any theory to develop their scale and no clear definition of C-XEN is presented as well. While the universality of C-XEN has been confirmed. Balabanis and Diamantopoulos (2016), for example, have used a country (Greece) that is neither very developed nor very underdeveloped to develop their scale, Mendez and Chapa deliberately focus on developing countries with their scale. They argue that the cultural and social values underlying the concept may differ from those in developed countries, which is why they also focus on developing countries in developing the X-Scale. Yet, there are no items in the finalized

scale that specifically address the norms and values addressed in developing countries. Instead, the scale contains items measuring positive attitudes towards foreign products. The dimension of rejection of domestic products is based on the dimension of perceived inferiority of the C-Xenscale by Balabanis and Diamantopoulos (2016).

#### 4.4 XEN-Scale

In 2019, Cleveland and Balakrishnan proposed another scale to measure xenocentrism. The researchers criticized a lack of studies that simultaneously examine xenocentrism and cosmopolitanism and an even greater lack of studies that consider these phenomena within a nomological framework. They define xenocentrism as a bias in favor of foreign products over those which are domestic, and this preference occurs even in cases which are impractical (Balabanis and Diamantopoulos, 2016)

Cleveland and Laroche (2012) defined, that xenocentrism refers to the admiration or preference of a specific cultural outgroup or outgroups over the own cultural ingroup. They place their research in the context of globalization. They describe two possible responses individuals might have to a globalized world. Exclusionary reactions and integrative reactions. While people who have exclusionary reactions perceive anything foreign as threatening and reject it, people who have integrative reactions embrace the foreign and see it as a source of knowledge and creativity. According to the researchers, integrative reactions are more likely to be expressed by individuals with cosmopolitan or xenocentric tendencies. Comparing ethnocentrism, cosmopolitanism, and xenocentrism, they find that "Ethnocentrism represents the least supportive view toward diversity, cosmopolitanism at the other extreme is the most supportive view of diversity, and xenocentrism can be considered as the middle ground wherein diversity is appreciated, but only in specific circumstances (Cleveland & Balakrishnan, 2019, p.417)"

According to Cleveland and Balakrishnan (2019), xenocentric sentiments are mainly aroused in areas such as politics, economics, family, and morality. They cite three reasons for the emergence of xenocentric tendencies:

- 1. Being in awe of another society.
- 2. The feeling of being disconnected from one's own society and being more closely aligned with another group.
- 3. The conviction that one's own values do not correspond to one's society of origin.

As an alternative explanation for xenocentrism, Cleveland and Balakrishnan (2019) identify a counterreaction to ethnocentrism. This counterreaction occurs when people are exposed to sociocultural groups that are different from their own group in order to avoid appearing biased toward their own group.

In their research, Cleveland and Balakrishnan aim at finding the core of xenocentric tendencies rather than explaining their influence on purchase decisions. They find that xenocentric tendencies are rooted in one's own social identity and assessment of one's own culture in comparison to other cultures (Cleveland & Balakrishnan, 2019).

For their scale Cleveland and Balakrishnan used the three items from the XEN Scale by Prince et al (2016). It is important to shortly explain, why this scale is not used within the study and why there is no further analysis of this specific scale within this thesis. First of all, the XEN scale by Price et al. is simply the reversion of the CET scale. As it is scientifically proved, that xenocentrism is not the opposite of Ethnocentrism, this scale no longer holds up theoretically (2016). Moreover, the three items that were used within the XEN-Scale by Prince et al, were included in the XEN Scale by Cleveland and Balakrishnan as well. This shows that the XEN Scale by Cleveland and Balakrishnan could be seen as a further development of the Scale by Prince et al.

### The XEN-Scale is presented below:

#### **Group Comparison**

- 1. I do not identify with the values of Americans (Canadians).
- 2. Even though I reside in the USA (Canada), I feel more emotionally connected and relate more to another country, or to other countries.
- 3. The American (Canadian) way of life is less desirable than the way of life offered by many other countries.
- 4. Given the choice to remain a member of my own ethnic group or belong to a different ethnic group, I would choose a different ethnic group.

### **Group Identification**

- 5. I believe there are some cultural or ethnic groups that rank higher than mine.
- 6. I believe some cultural or ethnic groups are better than mine.

7. In most cases, I prefer people from another cultural or ethnic group more than I do those from my own ethnic or cultural group.

## **Consumption Bias**

- 8. We should buy products made from outside of the USA (Canada) to help other countries prosper and grow.
- 9. It is our obligation as residents of the USA (Canada) to buy products from other countries to help their people avoid poverty.
- 10. Buying American-made (Canadian-made) products over products made elsewhere hurts the global economy and causes unemployment beyond our boundaries.

#### **Item Generation**

Unlike the aforementioned researchers, Cleveland and Balakrishnan did not conduct their study primarily with the aim of validating a new scale to measure C-XEN. Their goal was to *examine C-XEN and cosmopolitanism simultaneously and consider them within a nomological framework of key predictors and practical outcomes*. (Cleveland & Balakrishnan, 2019, p.417) Their goal was to evolve a scale that is suitable to measure xenocentrism generally rather than C-XEN.

Cleveland and Balakrishnan used three existing items out of the C-XEN scale that was developed by Prince et al (2016) and added 13 new items to the scale. The 13 items were mainly chosen on a theoretical basis by examining the definition of xenocentrism and xenophilia and ethnocentrism and by consultation with researchers who are familiar with the xenocentrism construct.

A first investigation of the unidimensional single-factor XEN model including all 15 items showed poor model fit. Therefore, four items with negative factor loadings and one additional item with loadings <0.40 were deleted.

Three dimensions were identified based on the theory in which the remaining items were divided. The three dimensions are labeled Group Identification, Group Comparison, and Consumption Bias. After dividing the items into the three dimensions the model fit was improved and all factor loadings were highly significant. Inspection of the modification indices revealed that the final multidimensional measurement operationalization of XEN contains two construct error covariances and yields a good-fitting model. Discriminant validity was successfully tested using consumer cosmopolitanism. Subsequently, the constructs COS and XEN were embedded in an extended nomological network comprising COS, basic

psychological needs as antecedents and the mediator neuroticism. The overall model of the dataset showed a good model fit.

#### Problematic issues

As already noted, and criticized with three of the other scales, no theory was used for scale development with the XEN scale. The scale is also based on 3 items of the Prince et al (2016) C-XEN scale. This scale is the reverse ethnocentrism scale (CETSCLAE). It has already been shown that C-XEN is not the opposite of CET. Accordingly, it is questionable whether it makes theoretical sense to build a new scale on the items of a scale that has already proven to be incorrect.

#### 5 Methodology of the Empirical Research

In this chapter, the methodology of the empirical research is described based on the hypothesis development, data collection, measurement instruments used, experimental design, and pretesting.

#### **5.1** Hypotheses Development

For the purpose of this study, all hypotheses were adapted from premolar studies conducted about C-XEN. Since the study's aim is to compare existing scales rather than test new hypotheses, the focus was on reconstructing established relationships and subsequently comparing existing scales with each other rather than discovering new relationship.

Previous studies on C-XEN have proven that C-XEN leads to a biased view when making product-related decisions in a domestic and foreign purchase context (e.g. Balabanis & Diamantopoulos, 2004; Verlegh, 2007; Diamantopoulos et al, 2019; Balabanis et al, 2019, Scherer, 2020).

Blabanis, Stathopoulou, and Qiao (2019) showed, that xenocentric consumers have more positive attitudes toward foreign than domestic brands. Their study focused on Chinese consumers, and they found a difference between the negative effect of C-XEN on conspicuous domestic products (stronger effect) and private domestic products (Blabanis, Stathopoulou, & Qiao, 2019). As shoes are a very visible product, the first hypotheses that will be used in this study is:

H1a: Consumer xenocentrism is positively related to the brand attitude of the American brand. H1b: Consumer xenocentrism is negatively related to the brand attitude of the Brazilian brand.

Several studies have already linked C-XEN to purchase decisions. In 2019 Diamatopoulos et al found a significant impact of xenocentrism on the PI of domestic and foreign goods. In 2020 Mueller et al showed a positive relationship between C-XEN and the purchase probability (PP) of foreign wine and a negative relationship between C-XEN and the PP of domestic wine. The study was done in Brazil. There are two hypotheses linking C-XEN to buying decisions in this study:

H2a: Consumer xenocentrism is positively related to the purchase probability of the product from the American brand.

H2b: Consumer xenocentrism is negatively related to the purchase probability of the product from the Brazilian brand.

H3a: Consumer xenocentrism is positively related to the willingness to pay for a product from an American brand.

H3b: Consumer xenocentrism is negatively related to the willingness to pay for a product from a Brazilian brand.

Xenocentric consumers topically have a negatively biased view of the domestic market and a positively biased view towards foreign markets and therefore their products (Mueller & Broderick, 2010). Recent studies have shown, that xenocentric consumers value the quality of foreign products more highly, even if they are not better (Rettanai Kannan, 2020). Consequently, the last hypothesis to be used is:

H4a: Consumer xenocentrism is positively related to the product-country image of the American brand.

H4b: Consumer xenocentrism is negatively related to the product-country image of the Brazilian brand.

#### **5.2** Data Collection

The study was conducted in Brazil in cooperation with a local University. Brazil presents the home country of the participants in the study and accordingly, Brazil is the country that is called the domestic market. Brazil was already part of several studies about consumers' xenocentrism example in 2020 "The Xenocentrism scale in Brazil: validation with wine consumers" by

Mueller, Damascene, and Torres. Brazil is the fifth biggest country on earth and the biggest country in South America. In 2020, the gross domestic product of Brazil reached 1,445 billion US dollars which makes Brazil one of the world's largest economies (The World Bank, o.J.).

The United States is Brazil's second-largest trading partner, and the United States is also Brazil's second-largest export market. This shows how actively the U.S. and Brazil engage in trade with each other. (U.S. Department of State, o.J.).

Despite Brazil's strong international trade and large economy, there are extreme inequalities within the country. Brazil faces a huge gap between the countries richest and the rest of the population (Oxfam, o.J.). In 2019 Brazil ranged place 84 on the Human Development Index (United Nations Development Program, 2019) the gross national income (GNI) per capita in 2020 was 7,850 (World Bank, o.J.). These rates demonstrate the large differences in status between the home country of Brazil and the foreign country of the United States within the study.

The data was collected using a self-administered questionnaire on the platform Qualtrics. Before the actual experiment took place, a pre-test was conducted which is described in detail in the next chapter. Both questionnaires were originally designed in English and later translated into Portuguese by several native speakers who were already familiar with the topic and therefore understood the topic and the meaning and purpose of the scales used. Further quality of the translation was reassured by double-checking all the translations.

The data collection of the main study took place from November 2021 to January 2022 and lasted nearly three months.

#### **5.3** Measurement Instruments

All measurement scales in this study had been applied in previous studies. The first section of the questionnaire included the advertisement of the shoe and a short text that either state that the shoe is from a domestic Brazilian brand or from a foreign American brand. There was no question integrated but the participants were asked to read the text caption well. The second section of the questionnaire focused on questions about the brand, product, and COO. If not other stated, the constructs were measured using a 7-point Likert scale. The BA was measured with Spears and Singh's (2004) four-item scale assessing the participant's evaluations in terms of the brand's appeal, goodness, pleasantness, and likeability. PP was measured in 10 percent increments and was adapted from Juster (1966). Willingness to pay (WTP) was captured with the well-established scale by Ceylan, Koseb, and Aydin (2014) which captures different price

ranges between too low, great buy, somewhat expensive, and too expensive. The product-country typicality was assessed using Halkias and Diamantopoulos's (2020) four-item scale and the product-country image (PCI) was adapted from Roth & Romeo (1992). The third section of the questionnaire included the four xenocentrism scales as well as the ethnocentrism CETSCALE by Verlegh (2007) originally developed by Shimp and Sharma (1987). The order of the scales used was as follows C-Xeno scale (Lawrence, 2012), Cetscale (Verlegh, 2007), C-Xenscale (Balabanis & Diamantopoulos, 2016), X-Scale (Rojas-Méndez & Chapa, 2019), Xenocentrism-Composite (Cleveland & Balakrishnan, 2019). The fourth and last section of the questionnaire included general questions assessing the participant's demographics. The participant's gender, nationality, age, education, and monthly income were recorded. An exemplary questionnaire version can be found in the Appendix A.

In order to avoid language barriers when answering the questionnaires, the questionnaire was translated into Portuguese. Therefore, all scales that were originally developed in English and had to be translated.

### **5.4** Experimental Design:

To test the research hypotheses, a between-groups design was used. Therefore, participants were assigned to one of two conditions per random choice. Both conditions included an identical advertisement of a fictive shoe brand that contained a picture and some text. In condition 1, the brand's COO was Brazil, whereas in condition 2 the COO was the USA. The experiment was conducted using an online survey. The questionnaire contained 4 sections and started with the dependent variables to ensure that no priming effects took place.



Calçados D2R – Verão 2021 "A coleção Primavera-Verão da D2R realça os valores da nossa marca: qualidade e estilo. A D2R trabalha apenas com couro legítimo. Os novos tênis são leves e confortáveis, desenhados e fabricados no Brasil para completar seu estilo casual", diz o representante da marca.

Figure 1 Shoes

#### 5.5 Pre-Test:

To ensure the functionality of the chosen experimental manipulation in the main study, a pretest was conducted. The aim of the test was to ensure the product's believability and to confirm, that the product is neither typical for the domestic country Brazil nor for the foreign country USA.

The product chosen was white sneakers which have already successfully been used in earlier studies about C-XEN (Petrychenko, 2020). The product category shoes are available in the USA and in Brazil. Both countries have local and foreign brands available. Moreover, the chosen shoes for the manipulation are not gender-specific and aren't limited to a certain age. Shoes fulfil the status-signalling purpose (Balabanis & Diamantopoulos, 2016) as they have high consumption visibility (Davvetas & Diamantopoulos 2016).

To ensure that the participants are as unbiased as possible the fictive brand D2R was invented. The choice of a fictive brand rather than an existing shoe brand was to exclude bias through previous experiences with the brand. The experimental manipulation was the COO which was Brazilian for one group and American for the other group.

The pre-test data were collected via social media in different groups on Facebook. 71 people participated in the test and 70 questionnaires were usable as well. One questionnaire was exalted, as only Brazilian people was used in the pre-test.

41% of the participants were male and 59% of the participants were female. Most participants were older than 25 and younger than 45 (78, 57%). The education of the sample was very high as 92, 9% of the participants completed higher education (40, 0%) or were postgraduates (52, 9%).

The familiarity with the fictive brand was very low as only one person recognized the brand. To 87% of the participants, the brand was "not at all familiar". 98, 6% of the participants had no association between the brand and one of the countries. 88, 6% of the participants had no association between the brand and a product category, and 11, 4% associated the brand with specific product categories. However, the categories differed extremely among all respondents.

To explore the believability of the product participants were asked if they "could easily imagine seeing a product like this on a website or in a store" on a scale from 1 to 7 (1= strongly disagree,

7= strongly agree). Although 28, 57% of the respondents strongly agreed with the question, the average of the question was only 4, 46. The relatively low value was later discussed in person with some people living in Brazil who assured that the product was believable yet not typically seen in Brazilian stores. In line with this, the willingness to buy was relatively mediocre, with a mean score of 3, 6.

To make sure the typicality did not differ between Brazil and the USA a t-test was conducted. The t-test confirmed (sig. 1, 00) that neither Brazil nor the USA was considered a typical country for the product category shoes.

#### 6 Results of the Empirical Research

### **6.1** Sample Description:

After analyzing the three attention checks, removing all cases that failed, and deleting all outsiders, the final sample had 416 respondents. 207 of the participants received the questionnaire with the Brazilian brand and 209 participants had the American brand, making the allocation almost equal to half. 47% (195) of the participants were male and 53% (221) were female. The population average in Brazil is similar with 51% of all people being female and 49% of all people being male (CountryMeters, 2022).

The mean age of the participants was 36, 5 with a standard deviation OD of 11, 5 years. The range of age was 55 years starting with the 8 youngest participants who were 18 years old and the oldest participant who was 73 years old.

A small proportion (2.4%) of participants had primary education (Ensino fundamental complete) as their highest level of education. About 41 % of the participants had completed secondary school (Ensino médio complete) and another 41 % had graduated from universal education (Ensino superior complete). 16 % had completed their postgraduate education (Pós graduação complete).

#### **6.2** Manipulation Check

The fictive brand name and product-country typicality were already tested within the pre-test. The perception of the foreign country (USA) and the home country (Brazil) was compared using the PCI. To see if the foreign country is really perceived as superior to the home country

a t-test was conducted. Contrary to expectation, no difference was found between the two countries (MeanBrazil = 5.80, SD = 1.02; MeanUSA = 5.91, SD = 1.02; t = -1,057, p = 0.291).

#### 6.3 Main Analysis

To enable a later comparison of the scales, the main analysis was divided into several parts. First, the internal consistency of the scales and dimensions was tested with Cronbach's alpha. Then the scales were analyzed for construct dimensionality using factor analysis. Discriminant validity was measured by whether one of the xenocentrism scales correlated with the ethnocentrism scale. Finally, the predictive validity was tested by different regressions based on the previously created hypotheses.

#### Internal consistency test with Cronbach's alpha

To measure the internal consistency of the xenocentrism scales, Cronbach's alpha is first measured from the total scale and then, for multidimensional constructs, from the individual dimensions. The scales are presented here individually in the table and divided into their dimensions.

All scales as a whole achieve a Cronbach's alpha above 0.9 besides the Xen-Scale with an alpha value of 0,879. When analyzing the individual dimensions, the coefficient alpha decreases slightly in each case, but it does not fall below the value of 0.8 for the CXENO Scale, C-Xenscale, or X-Scale. If the question "People that buy domestic products are less regarded by others" in the dimension of "Social Aggrandizement" of the C-Xenscale was deleted, this would lead to an increase in the value of the alpha from 0,873 to 0,891. The dimensions of the Xen scale achieve lower alpha values between 0.785 and 0.675, which shows an overall lower internal consistency. Additionally, in the dimension of "Group Identification", deleting the question "In most cases, I prefer people from another cultural or ethnic group more than I do those from my own ethnic or cultural group" would lead to a higher alpha value of 0.710 instead of 0.675.

Table 3 Chronbach's Alpha

| Scale and Dimension | Cronbach's α |
|---------------------|--------------|
| C-Xeno Scale        | 0,941        |
| C-Xenscale          | 0,927        |

| C-Xenscale: Perceived inferiority | 0,907 |
|-----------------------------------|-------|
| C-Xenscale: Social aggrandizement | 0,873 |
| X-Scale                           | 0,915 |
| X-Scale: Foreign admiration       | 0,904 |
| X-Scale: Domestic rejection       | 0,832 |
| Xen-Scale                         | 0,879 |
| Xen-Scale: Group Comparison       | 0,785 |
| Xen-Scale: Group Identification   | 0,675 |
| Xen-Scale: Consumption Bias       | 0,681 |

## Construct dimensionality test with factor analysis

A factor analysis was carried out to measure construct dimensionality. The extracted factors were compared with the actual dimensions of the scales. All assumptions were checked before implementation and are given for all scales.

For the one-dimensional C-Xeno Scale one factor was extracted. The extracted factor accounts for about 77% of the variance of all variables.

The analysis of C-Xenscale revealed two extracted factors that explain about 71% of the variance. The two extracted factors confirm the two dimensions of Perceived Inferiority one and Social Aggrandizement.

The two extracted factors of the X-Scale explain about 68% of the variance of all variables. The variables of the two factors confirm both dimensions Foreign Admiration and Domestic Rejection. However, the question "I tend to prefer foreign products compared to national ones" not only loads strongly on Foreign Admiration (0.60) but similarly intensively on Domestic Rejection (0.59).

Three factors were extracted for the Xen-Scale. The first factor does not correspond to the original dimension Group Comparison with four questions as only three of the associated variables had their highest loading on this factor. The question "Given the choice to remain a member of my own ethnic group or belong to a different ethnic group, I would choose a different ethnic group" loads stronger on the dimension Group Identification (0, 68) than on the original dimension Group Comparison (0, 34). The remaining variables load onto their factors in such a way that they can be assigned to the originally made dimensions of Group

Identification and Consumption Bias. There are no notable cross-loadings on the factors. The three extracted factors explain about 68% of the total variance of all variables.

#### Discriminant validity with correlations

For all correlations, the Pearson correlation coefficient r was used to assess the extent to which variables are related. To test the discriminant validity of the scales, correlations were made with the CETSCALE (Shimp & Sharma, 1987), which is a scale measuring ethnocentrism. A significant negative or no correlation with the xenocentrism scales is expected. All assumptions of the Pearson correlation were tested for each scale before calculation.

There is a significant negative correlation between the C-Xeno scale and the CETSCALE (r=-0.210; p=0.000). 4.4% of the variance of the two scales is shared. According to Cohen (1992), this is a weak effect. There is also a significant negative correlation between the X-Scale and the CETSCALE (r=-0.149; p=0.002). Here, too, there is a weak effect and about 2.2 % of the variance of the two scales is shared.

There is no significant relationship between the C-Xenscale and the CETSCLAE and no significant relationship between the Xen-Scale and the CETSCALE which shows that there is no variance shared between the scales.

#### Convergent validity with correlations

The different scales measuring xenocentrism were correlated with each other to see if the scales, which are all designed to measure the same construct, show correlations with each other.

All scales showed a significant, positive relationship (p= 0.000) with each other. The highest percentage of shared variance was between the C-Xenscale and the X-Scale with about 68% (p=0.000). About 50% of the variance was shared between the C-Xenscale and the C-Xeno Scale (p=0.000) and the X-Scale and the Xeno Scale (p=0.000). The Xen-Scale had the lowest shared variance with the other xenocentrism scales. There was only a medium effect size between the Xen Scale and the C-Xeno Scale (r=-0.476; p=0.000) and about 23% of the variance is shared.

Table 4 Shared Variances

| Scales | Shared Variance | Effect Size |
|--------|-----------------|-------------|
|--------|-----------------|-------------|

| C-Xenscale, X-Scale      | 68% | strong |
|--------------------------|-----|--------|
| C-Xenscale, C-Xeno Scale | 50% | strong |
| X-Scale, C-Xeno Scale    | 50% | strong |
| C-Xenscale, Xen-Scale    | 37% | strong |
| Xen-Scale, X-Scale       | 35% | strong |
| Xen-Scale, C-Xeno Scale  | 23% | medium |

#### Predictive Validity with linear regressions

To test the predictive validity of the xenocentrism scales and the previously defined hypotheses, a linear regression in two blocks was conducted. The goal was to compare the ability of the xenocentrism scales to explain the amount of variance in the dependent variable to find out, which scale is best suited to predict future outcomes.

All necessary assumptions were checked before the analysis. To avoid problems with multicollinearity all scales were tested separately. The structure of the two blocks is such that the first block contains the control variables and their sole influence on the dependent variable is tested. In the next step, one of the xenocentrism scales is added in each case, which makes it easy to see the difference in the explanation of the variance to the control variables as well as between the xenocentrism scales.

H1a: Consumer xenocentrism is positively related to the brand attitude of the American brand.

In the first block, all control variables that could have an influence on the BA were added. The effect of the scales was not yet included in this step. Based on the literature research, the variables price sensitivity, product involvement, and product typicality were identified as possible influencing factors, which is why they were added as control variables. CET was also controlled. This procedure is repeated for all hypotheses and accordingly not explained each time.

These covariates were able to explain 15, 3% of the variance in the model with a highly significant R2 value (p = 0.000). Significant predictors of BA were product typicality ( $\beta$  = 0.27;

p= 0.000) and product involvement ( $\beta$  = 0.21; p= 0.001). Price sensitivity and CET did not significantly influence BAs toward the Brazilian brand.

For the second block, the xenocentrism scales were added to the model. The first scale that was added was the C-Xeno scale by Lawrence (2012). C-XEN, measured by the C-Xeno scale had no significant impact on the model (p= 0.708). Next, the C-Xenoscale by Balabanis and Diamatopoulos (2016) was added to the model instead of the C-Xeno scale. Again, there was no significant change in the explained variance after adding the C-Xenscale (p= 0.473). The third scale that was added is the X-Scale by Rojas-Méndez and Chapa (2019). Like the previous two scales, no significant change in the variance explained by the X-Scale (p= 0.769) could be found. The last scale to test this hypothesis with was the Xen-Scale by Cleveland and Balakrishnan (2019). The influence was not significant (p=0,098) and therefore, there was no significant improvement in the explained variance.

Altogether, as no xenocentrism scale could lead to a significant improvement of the explained variance, hypothesis H1a is rejected. This indicates that C-XEN has no significant impact on the BA towards the American brand.

H1b: Consumer xenocentrism is negatively related to the brand attitude of the Brazilian brand. The covariates (price sensitivity, product involvement, product typicality, and CET) were able to explain 21.2% of the variance in the model, as shown by the significant R2 value (p = 0.000). Particularly, product typicality ( $\beta$  = 0.30; p= 0.000) and product involvement ( $\beta$  = 0.20; p= 0.003) were significant predictors of BA. CET also had a significant impact ( $\beta$  = 0.138; p= 0.050). Price sensitivity had no significant impact on the BA of the Brazilian brand.

As the next step the first xenocentrism scale, the C-Xeno Scale by Lawrence (2012) was added to the model. The C-Xeno Scale significantly improved the explained variance by 2% compared to the first model from the first block, which only included the control variables. In total, the amount of the explained variance could be increased to 23, 2% ( $\beta$  = -0.160; p= 0.012). The C-Xenscale by Balabanis and Diamatopoulos (2016) was added next to the model. The impact was significant ( $\beta$  = -0.160; p= 0.010). The explained variance was significantly improved by 2.2% to a total of 23.4%. The X-Scale by Rojas-Méndez and Chapa (2019) could likewise improve the explained variance compared to the first model with only the control variables ( $\beta$  = -0.133; p= 0.033). The improvement of the explained variance was 1, 4% and in total the

explained variance was raised to 22, 6%. Lastly, the Xen-Scale by Cleveland and Balakrishnan (2019) was added to the model. In contrast to the other scales, no significant increase in the explained variance could be detected (p=0.108).

In summary, hypothesis H1b was supported by three out of the four xenocentrism scales.

H2a: Consumer xenocentrism is positively related to the purchase probability of the product from the American brand.

The covariates (price sensitivity, product involvement, product typicality, and CET) were able to explain 23.2% of the variance in the model which was highly significant (p = 0.000). Product typicality ( $\beta$  = 0.39; p= 0.000) and product involvement ( $\beta$  = 0.23; p= 0.003) were able to significantly predict the PP. There was no significant impact by CET or price sensitivity.

In the next step, the xenocentrism scales were added to the model. The C-Xeno scale by Lawrence (2012) was first added to the model. Yet, there was no significant impact on the model (p= 0.563). The next scale to be added was the C-Xenscale by Balabanis and Diamatopoulos (2016). Adding the scale did not lead to a significant change. Next, the X-Scale by Rojas-Méndez and Chapa (2019) was added, but no significant change in the variance explained could be deduced (p= 0.537). Lastly, the Xen-Scale by Cleveland and Balakrishnan (2019) was added to test this hypothesis. The influence was not significant (p=0,127). There was no significant improvement in the explained variance.

The hypothesis H2a was rejected as there was no significant relationship detectable with any of the four scales. This indicates that C-XEN has no significant impact on the PI of American Products.

H2b: Consumer xenocentrism is negatively related to the purchase probability of the product from the Brazilian brand.

The covariates (price sensitivity, product involvement, product typicality, and CET) did lead to a significant model (p= 0.000) and were able to explain 19.7% of the variance. The predictors, product typicality ( $\beta$  = 0.26; p= 0.001), product involvement ( $\beta$  = 0.21; p= 0.002) and CET ( $\beta$  = 0.16; p= 0.026). Were significant predictors of Purchase Intention. Price sensitivity (p= 0.942) had no significant impact on the BA of the Brazilian brand.

For block 2, the first xenocentrism scale, the C-Xeno Scale by Lawrence (2012) was added to the model. The impact was significant ( $\beta$  = -0.139; p= 0.031) and the explained variance was significantly improved by 1.4% to a total of 21.1%. Next, the C-Xenscale by Balabanis and Diamatopoulos (2016) was added to the model. No significant increase in the explained variance could be found (p=0.264). In the next step, the X-Scale by Rojas-Méndez and Chapa (2019) was added to the model. No significant change in the variance explained could be (p= 0.244) found. The Xen-Scale by Cleveland and Balakrishnan (2019) was added to the model but did not lead to a significant result.

In summary, hypothesis H2b was supported with one of the scales and rejected with three of the tested scales.

H3a: Consumer xenocentrism is positively related to willingness to pay for the product from the American brand.

For the third hypothesis, the covariates (price sensitivity, product involvement, product typicality, and CET) did not lead to a significant model (F= 2.13, p= 0.079). Adding the xenocentrism scales did not lead to a significant model either (C-Xeno Scale: F= 1.76, p= 0.122; C-Xenscale: F= 1.69, p= 0.137; X-Scale: F= 1.69, p= 0.138; Xen-Scale: F= 1, 99, p= 0.081).

In summary, H3a was rejected as there was no significant model. This shows that the predictors are not better at predicting the outcome than the model without the predictors.

H3b: Consumer xenocentrism is negatively related to willingness to pay for the product from the Brazilian brand.

Similar to H3a, in H3b was no significant relationship between the covariates (price sensitivity, product involvement, product typicality, and CET) and the WTP for the Brazilian brand. The model was not significant (F= 1.73, p= 0.144).

Including xenocentrism in the model in block 2 did not lead to significance (C-Xeno Scale: F= 1.74, p= 0,230; C-Xenscale: F= 1.65, p= 0,150; X-Scale: F= 1.42, p= 0.217; Xen-Scale: F= 1, 55, p= 0.176).

Again, there was no significant model which shows, that the predictors are not better at predicting the outcome than the model without the predictors. H3b was rejected.

H4a: Consumer xenocentrism is positively related to the product-country image of the American brand.

The covariates (price sensitivity, product involvement, product typicality, and CET) were able to explain 42, 4% of the variance in the model which was highly significant (p= 0.000). Product typicality ( $\beta$  = 0.45; p= 0.000), product involvement ( $\beta$  = 0.34; p= 0.000), and price sensitivity ( $\beta$  = 0.145; p= 0.007) were able to significantly predict the. There was no significant impact by CET (p= 0.057).

The first xenocentrism scale that was added in the second block was the C-Xeno Scale by Lawrence (2012) which did not show a significant impact on the (p= 0.122). The C-Xenscale by Balabanis and Diamatopoulos (2016) showed no significant relationship as well (p= 0.708). In the next step, the X-Scale by Rojas-Méndez and Chapa (2019) was added to the model. No significant increase in the explained variance could be found (p=0.522). Lastly, the Xen-Scale by Cleveland and Balakrishnan (2019) was added to the model but did not lead to a significant result.

Hypothesis H4a was rejected as there was no significant relationship detectable with any of the four scales. These results match the negative result of the manipulation check, which also found no superior perception of America. This indicates that C-XEN has no significant impact on the PCI of the American brand.

H4b: Consumer xenocentrism is negatively related to the product-country image of the Brazilian brand.

The covariates (price sensitivity, product involvement, product typicality, and CET) did lead to a significant model (p= 0.000) through which 31.5% of the variance was explained. The predictors, product typicality ( $\beta$  = 0.400; p= 0.000), product involvement ( $\beta$  = 0.19; p= 0.003) and CET ( $\beta$  = 0.146; p= 0.026 did lead to significant outcomes. Price sensitivity (p= 0.632) had no significant impact on the PCI of the Brazilian brand.

T first xenocentrism scale, the C-Xeno Scale by Lawrence (2012) was added to the model forblock 2. The impact was significant ( $\beta$  = -0.30; p= 0.000) which did lead to a significant improvement of the explained variance by 8.3% to a total of 39.8%. The C-Xenscale by Balabanis and Diamatopoulos (2016) was the second scale that was added to the model. The impact was significant ( $\beta$  = -0.20; p= 0.001). The explained variance was significantly improved by 3.7% to a total of 35.2%. Next, the X-Scale by Rojas-Méndez and Chapa (2019)

was added to the model. The explained variance was again improved compared to the first model with only the control variables ( $\beta$  = -0.21; p= 0.000). The improvement of the explained variance was 3.9% and in total the explained variance was raised to 35.4%. Lastly, the Xen-Scale by Cleveland and Balakrishnan (2019) was added to the model. In contrast to the other scales, no significant increase in the explained variance could be detected (p=0.108).

Hypothesis H4b was supported three times and was rejected one time.

#### 7 Discussion

## 7.1 Summary of the Findings

Almost all scales performed adequately with alpha values above 0.8 for both total scales and individual dimensions. The lowest internal consistency was found in the Xen scale. Here an overall value of 0.879 was achieved and the dimensions of Group Identification

And Consumption Bias achieved coefficient alpha values below 0.7.

Construct dimensionality was tested with factor analysis. The dimensions of the C-Xenscale were confirmed in the factor analysis. The dimensions of the X-Scale were also confirmed, whereby the question "I tend to prefer foreign products compared to national ones" of the dimension Foreign Admiration loaded similarly on the dimension Domestic Rejection. This is plausible in terms of content since both the preference for foreign products and the rejection of products from the home country appear in the question. The dimensions of the Xen-Scale could not be confirmed by the factor analysis. The dimension Group Comparison that originally includes four questions could not be confirmed because only three of the associated variables had their highest loading on this factor. The question " Given the choice to remain a member of my own ethnic group or belong to a different ethnic group, I would choose a different ethnic group " loads more strongly on the dimension Group Identification (0.68) than on the original dimension Group Comparison (0.34). In terms of meaning, the loading on both factors makes sense, yet the loading on the original dimension is very low.

Discriminant validity was checked and was satisfactory for all scales.

Convergent validity was tested using the correlations between the scales. As expected, the highest percentage of shared variance was between the C-Xenscale and the X-Scale at about 68% (p=0.000). This is consistent because the X-scale is partly based on the C-Xenscale. The

lowest shared variances were between the Xen scale and the other scales. This result may be due to the fact that the Xen scale partly used the CET-Scale by Chimp, T. A. and Sharma, S. (1987). Which is used for determining CET as a reference for determining the scale, although it has been shown that xenocentrism should not be considered the opposite of ethnocentrism.

Predictive validity was calculated with multiple regressions on four hypotheses derived from the literature research. All four hypotheses were tested in relation to both the American product and the Brazilian product. The dependent variables were BA, PP, WTP, and the PCI.

The evaluation showed no significant influence of C-XEN on American products. This could be due to various reasons such as the manipulation not working properly as shown by the Ttest evaluating the perception of the two different countries. Since America was apparently not perceived by the sample as superior to Brazil, the effects of xenocentrism were also not present. However, significant results were achieved in relation to the Brazilian product. This shows that although America was not perceived as superior, the Brazilian product was nevertheless partially experienced as diminished. C-XEN had a negative impact on the BA of the Brazilian brand. This influence was significantly attained in the model with three of the four scales. The Xen-Scale had no significant influence, while the C-Xenscale was able to explain most of the variance with 23.4%. The negative influence on the PP could only be confirmed in the model with the C-Xeno scale. Overall, 21.10% of the variance could be explained here compared to the model without xenocentrism, which explained 19.70% of the variance. The PCI of the Brazilian brand was negatively influenced by three of the four xenocentrism scales in the model. The highest explained variance was achieved in the model with the C-Xeno Scale. In the model with the Xen-Scale, xenocentrism again had no significant influence. Overall, the predictive validity shows that the influence of xenocentrism was often similar in the models with the C-Xeno Scale, C-Xenscale, and X-Scale, while the Xen-Scale did not lead to any significant result. Most of the explained variances were found in the models with the C-Xeno Scale.

#### 8 Conclusion

## 8.1 Theoretical and Managerial Implications:

This work should provide a valuable contribution to future research and the existing literature on C-XEN. The purpose of the master thesis is to compare existing measurement scales for xenocentrism theoretically and data-based, practically in their structure, development process,

their reliability, and their validity. Future research should be able to apply the results of this study as a basis for decision-making when using a xenocentrism scale and studies on C-XEN should become more comparable by using the same scale.

In this thesis, existing xenocentrism scales were compared theoretically based on their development process. A quantitative analysis was conducted in Brazil and all existing xenocentrism scales were compared based on their internal consistency, construct dimensionality, discriminant validity, convergent validity, and predictive validity.

In addition to the comparison of the scales, the phenomenon of C-XEN in Brazil could be demonstrated on the basis of a product category not previously examined in this context, shoes. In particular, a negative influence on the BA of the Brazilian brand, a negative influence on the PCI of the Brazilian brand, and a negative influence on the PP was shown. These results are consistent with previous research in the same product category but in a different country, such as Ukraine. In addition, these results confirm previous analyses in Brazil on C-XEN that focused on other categories such Wine.

These results can be seen as particularly valuable in a management context. The findings show that xenocentric customers perceive domestic products as less valuable regardless of the actual quality of the products. If xenocentric consumers recognize domestic products as products from their own country, the PP decreases, and the perception of the brand is negatively influenced. If domestic brands want to increase the number of buyers and attract xenocentric consumers, these results should be included in the marketing strategy. This knowledge can therefore be used to advantage in brand building and marketing, for example, by not actively communicating the COO of the brand and consumers not knowing directly about the COO of the brand or product. Brand names can be created in the language of a country that is seen as superior (such as English in this case) and designs can be based on other countries. In addition, the strengths and advantages of domestic brands and products could be communicated more strongly to positively influence the perception of the quality of the products and the perception of the brand.

Overall, these results and previous studies on xenocentrism demonstrate that the phenomenon of C-XEN should be considered in the management decisions of domestic and foreign companies. Companies that incorporate consumer xoncentrism into their marketing strategy

increase their ability to reach customers in the best way possible and positively impact their revenue and customer perception.

Another major goal of this work was to compare and distinguish existing scales for measuring C-XEN.

The following scales were compared empirically and theoretically:

- C-XENO Scale by Lawrence (2012).
- C-XENSCALE by Balabanis and Diamatopoulos (2016).
- X-Scale by Rojas-Méndez and Chapa (2019).
- XEN-Scale by Cleveland and Balakrishnan (2019).

While Lawrence (2012) undertook the first research (in his doctoral dissertation) on the topic of C-XEN, problematic approaches to the CXENO Scale are already evident in the development process.

Although the scale was able to achieve satisfying results in some cases during the empirical investigation, no recommendation can be made to use the scale, as its theoretical basis and structure are no longer compatible with the current state of knowledge on C-XEN. For example, the scale focuses only on foreign preference but not on domestic rejection. Research using this scale would therefore not include important parts of C-XEN.

In the empirical analysis, the XEN-Scale by Cleveland and Balakrishnan (2019) did not produce significant results in predictive validity. Problematic issues were also identified in the development process of the scale. Accordingly, no recommendation is made for the use of this scale.

Both scales, the X-Scale by Rojas-Méndez and Chapa (2019) and the C-Xenscale by Balabanis and Diamatopoulos (2016), produced convincing results in the empirical testing of the scales. In the convergent validity, the influence of the C-Xenscale on the X-Scale could be clearly identified. The factor analysis showed that the dimensions of the X-Scale are possibly too closely linked since one question loaded on both dimensions, which can also be empirically reconstructed.

However, a clear distinction of the scales can be recognized in the item generation and in the entire development process. The X-Scale has no theoretical foundation. The scale was created under the assumption that C-XEN is a phenomenon that is found in developing countries and

therefore the focus was clearly placed on these countries when developing the scale. Since it has now been proven and confirmed by several researchers that C-XEN is a universal phenomenon, this paper proposes the use of the C-Xenscale to measure C-XEN. This scale convinces satisfying empirical results, a clean development process including a theoretical foundation, and its effectiveness could be proven in several studies in the last years.

#### 8.2 Limitations and Future Research

In this study, there are several limitations and resulting opportunities to follow up with future research. To the best of my knowledge, this is the first study to look at all the scales used to measure C-XEN and to compare them empirically and theoretically. For future studies, this offers the opportunity to confirm, extend, or reject the results found.

The scope and range of the study had to be limited to the master's thesis level. This means that the study was conducted in a single country and not across countries. The study in this thesis was conducted in a developing country, Brazil. In order to compare the scales for measuring C-XEN as a universal construct also in developed countries, further research in developed countries would be necessary. This is especially true for different cultures and countries with different socio-economic positions. Moreover, in order to be able to generalize the results further, future replicability of the study is welcomed.

The empirical study did not find any influence of C-XEN on American products. This limitation is likely due to the choice of America as the superior country and is a major limitation in the study. Future research has the possibility of achieving more significant results in the same country (Brazil) with a different foreign country.

Only one product group, shoes, was tested in the study. Again, further results with other product groups would be exciting to compare the scales further. Previous studies show that C-XEN can be observed in both visible and invisible purchases (Balabanis & Diamantopoulos, 2016; Mueller et al, 2016; Mueller & Broderick, 2010). Accordingly, further studies could also include invisible product categories.

In order to make the conditions of the experiment as clear as possible and to exclude additional influences such as brand awareness, prior knowledge, or positive/ negative attitudes and

opinions about real brands, the brands in the study were invented. Research with two existing brands would provide additional insights into the effects of C-XEN and the quality of the measurement scales.

Certainly, the dependent variables and the associated predictive validity are particularly exciting for managerial implications. In this study, four hypotheses were tested, each for domestic and foreign products. The following dependent variables were included: the BA, the PP, the WTP, and the PCI. These four variables by no means represent all possible variables affected by C-XEN, and results with additional variables would expand both knowledge about the influence of C-XEN and knowledge about the performance of the measurement scales tested.

Without question, C-XEN and the scales developed for it offer much scope for further investigation. Interest in the construct of xenocentrism has increased in the scientific community, especially in recent years, and further research will help to gain a deeper understanding.

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### 10 Appendix

## 10.1 Appendix A: Questionnaire

This section provides the questionnaire used in the study to measure C-XEN, BAs, and PIs towards foreign and domestic brands. The questionnaire consisted of several scales and items designed to capture the relevant constructs. The responses were collected using a 7-point Likert scale, where 1 represented "strongly disagree" and 7 represented "strongly agree."

## Section 1: (Seção 1):

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(Por favor, observe o anúncio abaixo e leia o texto ao lado atentamente.)



Calçados D2R - Verão 2021

"A coleção Primavera-Verão da D2R realça os valores da nossa marca: qualidade e estilo.

A D2R trabalha apenas com couro legítimo. Os novos tênis são leves e confortáveis, desenhados e fabricados no Brasil para completar seu estilo casual", diz o representante da marca.

### Section 2: (Seção 2):

Please answer some questions about the brand that you have just seen. For each line with D2R characteristics, mark the value (between 1 and 7) closest to your perception about the brand. (Por favor, responda algumas perguntas sobre a marca que você acabou de ver. Para cada linha com características da D2R, marque o valor (entre 1 e 7) mais próximo de sua percepção sobre a marca.)

#### BRAND ATTITUDE (Spears and Singh 2004)

Brand D2R is (A marca D2R é)

| Unappealing (Desinteressante) 1 | 2 | 3 | 4 | 5 | 6 | 7 Appealing (Interessante) |
|---------------------------------|---|---|---|---|---|----------------------------|
| Bad (Ruim) 1                    | 2 | 3 | 4 | 5 | 6 | 7 Good (Boa)               |
|                                 |   |   |   |   |   |                            |
| Unpleasant (Desagradável) 1     | 2 | 3 | 4 | 5 | 6 | 7 Pleasant (Agradável)     |
| Unlikable ( Antipática ) 1      | 2 | 3 | 4 | 5 | 6 | 7 Likable (Simpática)      |

PURCHASE PROBABILITY (adapted from Juster 1966)

Now, please, consider the following situation: you are in a shopping mall and want to buy a new pair of sneakers. Indicate below the likelihood of buying the brand D2R, in which 0% = would definitely not buy; 100% = would definitely buy:

(Agora, por favor, considere a seguinte situação: você está em um shopping e quer comprar um par de tênis novo. Indique a seguir a probabilidade de comprar a marca D2R, na qual 0% = definitivamente não compraria; 100% = compraria com certeza:)

| 0%   |  |
|------|--|
| 10%  |  |
| 20%  |  |
| 30%  |  |
| 40%  |  |
| 50%  |  |
| 60%  |  |
| 70%  |  |
| 80%  |  |
| 90%  |  |
| 100% |  |
|      |  |

## WILLINGNESS TO PAY (Ceylana, Koseb and Aydin, 2014): (DISPOSIÇÃO PARA PAGAR)

Next, still considering the buying situation above described, please answer the following questions about D2R product.

(Em seguida, ainda considerando a situação descrita acima, por favor responda as seguintes questões sobre o produto da D2R.

| At what price would you consider the price of this product so low that you'd question its quality? (A   |
|---|
| que preço você consideraria esse produto tão barato que você questionaria a qualidade dele?)  |
| reais.  |
|   |
| At what price would you consider the product to be a bargain – a great buy for the money? (A que preço você consideraria o produto "um achado", ou seja, um excelente negócio?)   |
| reais.  |
| At what price would you consider the product starting to get expensive – not out of the question, but you'd need to give some thought to buying it? (A que preço você consideraria que o produto está começando a ficar caro – não fora de cogitação, mas você precisaria pensar um pouco para comprálo?) |
| reais.  |
| At what price would you consider this product so expensive that you would not consider buying it? (A que preço você acharia que o produto está tão caro que você não consideraria comprá-lo?)   |
| reais.  |

Now, please state the extent to which you agree or disagree with the following statements (numbers closer to 7 indicate higher agreement, while numbers closer to 1 indicate higher disagreement with the statement):

(Agora, por favor, declare o quanto você concorda ou discorda com as seguintes afirmações (números próximos a 7 indicam maior concordância, enquanto números próximos a 1 indicam menor discordância):

# PRODUCT INVOLVEMENT (adapted from Mittal & Lee, 1988): (ENVOLVIMENTO COM O PRODUTO)

|  | Strongly<br>disagree<br>(Discordo<br>totalmente) |   |   |   |   |   | Strongly<br>agree<br>(Concordo<br>totalmente) |
|--|--|---|---|---|---|---|---|
| I would choose my shoes very carefully. (Eu escolho meus calçados com muito cuidado.)  | 1  | 2 | 3 | 4 | 5 | 6 | 7   |
| Which shoes I buy matters to me a lot. (Eu me importo muito com qual calçado eu compro.)                                     | 1  | 2 | 3 | 4 | 5 | 6 | 7   |
| Deciding which shoes to buy would be an important decision to me. (A decisão de qual calçado comprar é importante para mim.) | 1  | 2 | 3 | 4 | 5 | 6 | 7   |

## PRICE SENSITIVITY (Wakefield and Inman, 2003): (SENSITIVIDADE AO PREÇO)

|   | Strongly<br>disagree<br>(Discordo<br>totalmente) |   |   |   |   |   | Strongly<br>agree<br>(Concordo<br>totalmente) |
|---|--|---|---|---|---|---|---|
| I'm willing to make an extra effort to find a low price for shoes. (Estou disposto(a) a a me esforçar mais para encontrar calçados por preços menores.)                               | 1  | 2 | 3 | 4 | 5 | 6 | 7   |
| I will change what I had planned<br>to buy in order to take advantage<br>of a lower price for shoes. (Eu<br>mudaria o que planejei para<br>aproveitar menores preços de<br>calçados.) | 1  | 2 | 3 | 4 | 5 | 6 | 7   |
| ATTENTION CHECK - In this item, please select the option "1 – strongly disagree" (Neste item, selecione a opção "1 - Discordo totalmente")  | 1  | 2 | 3 | 4 | 5 | 6 | 7   |
| I am sensitive to differences in<br>the prices of shoes. (Sou sensível  | 1  | 2 | 3 | 4 | 5 | 6 | 7   |

a diferenças nos preços dos calçados.)

## PRODUCT-COUNTRY TYPICALITY (adapted from Halkias and Diamantopoulos, 2020): (TIPICIDADE PRODUTO-PAIS)

|  | Strongly disagree<br>(Discordo<br>totalmente) |   |   |   |   |   | Strongly<br>agree<br>(Concordo<br>totalmente) |
|--|---|---|---|---|---|---|---|
| The product category of shoes reflects Brazil. (A categoria de calçados reflete o Brasil.)             | 1   | 2 | 3 | 4 | 5 | 6 | 7   |
| I associate shoes with Brazil. (Associo calçados ao Brasil.)   | 1   | 2 | 3 | 4 | 5 | 6 | 7   |
| Shoes makes me think of Brazil. (Calçados me fazem pensar no Brasil.)                                  | 1   | 2 | 3 | 4 | 5 | 6 | 7   |
| There is a strong link between shoes<br>and Brazil. (Há uma forte conexão<br>entre calçados e Brasil.) | 1   | 2 | 3 | 4 | 5 | 6 | 7   |

Now, please answer some questions about Brazilian products in general: (Agora, por favor, responda algumas perguntas sobre produtos brasileiros em geral:)

## PRODUCT-COUNTRY IMAGE (adapted from Roth & Romeo, 1992): (IMAGEM PRODUTO-PAÍS)

How would you rate innovativeness of products from Brazil? Innovativeness designates the use of new technology and engineering advances. (Como você avaliaria a inovação dos produtos brasileiros? Inovação designa o uso de novas tecnologias e avanços da engenharia).

| movação designa o uso de novas tecnologias e avanços da engenharia).  |  |   |   |   |   |   |   |   |                                       |
|---|--|---|---|---|---|---|---|---|---------------------------------------|
|   | Not innovative (Não inovadores)            | 1 | 2 | 3 | 4 | 5 | 6 | 7 | Innovative (Inovadores)               |
| How would you rate the attractiveness of the design of products from Brazil, regarding appearance, style, colors, and variety? (Como você avaliaria a atratividade do design dos produtos brasileiros, considerando aparência, estilo, cores e variedade? |  |   |   |   |   |   |   |   |                                       |
|   | No attractive design (Design não atraente) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | Attractive design (Design atraente)   |
| •   | te the prestige of produ                   |   |   |   |   | _ |   |   | •                                     |
| name reputation? (Como você avaliaria o prestígio dos produtos brasileiros, incluindo sua exclusividade, status e reputação de suas marcas?)  |  |   |   |   |   |   |   |   |                                       |
|   | Low prestige<br>(Pouco prestígio)          | 1 | 2 | 3 | 4 | 5 | 6 | 7 | High prestige<br>(Muito<br>prestígio) |

How would you rate the workmanship of products from Brazil, which comprises reliability, durability, craftsmanship, and manufacturing quality? (Como você avaliaria o acabamento dos produtos brasileiros, o que inclui confiabilidade, durabilidade, habilidade e qualidade de fabricação?)

| Bad         | 1 | 2 | 3 | 4 | 5 | 6 | 7 | Good        |
|-------------|---|---|---|---|---|---|---|-------------|
| workmanship |   |   |   |   |   |   |   | workmanship |
| (Acabamento |   |   |   |   |   |   |   | (Acabamento |
| ruim)       |   |   |   |   |   |   |   | bom)        |

## Section 3: (Seção 3):

To which extent do you agree or disagree with the following statements? (O quanto você concorda ou discorda das seguintes afirmações?)

## C-XENO SCALE (Lawrence, 2012): (ESCALA C-XENO)

|   | Strongly<br>disagree<br>(Discordo<br>totalmente) |   |   |   |   |   | Strongly<br>agree<br>(Concordo<br>totalmente) |
|---|--|---|---|---|---|---|---|
| I prefer to buy foreign made<br>products. (Eu prefiro comprar<br>produtos fabricados em outro país.)  | 1  | 2 | 3 | 4 | 5 | 6 | 7   |
| All other things being equal, I prefer to buy foreign products. (Normalmente, eu prefiro comprar produtos estrangeiros.)  | 1  | 2 | 3 | 4 | 5 | 6 | 7   |
| I find that I enjoy using foreign<br>made products more so than<br>products made in Brazil. (Acho que<br>eu gosto mais de usar produtos<br>fabricados em outro país do que no<br>Brasil.)   | 1  | 2 | 3 | 4 | 5 | 6 | 7   |
| I get a better feeling from buying a foreign made product than from buying one that is made in Brazil. (Eu me sinto melhor ao comprar um produto fabricado em outro país do que no Brasil.) | 1  | 2 | 3 | 4 | 5 | 6 | 7   |
| Compared to Brazil there are many other countries I prefer to buy from. (Comparado ao Brasil, existem muitos outros países dos quais eu prefiro comprar.)                                   | 1  | 2 | 3 | 4 | 5 | 6 | 7   |
| ATTENTION CHECK - In this item, please select the option "1 – strongly disagree" (Neste item, selecione a opção "1 - Discordo totalmente")  | 1  | 2 | 3 | 4 | 5 | 6 | 7   |

| I feel better about buying most  | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
|----------------------------------|---|---|---|---|---|---|---|
| foreign products than Brazilian- |   |   |   |   |   |   |   |
| made products. (Eu me sinto      |   |   |   |   |   |   |   |
| melhor comprando mais produtos   |   |   |   |   |   |   |   |
| estrangeiros do que produtos     |   |   |   |   |   |   |   |
| brasileiros.)                    |   |   |   |   |   |   |   |

# CETSCALE ETHNOCENTRISM (adapted from Verlegh, 2007): (ETNOCENTRISMO CETSCLAE)

|   | Strongly<br>disagree<br>(Discordo<br>totalmente) |   |   |   |   |   | Strongly<br>agree<br>(Concordo<br>totalmente) |
|---|--|---|---|---|---|---|---|
| Brazilians should not buy foreign products because this harms the local economy and causes unemployment. (Brasileiros não deveriam comprar produtos estrangeiros porque isso prejudica a economia local e gera desemprego.) | 1  | 2 | 3 | 4 | 5 | 6 | 7   |
| A real Brazilian should only buy<br>Brazilian products. (Um brasileiro<br>de verdade deveria comprar apenas<br>produtos nacionais.)   | 1  | 2 | 3 | 4 | 5 | 6 | 7   |
| I always prefer Brazilian products<br>over foreign products. (Eu sempre<br>prefiro produtos brasileiros em vez<br>de estrangeiros).   | 1  | 2 | 3 | 4 | 5 | 6 | 7   |
| We should purchase products manufactured in Brazil, instead of letting other countries get rich off us. (Nós deveríamos comprar produtos fabricados no Brasil, senão outros países enriquecerão às nossas custas.)          | 1  | 2 | 3 | 4 | 5 | 6 | 7   |
| It is not right to purchase foreign<br>products, because this puts<br>Brazilian people out of jobs. (Não<br>é correto comprar produtos<br>estrangeiros, porque isso gera<br>desemprego no Brasil.)                          | 1  | 2 | 3 | 4 | 5 | 6 | 7   |

# C-XENSCALE (Balabanis and Diamantopoulos, 2016): (XENOESCALA C)

| Strongly | Strongly |
|----------|----------|
| disagree | agree    |

|  | (Discordo totalmente) |   |   |   |   |   | (Concordo totalmente) |
|--|-----------------------|---|---|---|---|---|-----------------------|
| There are very few domestic products that are of equal quality to foreign products. (Existem pouquíssimos produtos nacionais que têm a mesma qualidade de produtos estrangeiros.)  | 1                     | 2 | 3 | 4 | 5 | 6 | 7                     |
| I cannot think of any domestic brands that are as good as the foreign ones I purchase. (Eu não consigo pensar em nenhuma marca nacional que seja tão boa quanto as estrangeiras que eu compro.)                          | 1                     | 2 | 3 | 4 | 5 | 6 | 7                     |
| I trust more foreign than domestic companies, because they are more experienced and have more resources. (Eu confio mais nas empresas estrangeiras do que nas nacionais porque elas têm mais experiência e recursos.)    | 1                     | 2 | 3 | 4 | 5 | 6 | 7                     |
| In most product categories, foreign<br>brands outperform domestic ones. (Na<br>maioria dos produtos, as marcas<br>estrangeiras são melhores do que as<br>nacionais.)   | 1                     | 2 | 3 | 4 | 5 | 6 | 7                     |
| I trust foreign products more than the domestic ones. (Eu confio mais nos produtos estrangeiros do que nos nacionais.)   | 1                     | 2 | 3 | 4 | 5 | 6 | 7                     |
| Using foreign products enhances my self-<br>esteem. (Usar produtos estrangeiros<br>aumenta a minha autoestima.)  | 1                     | 2 | 3 | 4 | 5 | 6 | 7                     |
| People that buy domestic products are<br>less regarded by others. (Pessoas que<br>compram produtos nacionais são menos<br>valorizadas pelos outros.)   | 1                     | 2 | 3 | 4 | 5 | 6 | 7                     |
| I prefer foreign to domestic brands as<br>most of my acquaintances buy foreign<br>brands. (Eu prefiro marcas estrangeiras<br>do que nacionais, pois a maioria das<br>pessoas que conheço compra marcas<br>estrangeiras.) | 1                     | 2 | 3 | 4 | 5 | 6 | 7                     |
| Buying foreign products makes me trendier. (Comprar produtos estrangeiros me deixa mais na moda.)  | 1                     | 2 | 3 | 4 | 5 | 6 | 7                     |
| I purchase foreign brands to differentiate myself from others. (Eu compro marcas   | 1                     | 2 | 3 | 4 | 5 | 6 | 7                     |

estrangeiras para me diferenciar dos outros.)

## X-SCALE (Rojas-Méndez and Chapa, 2019): (ESCALA-X)

|   | Strongly<br>disagree<br>(Discordo<br>totalmente) |   |   |   |   |   | Strongly<br>agree<br>(Concordo<br>totalmente) |
|---|--|---|---|---|---|---|---|
| I recommend foreign products to my<br>friends and families. (Eu recomendo<br>produtos estrangeiros para os meus<br>amigos e familiares.)  | 1  | 2 | 3 | 4 | 5 | 6 | 7   |
| I tend to prefer foreign products<br>compared to national ones. (Eu costumo<br>preferir produtos estrangeiros aos<br>nacionais.)  | 1  | 2 | 3 | 4 | 5 | 6 | 7   |
| I admire foreign products. (Eu admiro produtos estrangeiros).   | 1  | 2 | 3 | 4 | 5 | 6 | 7   |
| I like buying products of foreign origin. (Eu gosto de comprar produtos de origem estrangeira.)   | 1  | 2 | 3 | 4 | 5 | 6 | 7   |
| I value foreign products a lot. (Eu valorizo muito produtos estrangeiros.)  | 1  | 2 | 3 | 4 | 5 | 6 | 7   |
| I tend to reject national products. (Eu costumo rejeitar produtos nacionais.)   | 1  | 2 | 3 | 4 | 5 | 6 | 7   |
| I think foreign products are superior to<br>national products. (Eu acho que os<br>produtos estrangeiros são superiores aos<br>produtos nacionais.)  | 1  | 2 | 3 | 4 | 5 | 6 | 7   |
| Generally, I don't value products made in<br>my country. (Geralmente, eu não valorizo<br>produtos fabricados no meu país.)  | 1  | 2 | 3 | 4 | 5 | 6 | 7   |
| Sometimes I undervalue products made<br>in my country. (Algumas vezes, eu<br>subestimo produtos fabricados no meu<br>país.)   | 1  | 2 | 3 | 4 | 5 | 6 | 7   |
| Sometimes I feel embarrassed about products made in Brazil when I compare them with similar products made in foreign countries. (Às vezes me sinto constrangido por produtos fabricados no Brasil quando eu os comparo com produtos similares fabricados em outros países.) | 1  | 2 | 3 | 4 | 5 | 6 | 7   |

### XENOCENTRISM-COMPOSITE (XEN)

|   | Strongly<br>disagree<br>(Discordo<br>totalmente) |   |   |   |   |   | Strongly<br>agree<br>(Concordo<br>totalmente) |
|---|--|---|---|---|---|---|---|
| I do not identify with the values of Brazilians. (Eu não me identifico com os valores dos brasileiros.)   | 1  | 2 | 3 | 4 | 5 | 6 | 7   |
| Even though I reside in Brazil, I feel more emotionally connected and relate more to another country, or to other countries (Apesar de morar no Brasil, eu me sinto emocionalmente mais conectado e ligado a outro(s) país(es)).  | 1  | 2 | 3 | 4 | 5 | 6 | 7   |
| The Brazilian way of life is less desirable than the way of life offered by many other countries (O estilo de vida brasileiro é menos atraente do que o estilo de vida de muitos outros países.)  | 1  | 2 | 3 | 4 | 5 | 6 | 7   |
| Given the choice to remain a member of my own ethnic group or belong to a different ethnic group, I would choose a different ethnic group (Se eu pudesse escolher entre permanecer como membro do meu grupo étnico ou pertencer a um outro grupo étnico, eu escolheria um diferente.) | 1  | 2 | 3 | 4 | 5 | 6 | 7   |
| I believe there are some cultural or<br>ethnic groups that rank higher than<br>mine (Eu acho que alguns grupos<br>culturais ou étnicos são<br>considerados melhores que o meu.)   | 1  | 2 | 3 | 4 | 5 | 6 | 7   |
| In most cases, I prefer people from another cultural or ethnic group more than I do those from my own ethnic or cultural group. (Na maioria das vezes, eu prefiro pessoas de outro grupo cultural ou étnico às pessoas do meu próprio grupo.)   | 1  | 2 | 3 | 4 | 5 | 6 | 7   |

| We should buy products made<br>from outside of Brazil to help other<br>countries prosper and grow. (Nós<br>deveríamos comprar produtos<br>fabricados fora do Brasil para<br>ajudar outros países a prosperarem<br>e crescerem).  | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
|--|---|---|---|---|---|---|---|
| <b>ATTENTION CHECK</b> – In this question, please select 3 (Nesse item, selecione a opcao 3)   | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| It is our obligation as residents of Brazil to buy products from other countries to help their people avoid poverty. (É nossa obrigação como moradores do Brasil comprar produtos de outros países para ajudar seus povos a evitarem a probreza).  | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
|  |   |   |   |   |   |   |   |
| Buying Brazil-made products over products made elsewhere hurts the global economy and causes unemployment beyond our Boundaries. (Comprar produtos fabricados no Brasil em vez de produtos fabricados em outros países prejudica a economia global e gera desemprego nos outros países.) | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| I believe some cultural or ethnic<br>groups are better than mine. (Eu<br>acho que alguns grupos culturais<br>ou étnicos são melhores que o<br>meu.)  | 1 | 2 | 3 | 4 | 5 | 6 | 7 |

### Section 4: (Seção 4):

### GENDER (GÊNERO)

| Male | Female | Diverse |
|------|--------|---------|
| O    | O      | O       |

(Masculino) (Feminino) (Outro)

AGE (IDADE)

\_\_\_ years old. (anos)

NATIONALITY (NACIONALIDADE)

\_\_\_\_\_

#### **EDUCATION (ESCOLARIDADE)**

- O Complete primary education (Ensino fundamental completo)
- O Complete high school (Ensino médio completo)
- O Complete higher education (Ensino superior completo)
- O Postgraduate (Pós graduação completa)

| MONTHLY INCOME (RENDA MENSAL |
|------------------------------|
| REAIS                        |

### 10.2 Appendix B: Sample Characteristics

This appendix presents the characteristics of the sample used in the study. It includes demographic information such as age, gender, and education level. The sample characteristics provide an overview of the participants' profiles and help in assessing the generalizability of the findings.

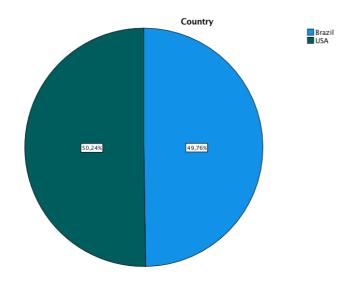
The country in which the company's location is shown in the questionnaire:

#### **Statistics**

| Cour | itry    |     |
|------|---------|-----|
| N    | Valid   | 416 |
|      | Missing | 0   |

### Country

|       |        | Frequency | Percent | Valid Percent | Cumulative<br>Percent |
|-------|--------|-----------|---------|---------------|-----------------------|
| Valid | Brazil | 207       | 49,8    | 49,8          | 49,8                  |
|       | USA    | 209       | 50,2    | 50,2          | 100,0                 |
|       | Total  | 416       | 100,0   | 100,0         |                       |



### The age of participants in groups:

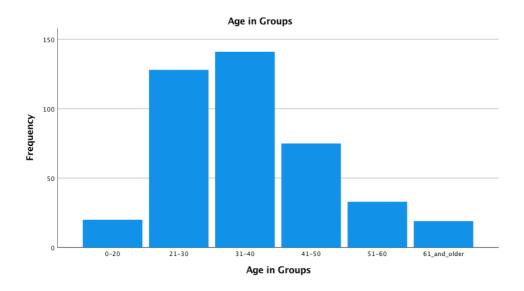
**Statistics** 

Age in Groups

| N | Valid   | 416 |
|---|---------|-----|
|   | Missing | 0   |

Age in Groups

|       |              | Frequency | Percent | Valid Percent | Cumulative<br>Percent |
|-------|--------------|-----------|---------|---------------|-----------------------|
| Valid | 0-20         | 20        | 4,8     | 4,8           | 4,8                   |
|       | 21-30        | 128       | 30,8    | 30,8          | 35,6                  |
|       | 31-40        | 141       | 33,9    | 33,9          | 69,5                  |
|       | 41-50        | 75        | 18,0    | 18,0          | 87,5                  |
|       | 51-60        | 33        | 7,9     | 7,9           | 95,4                  |
|       | 61_and_older | 19        | 4,6     | 4,6           | 100,0                 |
|       | Total        | 416       | 100,0   | 100,0         |                       |



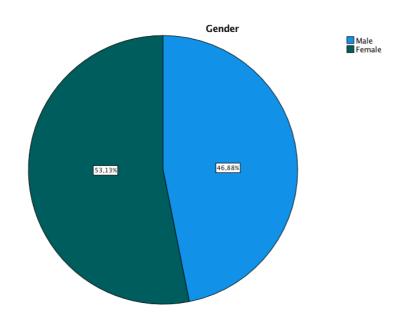
### The gender of the participants:

#### **Statistics**

| Gêne | ero     |     |
|------|---------|-----|
| N    | Valid   | 416 |
|      | Missing | 0   |

| G | e | n | d | e | r |
|---|---|---|---|---|---|
|---|---|---|---|---|---|

|       |           | Frequency | Percent | Valid Percent | Cumulative<br>Percent |
|-------|-----------|-----------|---------|---------------|-----------------------|
| Valid | Masculino | 195       | 46,9    | 46,9          | 46,9                  |
|       | Feminino  | 221       | 53,1    | 53,1          | 100,0                 |
|       | Total     | 416       | 100,0   | 100,0         |                       |



Education was asked in four groups, which can be applied to the European school system as follows. Completed primary education (ensino fundamental completo) completed high school (ensino médio completo), completed higher education (ensino superior completo), and postgraduates (pós-graduados completa).

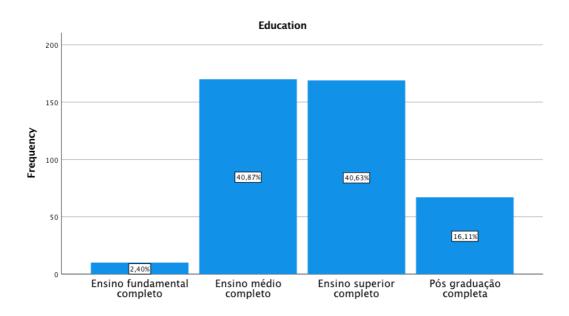
#### **Statistics**

| Esco |  |  |  |
|------|--|--|--|
|      |  |  |  |

| N | Valid   | 416 |  |
|---|---------|-----|--|
|   | Missing | 0   |  |

#### Escolaridade

|       |                             | Frequency | Percent | Valid Percent | Cumulative<br>Percent |
|-------|-----------------------------|-----------|---------|---------------|-----------------------|
| Valid | Ensino fundamental completo | 10        | 2,4     | 2,4           | 2,4                   |
|       | Ensino médio completo       | 170       | 40,9    | 40,9          | 43,3                  |
|       | Ensino superior completo    | 169       | 40,6    | 40,6          | 83,9                  |
|       | Pós graduação<br>completa   | 67        | 16,1    | 16,1          | 100,0                 |
|       | Total                       | 416       | 100,0   | 100,0         |                       |



### **10.3** Appendix C: Descriptive Statistics

This section presents the descriptive statistics of the vaiables included in the study. It includes mean, standard deviation, skewness, and kurtosis for each variable. Descriptive statistics provide a summary of the distribution and central tendency of the variables, allowing for a better understanding of the data.

### The dependent variables:

#### **Descriptive Statistics**

|                                 | N         | Minimum   | Maximum   | Mean      | Std.<br>Deviation | Skev      | vness      | Kur       | rtosis     |
|---------------------------------|-----------|-----------|-----------|-----------|-------------------|-----------|------------|-----------|------------|
|                                 | Statistic | Statistic | Statistic | Statistic | Statistic         | Statistic | Std. Error | Statistic | Std. Error |
| Brand Attitude                  | 416       | 1,00      | 7,00      | 5,9874    | 1,13567           | -1,391    | ,120       | 2,039     | ,239       |
| Product Country Image<br>USA    | 209       | 2,50      | 7,00      | 5,9091    | 1,02205           | -,807     | ,168       | -,133     | ,335       |
| Product Country Image<br>Brazil | 207       | 2,75      | 7,00      | 5,8031    | 1,02230           | -,665     | ,169       | -,229     | ,337       |
| Price_Sensivity                 | 416       | 1,00      | 7,00      | 5,4455    | 1,27827           | -,989     | ,120       | ,785      | ,239       |
| Product_Involvement             | 416       | 1,33      | 7,00      | 6,4615    | ,85030            | -2,259    | ,120       | 6,815     | ,239       |
| WTP in Groups                   | 416       | 2,00      | 6,00      | 3,0337    | ,82947            | ,904      | ,120       | 1,396     | ,239       |
| Purchase_Probability_Br<br>azil | 207       | ,18       | 100,00    | 74,7786   | 21,59685          | -,993     | ,169       | ,944      | ,337       |
| Purchase_Probability_US<br>A    | 209       | ,00       | 100,00    | 72,4393   | 22,24298          | -,896     | ,168       | ,595      | ,335       |
| Valid N (listwise)              | 0         |           |           |           |                   |           |            |           |            |

The descriptive statistics provide an overview of the key variables in the study.

Brand Attitude: The mean BA score was 5.9874 (SD = 1.13567), indicating a moderately positive attitude towards the brand. Participants, on average, had a favorable perception of the brand, as reflected in their responses to the items measuring BA.

<u>Product Country Image:</u> The for both the USA and Brazil had similar means, with scores of 5.9091 (SD = 1.02205) and 5.8031 (SD = 1.02230), respectively. This suggests that participants did not perceive a significant difference in between the two countries. The findings indicate that the participants' perceptions of the products were not strongly influenced by the COO.

<u>Price Sensitivity:</u> The mean price sensitivity score was 5.4455 (SD = 1.27827), indicating a moderate level of sensitivity towards price when making purchasing decisions. This suggests that participants considered price as a relevant factor but were not overly sensitive to price fluctuations.

<u>Product Involvement:</u> Participants showed a high level of product involvement, with a mean score of 6.4615 (SD = 0.85030). This indicates that participants were highly engaged and interested in the products being studied. Their level of involvement suggests a greater willingness to invest time and effort in evaluating and considering the products.

WTP in Groups: The mean WTP in groups score was 3.0337 (SD = 0.82947), indicating a moderate level of WTP for products when in a group setting. This suggests that participants were open to considering higher prices when making purchasing decisions in a group context. Purchase Probability: The mean PP for both the Brazilian brand (M = 74.7786, SD = 21.59685) and the American brand (M = 72.4393, SD = 22.24298) was relatively high. This indicates that

participants expressed a significant likelihood of making a purchase from both brands. The findings suggest that the participants were positively inclined towards making a purchase from either brand, with a slightly higher tendency towards the Brazilian brand.

Overall, the descriptive statistics provide valuable insights into the participants' attitudes, perceptions, and purchasing behaviors related to the studied variables. The findings suggest a moderately positive BA, comparable perceptions, moderate price sensitivity, high product involvement, moderate WTP in groups, and a high PP for both the Brazilian and American brands. These results lay the foundation for further analysis and interpretation of the data.

### The xenocentrism sclaes and the ethnocentrsim scale:

#### **Descriptive Statistics**

|                     | N         | Minimum   | Maximum   | Mean      | Std.<br>Deviation | Skev      | vness      | Kur       | tosis      |
|---------------------|-----------|-----------|-----------|-----------|-------------------|-----------|------------|-----------|------------|
|                     | Statistic | Statistic | Statistic | Statistic | Statistic         | Statistic | Std. Error | Statistic | Std. Error |
| C-Xeno Scale        | 416       | 1,00      | 7,00      | 3,5869    | 1,65889           | ,198      | ,120       | -,755     | ,239       |
| Ethnocentrism Scale | 416       | 1,00      | 7,00      | 3,8043    | 1,64698           | ,192      | ,120       | -,804     | ,239       |
| C-Xenscale          | 416       | 1,00      | 7,00      | 3,1500    | 1,47896           | ,327      | ,120       | -,659     | ,239       |
| X-Scale             | 416       | 1,00      | 7,00      | 3,3183    | 1,36869           | ,280      | ,120       | -,614     | ,239       |
| Xen-Scale           | 416       | 1,00      | 6,80      | 2,5642    | 1,28573           | ,971      | ,120       | ,683      | ,239       |
| Valid N (listwise)  | 416       |           |           |           |                   |           |            |           |            |

The descriptive statistics presented below provide an insight into the participants' responses on the different scales related to C-XEN and ethnocentrism.

<u>C-Xeno Scale</u>: The participants' average score on the C-Xeno Scale was 3.5869 (SD = 1.65889), indicating a moderate level of C-XEN. The results suggest that, on average, the participants displayed a moderate inclination towards favoring foreign products.

<u>C-Xenscale</u>: The mean score on the C-Xenscale was 3.1500 (SD = 1.47896), indicating a slightly lower level of C-XEN compared to the C-Xeno Scale. Participants displayed a moderate preference for foreign or imported products, but to a slightly lesser extent than indicated by the C-Xeno Scale.

<u>X-Scale</u>: Participants' responses on the X-Scale yielded an average score of 3.3183 (SD = 1.36869), which is also in the moderate range. This scale measures C-XEN and captures participants' inclination towards foreign products. The results suggest a similar level of preference for foreign or imported products as seen in the C-Xenscale.

Xen-Scale: The average score on the Xen-Scale was 2.5642 (SD = 1.28573), indicating a relatively lower level of C-XEN compared to the other scales. Participants displayed a moderate preference for foreign or imported products, but to a lesser extent than indicated by the C-Xeno Scale and X-Scale.

Ethnocentrism Scale: On the Ethnocentrism Scale, the participants had an average score of 3.8043 (SD = 1.64698), suggesting a moderate level of ethnocentrism. This scale assesses individuals' attitudes towards their own culture or country's products. Although not directly related to C-XEN, it provides context for understanding the participants' general preference for domestic products.

These descriptive statistics highlight the differences between the scales of C-XEN, providing insight into the participants' varying levels of preference for foreign or imported products.

Additionally, the results indicate a moderate level of ethnocentrism, reflecting the participants' attitudes towards their own culture or country's products.

### 10.4 Appendix D: Reliability and Validity Analysis of the Xenocentrism Scales

This appendix presents the results of the reliability and validity analysis conducted on the measurement scales used in the study. The results are already described in chapter 6.3 Main Study, so only the outputs are collected here for a complete presentation. It includes Cronbach's alpha coefficients, factor loadings and item-total correlations.

### Cronbach's Alpha C-Xeno Scale:

#### **Reliability Statistics**

|   | Cronbach's<br>Alpha | N of Items |
|---|---------------------|------------|
| Ī | ,941                | 6          |

#### Item-Total Statistics

|   | Scale Mean if<br>Item Deleted | Scale<br>Variance if<br>Item Deleted | Corrected<br>Item-Total<br>Correlation | Cronbach's<br>Alpha if Item<br>Deleted |
|---|-------------------------------|--------------------------------------|--|--|
| C-XENO - Eu prefiro<br>comprar produtos<br>fabricados em outro<br>país.                                   | 17,94                         | 70,322                               | ,811                                   | ,931                                   |
| C-XENO -<br>Normalmente, eu<br>prefiro comprar<br>produtos estrangeiros.                                  | 17,92                         | 69,917                               | ,817                                   | ,930                                   |
| C-XENO - Acho que eu<br>gosto mais de usar<br>produtos fabricados em<br>outro país do que no<br>Brasil.   | 17,91                         | 68,476                               | ,834                                   | ,928                                   |
| C-XENO - Eu me sinto<br>melhor ao comprar um<br>produto fabricado em<br>outro país do que no<br>Brasil.   | 18,17                         | 68,187                               | ,858                                   | ,925                                   |
| C-XENO - Comparado<br>ao Brasil, existem<br>muitos outros países<br>dos quais eu prefiro<br>comprar.      | 17,56                         | 72,011                               | ,754                                   | ,938                                   |
| C-XENO - Eu me sinto<br>melhor comprando mais<br>produtos estrangeiros<br>do que produtos<br>brasileiros. | 18,11                         | 68,781                               | ,854                                   | ,926                                   |

## Cronbach's Alpha C-Xenscale and Dimensions:

#### Item-Total Statistics

|  | item-10                       | tai Statistics                       |  |  |     |
|--|-------------------------------|--------------------------------------|--|--|-----|
|  | Scale Mean if<br>Item Deleted | Scale<br>Variance if<br>Item Deleted | Corrected<br>Item-Total<br>Correlation | Cronbach's<br>Alpha if Item<br>Deleted |     |
| C-XENSCALE - Existem pouquíssimos produtos nacionais que têm a mesma qualidade de produtos estrangeiros.   | 27,89                         | 177,502                              | ,695                                   | ,921                                   |     |
| C-XENSCALE - Eu não<br>consigo pensar em<br>nenhuma marca<br>nacional que seja tão<br>boa quanto as<br>estrangeiras que eu<br>compro.              | 28,49                         | 180,390                              | ,712                                   | ,920                                   |     |
| C-XENSCALE - Eu<br>confio mais nas<br>empresas estrangeiras<br>do que nas nacionais<br>porque elas têm mais<br>experiência e recursos.             | 28,23                         | 177,047                              | ,781                                   | ,916                                   |     |
| C-XENSCALE - Na<br>maioria dos produtos,<br>as marcas estrangeiras<br>são melhores do que as<br>nacionais.   | 27,66                         | 176,407                              | ,735                                   | ,918                                   | 3   |
| C-XENSCALE - Eu<br>confio mais nos<br>produtos estrangeiros<br>do que nos nacionais.   | 28,34                         | 176,036                              | ,799                                   | ,915                                   |     |
| C-XENSCALE - Usar<br>produtos estrangeiros<br>aumenta a minha<br>autoestima.   | 28,48                         | 175,768                              | ,772                                   | ,916                                   | - 3 |
| C-XENSCALE - Pessoas<br>que compram produtos<br>nacionais são menos<br>valorizadas pelos<br>outros.  | 28,75                         | 188,769                              | ,488                                   | ,931                                   |     |
| C-XENSCALE - Eu<br>prefiro marcas<br>estrangeiras do que<br>nacionais, pois a<br>maioria das pessoas<br>que conheço compra<br>marcas estrangeiras. | 28,66                         | 179,411                              | ,747                                   | ,918                                   | 3   |
| C-XENSCALE - Comprar<br>produtos estrangeiros<br>me deixa mais na<br>moda.   | 28,38                         | 175,181                              | ,778                                   | ,916                                   |     |
| C-XENSCALE - Eu<br>compro marcas<br>estrangeiras para me<br>diferenciar dos outros.  | 28,61                         | 179,627                              | ,686                                   | ,921                                   |     |

#### **Reliability Statistics**

| Cronbach's<br>Alpha | N of Items |
|---------------------|------------|
| ,927                | 10         |
|                     |            |

### **Reliability Statistics**

| Cronbach's<br>Alpha | N of Items |
|---------------------|------------|
| ,873                | 5          |

#### Item-Total Statistics

|  | Scale Mean if<br>Item Deleted | Scale<br>Variance if<br>Item Deleted | Corrected<br>Item-Total<br>Correlation | Cronbach's<br>Alpha if Item<br>Deleted |
|--|-------------------------------|--------------------------------------|--|--|
| C-XENSCALE - Usar<br>produtos estrangeiros<br>aumenta a minha<br>autoestima.   | 11,60                         | 38,443                               | ,763                                   | ,830                                   |
| C-XENSCALE - Pessoas<br>que compram produtos<br>nacionais são menos<br>valorizadas pelos<br>outros.  | 11,87                         | 43,376                               | ,510                                   | ,891                                   |
| C-XENSCALE - Eu<br>prefiro marcas<br>estrangeiras do que<br>nacionais, pois a<br>maioria das pessoas<br>que conheço compra<br>marcas estrangeiras. | 11,77                         | 40,021                               | ,746                                   | ,836                                   |
| C-XENSCALE - Comprar<br>produtos estrangeiros<br>me deixa mais na<br>moda.   | 11,50                         | 38,352                               | ,760                                   | ,831                                   |
| C-XENSCALE - Eu<br>compro marcas<br>estrangeiras para me<br>diferenciar dos outros.  | 11,72                         | 38,867                               | ,738                                   | ,837                                   |

### Cronbach's Alpha X-Scale and Dimensions:

### **Reliability Statistics**

| Cronbach's<br>Alpha | N of Items |
|---------------------|------------|
| ,915                | 10         |

### Item-Total Statistics

|   | Scale Mean if<br>Item Deleted | Scale<br>Variance if<br>Item Deleted | Corrected<br>Item-Total<br>Correlation | Cronbach's<br>Alpha if Item<br>Deleted |
|---|-------------------------------|--------------------------------------|--|--|
| X-SCALE - Eu<br>recomendo produtos<br>estrangeiros para os<br>meus amigos e<br>familiares.  | 29,69                         | 149,280                              | ,719                                   | ,904                                   |
| X-SCALE - Eu costumo<br>preferir produtos<br>estrangeiros aos<br>nacionais.   | 29,99                         | 148,670                              | ,805                                   | ,899                                   |
| X-SCALE - Eu admiro produtos estrangeiros.  | 28,77                         | 155,621                              | ,651                                   | ,908                                   |
| X-SCALE - Eu gosto de<br>comprar produtos de<br>origem estrangeira.   | 29,42                         | 150,490                              | ,749                                   | ,903                                   |
| X-SCALE - Eu valorizo<br>muito produtos<br>estrangeiros.  | 29,58                         | 148,393                              | ,764                                   | ,902                                   |
| X-SCALE - Eu costumo<br>rejeitar produtos<br>nacionais.   | 30,97                         | 159,081                              | ,658                                   | ,908                                   |
| X-SCALE - Eu acho que<br>os produtos<br>estrangeiros são<br>superiores aos produtos<br>nacionais.   | 29,72                         | 148,963                              | ,759                                   | ,902                                   |
| X-SCALE - Geralmente,<br>eu não valorizo<br>produtos fabricados no<br>meu país.   | 30,76                         | 158,858                              | ,608                                   | ,911                                   |
| X-SCALE - Algumas<br>vezes, eu subestimo<br>produtos fabricados no<br>meu país.   | 29,46                         | 156,196                              | ,552                                   | ,915                                   |
| X-SCALE – Às vezes me<br>sinto constrangido por<br>produtos fabricados no<br>Brasil quando eu os<br>comparo com produtos<br>similares fabricados em<br>outros países. | 30,28                         | 156,177                              | ,608                                   | ,911                                   |

### **Reliability Statistics**

| Cronbach's<br>Alpha | N of Items |
|---------------------|------------|
| ,904                | 5          |

#### Item-Total Statistics

|  | Scale Mean if<br>Item Deleted | Scale<br>Variance if<br>Item Deleted | Corrected<br>Item-Total<br>Correlation | Cronbach's<br>Alpha if Item<br>Deleted |
|--|-------------------------------|--------------------------------------|--|--|
| X-SCALE - Eu<br>recomendo produtos<br>estrangeiros para os<br>meus amigos e<br>familiares. | 14,97                         | 39,686                               | ,746                                   | ,887                                   |
| X-SCALE - Eu costumo<br>preferir produtos<br>estrangeiros aos<br>nacionais.                | 15,26                         | 41,495                               | ,734                                   | ,889                                   |
| X-SCALE - Eu admiro produtos estrangeiros.   | 14,05                         | 42,438                               | ,709                                   | ,894                                   |
| X-SCALE - Eu gosto de<br>comprar produtos de<br>origem estrangeira.                        | 14,70                         | 39,802                               | ,811                                   | ,873                                   |
| X-SCALE - Eu valorizo<br>muito produtos<br>estrangeiros.                                   | 14,86                         | 39,065                               | ,806                                   | ,873                                   |

#### **Reliability Statistics**

| Cronbach's<br>Alpha | N of Items |
|---------------------|------------|
| ,832                | 5          |

#### Item-Total Statistics

|   | Scale Mean if<br>Item Deleted | Scale<br>Variance if<br>Item Deleted | Corrected<br>Item-Total<br>Correlation | Cronbach's<br>Alpha if Item<br>Deleted |
|---|-------------------------------|--------------------------------------|--|--|
| X-SCALE - Eu costumo<br>rejeitar produtos<br>nacionais.   | 12,51                         | 33,913                               | ,636                                   | ,799                                   |
| X-SCALE - Eu acho que<br>os produtos<br>estrangeiros são<br>superiores aos produtos<br>nacionais.   | 11,26                         | 30,464                               | ,668                                   | ,788                                   |
| X-SCALE - Geralmente,<br>eu não valorizo<br>produtos fabricados no<br>meu país.   | 12,30                         | 32,447                               | ,660                                   | ,791                                   |
| X-SCALE - Algumas<br>vezes, eu subestimo<br>produtos fabricados no<br>meu país.   | 11,00                         | 31,149                               | ,581                                   | ,815                                   |
| X-SCALE - Às vezes me<br>sinto constrangido por<br>produtos fabricados no<br>Brasil quando eu os<br>comparo com produtos<br>similares fabricados em<br>outros países. | 11,82                         | 31,575                               | ,628                                   | ,799                                   |

### Cronbach's Alpha Xen-Scale and Dimensions:

### **Item-Total Statistics**

|  | Scale Mean if<br>Item Deleted | Scale<br>Variance if<br>Item Deleted | Corrected<br>Item-Total<br>Correlation | Cronbach's<br>Alpha if Item<br>Deleted |
|--|-------------------------------|--------------------------------------|--|--|
| XENOCENTRISM (XEN) –<br>Eu não me identifico<br>com os valores dos<br>brasileiros.   | 23,00                         | 136,166                              | ,547                                   | ,871                                   |
| XENOCENTRISM (XEN) –<br>Apesar de morar no<br>Brasil, eu me sinto<br>emocionalmente mais<br>conectado e ligado a<br>outro(s) país(es).   | 22,84                         | 132,016                              | ,651                                   | ,863                                   |
| XENOCENTRISM (XEN) –<br>O estilo de vida<br>brasileiro é menos<br>atraente do que o estilo<br>de vida de muitos<br>outros países.  | 22,68                         | 134,735                              | ,547                                   | ,872                                   |
| XENOCENTRISM (XEN) –<br>Se eu pudesse escolher<br>entre permanecer como<br>membro do meu grupo<br>étnico ou pertencer a<br>um outro grupo étnico,<br>eu escolheria um<br>diferente.                | 23,17                         | 132,474                              | ,698                                   | ,860                                   |
| XENOCENTRISM (XEN) –<br>Eu acho que alguns<br>grupos culturais ou<br>étnicos são<br>considerados melhores<br>que o meu.  | 23,06                         | 133,238                              | ,654                                   | ,863                                   |
| XENOCENTRISM (XEN) –<br>Na maioria das vezes,<br>eu prefiro pessoas de<br>outro grupo cultural ou<br>étnico às pessoas do<br>meu próprio grupo.  | 23,18                         | 133,682                              | ,695                                   | ,860                                   |
| XENOCENTRISM (XEN) –<br>Nós deveríamos<br>comprar produtos<br>fabricados fora do<br>Brasil para ajudar<br>outros países a<br>prosperarem e<br>crescerem.   | 23,13                         | 140,975                              | ,510                                   | ,873                                   |
| XENOCENTRISM (XEN) –<br>É nossa obrigação como<br>moradores do Brasil<br>comprar produtos de<br>outros países para<br>ajudar seus povos a<br>evitarem a pobreza.                                   | 23,14                         | 140,933                              | ,498                                   | ,874                                   |
| XENOCENTRISM (XEN) –<br>Comprar produtos<br>fabricados no Brasil em<br>vez de produtos<br>fabricados em outros<br>países prejudica a<br>economia global e gera<br>desemprego nos outros<br>países. | 23,27                         | 138,620                              | ,565                                   | ,870                                   |
| XENOCENTRISM (XEN) –<br>Eu acho que alguns<br>grupos culturais ou<br>étnicos são melhores<br>que o meu.  | 23,32                         | 134,246                              | ,694                                   | ,860                                   |

### **Reliability Statistics**

| Cronbach's<br>Alpha | N of Items |
|---------------------|------------|
| ,785                | 4          |

### Item-Total Statistics

|   | Scale Mean if<br>Item Deleted | Scale<br>Variance if<br>Item Deleted | Corrected<br>Item-Total<br>Correlation | Cronbach's<br>Alpha if Item<br>Deleted |
|---|-------------------------------|--------------------------------------|--|--|
| XENOCENTRISM (XEN) –<br>Eu não me identifico<br>com os valores dos<br>brasileiros.  | 8,23                          | 22,560                               | ,588                                   | ,734                                   |
| XENOCENTRISM (XEN) –<br>Apesar de morar no<br>Brasil, eu me sinto<br>emocionalmente mais<br>conectado e ligado a<br>outro(s) país(es).  | 8,08                          | 22,068                               | ,627                                   | ,714                                   |
| XENOCENTRISM (XEN) -<br>O estilo de vida<br>brasileiro é menos<br>atraente do que o estilo<br>de vida de muitos<br>outros países.   | 7,91                          | 22,070                               | ,575                                   | ,742                                   |
| XENOCENTRISM (XEN) –<br>Se eu pudesse escolher<br>entre permanecer como<br>membro do meu grupo<br>étnico ou pertencer a<br>um outro grupo étnico,<br>eu escolheria um<br>diferente. | 8,41                          | 23,784                               | ,579                                   | ,739                                   |

### **Reliability Statistics**

| Cronbach's<br>Alpha | N of Items |
|---------------------|------------|
| ,675                | 3          |

### Item-Total Statistics

|  | Scale Mean if<br>Item Deleted | Scale<br>Variance if<br>Item Deleted | Corrected<br>Item-Total<br>Correlation | Cronbach's<br>Alpha if Item<br>Deleted |
|--|-------------------------------|--------------------------------------|--|--|
| XENOCENTRISM (XEN) –<br>Eu acho que alguns<br>grupos culturais ou<br>étnicos são<br>considerados melhores<br>que o meu.                                  | 4,97                          | 8,503                                | ,521                                   | ,536                                   |
| XENOCENTRISM (XEN) –<br>Na maioria das vezes,<br>eu prefiro pessoas de<br>outro grupo cultural ou<br>étnico às pessoas do<br>meu próprio grupo.          | 5,09                          | 8,702                                | ,571                                   | ,471                                   |
| XENOCENTRISM (XEN) –<br>Nós deveríamos<br>comprar produtos<br>fabricados fora do<br>Brasil para ajudar<br>outros países a<br>prosperarem e<br>crescerem. | 5,05                          | 10,402                               | ,382                                   | ,710                                   |

### **Reliability Statistics**

| Cronbach's<br>Alpha | N of Items |
|---------------------|------------|
| ,681                | 3          |

### Item-Total Statistics

|  | Scale Mean if<br>Item Deleted | Scale<br>Variance if<br>Item Deleted | Corrected<br>Item-Total<br>Correlation | Cronbach's<br>Alpha if Item<br>Deleted |
|--|-------------------------------|--------------------------------------|--|--|
| XENOCENTRISM (XEN) –<br>É nossa obrigação como<br>moradores do Brasil<br>comprar produtos de<br>outros países para<br>ajudar seus povos a<br>evitarem a pobreza.                                   | 4,70                          | 8,558                                | ,516                                   | ,557                                   |
| XENOCENTRISM (XEN) –<br>Comprar produtos<br>fabricados no Brasil em<br>vez de produtos<br>fabricados em outros<br>países prejudica a<br>economia global e gera<br>desemprego nos outros<br>países. | 4,83                          | 8,556                                | ,529                                   | ,541                                   |
| XENOCENTRISM (XEN) –<br>Eu acho que alguns<br>grupos culturais ou<br>étnicos são melhores<br>que o meu.  | 4,88                          | 9,436                                | ,438                                   | ,656                                   |

### Factor Analysis C-Xeno Scale:

### **KMO and Bartlett's Test**

| Kaiser-Meyer-Olkin Measure of Sampling Adequacy. |                    | ,920     |
|--|--------------------|----------|
| Bartlett's Test of<br>Sphericity                 | Approx. Chi-Square | 2121,215 |
|  | df                 | 15       |
|  | Sig.               | ,000     |

### Communalities

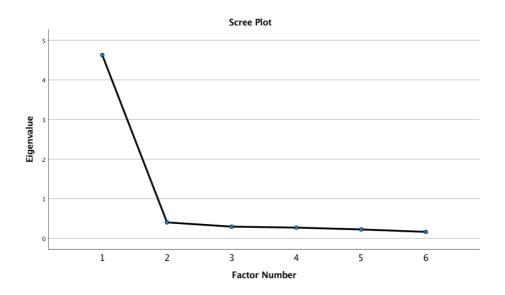
|   | Initial | Extraction |
|---|---------|------------|
| C-XENO - Eu prefiro<br>comprar produtos<br>fabricados em outro<br>país.                                   | ,676    | ,707       |
| C-XENO -<br>Normalmente, eu<br>prefiro comprar<br>produtos estrangeiros.                                  | ,682    | ,715       |
| C-XENO - Acho que eu<br>gosto mais de usar<br>produtos fabricados em<br>outro país do que no<br>Brasil.   | ,712    | ,749       |
| C-XENO - Eu me sinto<br>melhor ao comprar um<br>produto fabricado em<br>outro país do que no<br>Brasil.   | ,755    | ,795       |
| C-XENO - Comparado<br>ao Brasil, existem<br>muitos outros países<br>dos quais eu prefiro<br>comprar.      | ,581    | ,606       |
| C-XENO - Eu me sinto<br>melhor comprando mais<br>produtos estrangeiros<br>do que produtos<br>brasileiros. | ,745    | ,787       |

Extraction Method: Principal Axis Factoring.

### **Total Variance Explained**

|        | Initial Eigenvalues |               |              | Extractio | n Sums of Square | ed Loadings  |
|--------|---------------------|---------------|--------------|-----------|------------------|--------------|
| Factor | Total               | % of Variance | Cumulative % | Total     | % of Variance    | Cumulative % |
| 1      | 4,628               | 77,129        | 77,129       | 4,359     | 72,643           | 72,643       |
| 2      | ,406                | 6,763         | 83,892       |           |                  |              |
| 3      | ,298                | 4,974         | 88,866       |           |                  |              |
| 4      | ,274                | 4,561         | 93,427       |           |                  |              |
| 5      | ,228                | 3,798         | 97,224       |           |                  |              |
| 6      | ,167                | 2,776         | 100,000      |           |                  |              |

Extraction Method: Principal Axis Factoring.



### Factor Matrix<sup>a</sup>

| ac | tor |
|----|-----|
| 1  |     |

|   | 1    |
|---|------|
| C-XENO - Eu prefiro<br>comprar produtos<br>fabricados em outro<br>país.                                   | ,841 |
| C-XENO -<br>Normalmente, eu<br>prefiro comprar<br>produtos estrangeiros.                                  | ,846 |
| C-XENO - Acho que eu<br>gosto mais de usar<br>produtos fabricados em<br>outro país do que no<br>Brasil.   | ,866 |
| C-XENO - Eu me sinto<br>melhor ao comprar um<br>produto fabricado em<br>outro país do que no<br>Brasil.   | ,892 |
| C-XENO - Comparado<br>ao Brasil, existem<br>muitos outros países<br>dos quais eu prefiro<br>comprar.      | ,779 |
| C-XENO - Eu me sinto<br>melhor comprando mais<br>produtos estrangeiros<br>do que produtos<br>brasileiros. | ,887 |

Extraction Method: Principal Axis Factoring.

a. 1 factors extracted. 4 iterations required.

### Rotated Factor Matrix<sup>a</sup>

a. Only one factor was extracted. The solution cannot be rotated.

### Factor Analysis C-Xenscale:

### **KMO and Bartlett's Test**

| Kaiser-Meyer-Olkin Measure of Sampling<br>Adequacy. |                    | ,935     |
|---|--------------------|----------|
| Bartlett's Test of<br>Sphericity                    | Approx. Chi-Square | 2780,571 |
|   | df                 | 45       |
|   | Sig.               | ,000     |

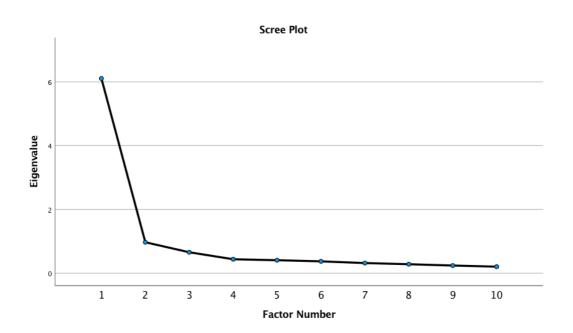
### Communalities

|  | Initial | Extraction |
|--|---------|------------|
| C-XENSCALE – Existem pouquíssimos produtos nacionais que têm a mesma qualidade de produtos estrangeiros.                               | ,583    | ,655       |
| C-XENSCALE – Eu não consigo pensar em nenhuma marca nacional que seja tão boa quanto as estrangeiras que eu compro.                    | ,557    | ,588       |
| C-XENSCALE - Eu<br>confio mais nas<br>empresas estrangeiras<br>do que nas nacionais<br>porque elas têm mais<br>experiência e recursos. | ,672    | ,689       |
| C-XENSCALE - Na<br>maioria dos produtos,<br>as marcas estrangeiras<br>são melhores do que as<br>nacionais.                             | ,618    | ,652       |
| C-XENSCALE – Eu<br>confio mais nos<br>produtos estrangeiros<br>do que nos nacionais.   | ,713    | ,764       |
| C-XENSCALE – Usar<br>produtos estrangeiros<br>aumenta a minha<br>autoestima.   | ,663    | ,703       |
| C-XENSCALE - Pessoas<br>que compram produtos<br>nacionais são menos<br>valorizadas pelos<br>outros.                                    | ,270    | ,290       |
| C VENCCALE E.  | C 0 3   |            |

**Total Variance Explained** 

|        | Initial Eigenvalues |               | Extractio    | ion Sums of Squared Loadings Rotation Sums of Squared Loadi |               |              | ed Loadings |               |              |
|--------|---------------------|---------------|--------------|---|---------------|--------------|-------------|---------------|--------------|
| Factor | Total               | % of Variance | Cumulative % | Total   | % of Variance | Cumulative % | Total       | % of Variance | Cumulative % |
| 1      | 6,107               | 61,072        | 61,072       | 5,766   | 57,664        | 57,664       | 3,288       | 32,878        | 32,878       |
| 2      | ,971                | 9,711         | 70,783       | ,593  | 5,926         | 63,589       | 3,071       | 30,711        | 63,589       |
| 3      | ,657                | 6,573         | 77,356       |   |               |              |             |               |              |
| 4      | ,438                | 4,384         | 81,740       |   |               |              |             |               |              |
| 5      | ,407                | 4,073         | 85,813       |   |               |              |             |               |              |
| 6      | ,372                | 3,721         | 89,535       |   |               |              |             |               |              |
| 7      | ,318                | 3,184         | 92,719       |   |               |              |             |               |              |
| 8      | ,282                | 2,822         | 95,541       |   |               |              |             |               |              |
| 9      | ,241                | 2,406         | 97,948       |   |               |              |             |               |              |
| 10     | ,205                | 2,052         | 100,000      |   |               |              |             |               |              |

Extraction Method: Principal Axis Factoring.



### Factor Matrix<sup>a</sup>

|  | Factor |       |  |
|--|--------|-------|--|
|  | 1      | 2     |  |
| C-XENSCALE - Existem pouquissimos produtos nacionais que têm a mesma qualidade de produtos estrangeiros.   | ,739   | -,331 |  |
| C-XENSCALE - Eu não consigo pensar em nenhuma marca nacional que seja tão boa quanto as estrangeiras que eu compro.                                | ,742   |       |  |
| C-XENSCALE - Eu<br>confio mais nas<br>empresas estrangeiras<br>do que nas nacionais<br>porque elas têm mais<br>experiência e recursos.             | ,817   |       |  |
| C-XENSCALE - Na<br>maioria dos produtos,<br>as marcas estrangeiras<br>são melhores do que as<br>nacionais.   | ,773   |       |  |
| C-XENSCALE – Eu<br>confio mais nos<br>produtos estrangeiros<br>do que nos nacionais.   | ,841   |       |  |
| C-XENSCALE - Usar<br>produtos estrangeiros<br>aumenta a minha<br>autoestima.   | ,806   |       |  |
| C-XENSCALE - Pessoas<br>que compram produtos<br>nacionais são menos<br>valorizadas pelos<br>outros.  | ,505   |       |  |
| C-XENSCALE - Eu<br>prefiro marcas<br>estrangeiras do que<br>nacionais, pois a<br>maioria das pessoas<br>que conheço compra<br>marcas estrangeiras. | ,777   |       |  |
| C-XENSCALE - Comprar<br>produtos estrangeiros<br>me deixa mais na<br>moda.   | ,813   |       |  |
| C-XENSCALE - Eu<br>compro marcas<br>estrangeiras para me<br>diferenciar dos outros.  | ,726   | ,366  |  |

Extraction Method: Principal Axis Factoring.

a. 2 factors extracted. 7 iterations required.

#### **Factor** Transformation Matrix

| Factor | 1     | 2    |
|--------|-------|------|
| 1      | ,722  | ,692 |
| 2      | - 692 | 722  |

Extraction Method: Principal Axis Factoring. Rotation Method: Varimax with Kaiser Normalization.

### Rotated Factor Matrix<sup>a</sup>

|  | Facto | or   |
|--|-------|------|
|  | 1     | 2    |
| C-XENSCALE - Existem pouquíssimos produtos nacionais que têm a mesma qualidade de produtos estrangeiros.   | ,762  |      |
| C-XENSCALE - Eu não consigo pensar em nenhuma marca nacional que seja tão boa quanto as estrangeiras que eu compro.                                | ,669  | ,375 |
| C-XENSCALE - Eu<br>confio mais nas<br>empresas estrangeiras<br>do que nas nacionais<br>porque elas têm mais<br>experiência e recursos.             | ,690  | ,462 |
| C-XENSCALE - Na<br>maioria dos produtos,<br>as marcas estrangeiras<br>são melhores do que as<br>nacionais.   | ,720  | ,365 |
| C-XENSCALE - Eu<br>confio mais nos<br>produtos estrangeiros<br>do que nos nacionais.   | ,771  | ,411 |
| C-XENSCALE - Usar<br>produtos estrangeiros<br>aumenta a minha<br>autoestima.   | ,422  | ,725 |
| C-XENSCALE - Pessoas<br>que compram produtos<br>nacionais são menos<br>valorizadas pelos<br>outros.  |       | ,485 |
| C-XENSCALE - Eu<br>prefiro marcas<br>estrangeiras do que<br>nacionais, pois a<br>maioria das pessoas<br>que conheço compra<br>marcas estrangeiras. | ,405  | ,701 |
| C-XENSCALE - Comprar<br>produtos estrangeiros<br>me deixa mais na<br>moda.   | ,447  | ,707 |
| C-XENSCALE - Eu<br>compro marcas<br>estrangeiras para me<br>diferenciar dos outros.  |       | ,767 |
|  |       |      |

Extraction Method: Principal Axis Factoring. Rotation Method: Varimax with Kaiser Normalization.

a. Rotation converged in 3 iterations.

### Factor Analysis X-Scale:

### **KMO and Bartlett's Test**

| Kaiser-Meyer-Olkin M<br>Adequacy. | ,928               |          |
|-----------------------------------|--------------------|----------|
| Bartlett's Test of<br>Sphericity  | Approx. Chi-Square | 2449,232 |
|                                   | df                 | 45       |
|                                   | Sig.               | ,000     |

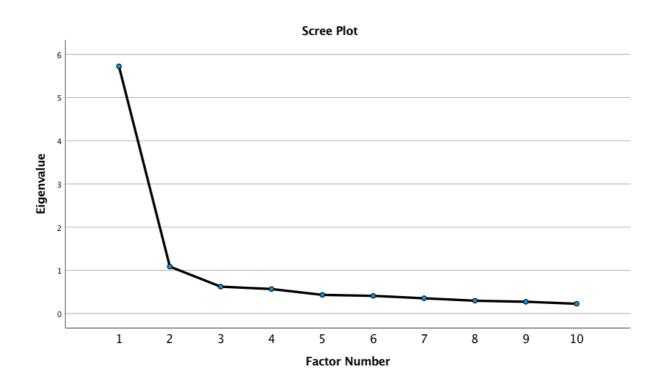
### Communalities

|   | Initial       | Extraction |
|---|---------------|------------|
| X-SCALE - Eu<br>recomendo produtos<br>estrangeiros para os<br>meus amigos e<br>familiares.  | ,571          | ,609       |
| X-SCALE - Eu costumo<br>preferir produtos<br>estrangeiros aos<br>nacionais.   | ,674          | ,709       |
| X-SCALE - Eu admiro<br>produtos estrangeiros.   | ,535          | ,584       |
| X-SCALE - Eu gosto de<br>comprar produtos de<br>origem estrangeira.   | ,668          | ,756       |
| X-SCALE - Eu valorizo<br>muito produtos<br>estrangeiros.  | ,673          | ,742       |
| X-SCALE - Eu costumo<br>rejeitar produtos<br>nacionais.   | ,511          | ,544       |
| X-SCALE - Eu acho que<br>os produtos<br>estrangeiros são<br>superiores aos produtos<br>nacionais.   | ,610          | ,628       |
| X-SCALE - Geralmente,<br>eu não valorizo<br>produtos fabricados no<br>meu país.   | ,478          | ,590       |
| X-SCALE - Algumas<br>vezes, eu subestimo<br>produtos fabricados no<br>meu país.   | ,363          | ,403       |
| X-SCALE - Às vezes me<br>sinto constrangido por<br>produtos fabricados no<br>Brasil quando eu os<br>comparo com produtos<br>similares fabricados em<br>outros países. | ,421          | ,456       |
| similares fabricados em   | al Axis Facto | oring      |

**Total Variance Explained** 

|        | Initial Eigenvalues |               | Extraction Sums of Squared Loadings |       |               | Rotation Sums of Squared Loadings |       |               |              |
|--------|---------------------|---------------|-------------------------------------|-------|---------------|-----------------------------------|-------|---------------|--------------|
| Factor | Total               | % of Variance | Cumulative %                        | Total | % of Variance | Cumulative %                      | Total | % of Variance | Cumulative % |
| 1      | 5,724               | 57,239        | 57,239                              | 5,347 | 53,469        | 53,469                            | 3,223 | 32,234        | 32,234       |
| 2      | 1,087               | 10,875        | 68,114                              | ,675  | 6,752         | 60,222                            | 2,799 | 27,988        | 60,222       |
| 3      | ,624                | 6,237         | 74,351                              |       |               |                                   |       |               |              |
| 4      | ,568                | 5,683         | 80,034                              |       |               |                                   |       |               |              |
| 5      | ,433                | 4,329         | 84,363                              |       |               |                                   |       |               |              |
| 6      | ,410                | 4,104         | 88,467                              |       |               |                                   |       |               |              |
| 7      | ,354                | 3,541         | 92,008                              |       |               |                                   |       |               |              |
| 8      | ,298                | 2,979         | 94,987                              |       |               |                                   |       |               |              |
| 9      | ,274                | 2,737         | 97,724                              |       |               |                                   |       |               |              |
| 10     | ,228                | 2,276         | 100,000                             |       |               |                                   |       |               |              |

Extraction Method: Principal Axis Factoring.



### Factor Matrix<sup>a</sup>

|   | Factor |       |  |
|---|--------|-------|--|
|   | 1      | 2     |  |
| X-SCALE - Eu<br>recomendo produtos<br>estrangeiros para os<br>meus amigos e<br>familiares.  | ,761   |       |  |
| X-SCALE - Eu costumo<br>preferir produtos<br>estrangeiros aos<br>nacionais.   | ,841   |       |  |
| X-SCALE - Eu admiro<br>produtos estrangeiros.   | ,697   | -,313 |  |
| X-SCALE - Eu gosto de<br>comprar produtos de<br>origem estrangeira.   | ,806   | -,325 |  |
| X-SCALE - Eu valorizo<br>muito produtos<br>estrangeiros.  | ,819   |       |  |
| X-SCALE - Eu costumo<br>rejeitar produtos<br>nacionais.   | ,690   |       |  |
| X-SCALE - Eu acho que<br>os produtos<br>estrangeiros são<br>superiores aos produtos<br>nacionais.   | ,789   |       |  |
| X-SCALE - Geralmente,<br>eu não valorizo<br>produtos fabricados no<br>meu país.   | ,648   | ,413  |  |
| X-SCALE - Algumas<br>vezes, eu subestimo<br>produtos fabricados no<br>meu país.   | ,577   |       |  |
| X-SCALE - Às vezes me<br>sinto constrangido por<br>produtos fabricados no<br>Brasil quando eu os<br>comparo com produtos<br>similares fabricados em | ,634   |       |  |

#### Rotated Factor Matrix"

|   | Factor |      |  |
|---|--------|------|--|
|   | 1      | 2    |  |
| X-SCALE - Eu<br>recomendo produtos<br>estrangeiros para os<br>meus amigos e<br>familiares.  | ,680   | ,384 |  |
| X-SCALE - Eu costumo<br>preferir produtos<br>estrangeiros aos<br>nacionais.   | ,600   | ,591 |  |
| X-SCALE - Eu admiro produtos estrangeiros.  | ,726   |      |  |
| X-SCALE - Eu gosto de<br>comprar produtos de<br>origem estrangeira.   | ,815   | ,303 |  |
| X-SCALE - Eu valorizo<br>muito produtos<br>estrangeiros.  | ,785   | ,354 |  |
| X-SCALE - Eu costumo<br>rejeitar produtos<br>nacionais.   | ,336   | ,657 |  |
| X-SCALE - Eu acho que<br>os produtos<br>estrangeiros são<br>superiores aos produtos<br>nacionais.   | ,533   | ,587 |  |
| X-SCALE - Geralmente,<br>eu não valorizo<br>produtos fabricados no<br>meu país.   |        | ,741 |  |
| X-SCALE - Algumas<br>vezes, eu subestimo<br>produtos fabricados no<br>meu país.   |        | ,585 |  |
| X-SCALE - Às vezes me<br>sinto constrangido por<br>produtos fabricados no<br>Brasil quando eu os<br>comparo com produtos<br>similares fabricados em<br>outros países. | ,310   | ,600 |  |

#### Factor Transformation Matrix

| Factor | 1     | 2    |
|--------|-------|------|
| 1      | ,739  | ,674 |
| 2      | -,674 | ,739 |

Extraction Method: Principal Axis Factoring. Rotation Method: Varimax with Kaiser Normalization.

### Factor Analysis Xen-Scale:

#### **KMO and Bartlett's Test**

| Kaiser-Meyer-Olkin M<br>Adequacy. | ,906               |          |
|-----------------------------------|--------------------|----------|
| Bartlett's Test of<br>Sphericity  | Approx. Chi-Square | 1707,701 |
|                                   | df                 | 45       |
|                                   | Sig.               | ,000     |

#### Communalities

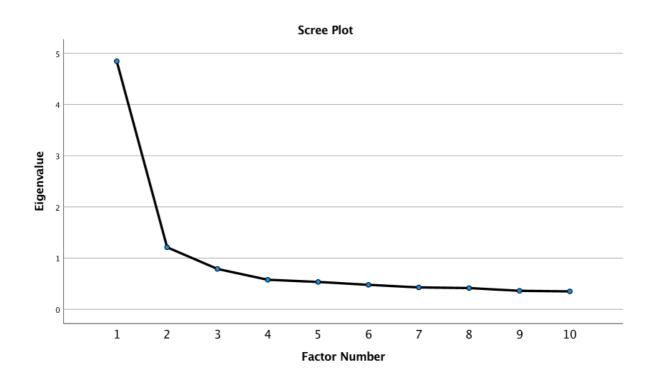
| Commun   |         |            |
|--|---------|------------|
|  | Initial | Extraction |
| XENOCENTRISM (XEN) –<br>Eu não me identifico<br>com os valores dos<br>brasileiros.   | ,379    | ,471       |
| XENOCENTRISM (XEN) -<br>Apesar de morar no<br>Brasil, eu me sinto<br>emocionalmente mais<br>conectado e ligado a<br>outro(s) país(es).   | ,456    | ,508       |
| XENOCENTRISM (XEN) –<br>O estilo de vida<br>brasileiro é menos<br>atraente do que o estilo<br>de vida de muitos<br>outros países.  | ,370    | ,574       |
| XENOCENTRISM (XEN) –<br>Se eu pudesse escolher<br>entre permanecer como<br>membro do meu grupo<br>étnico ou pertencer a<br>um outro grupo étnico,<br>eu escolheria um<br>diferente.                | ,540    | ,627       |
| XENOCENTRISM (XEN) –<br>Eu acho que alguns<br>grupos culturais ou<br>étnicos são<br>considerados melhores<br>que o meu.  | ,494    | ,562       |
| XENOCENTRISM (XEN) –<br>Na maioria das vezes,<br>eu prefiro pessoas de<br>outro grupo cultural ou<br>étnico às pessoas do<br>meu próprio grupo.  | ,523    | ,588       |
| XENOCENTRISM (XEN) –<br>Nós deveríamos<br>comprar produtos<br>fabricados fora do<br>Brasil para ajudar<br>outros países a<br>prosperarem e<br>crescerem.   | ,388    | ,525       |
| XENOCENTRISM (XEN) –<br>É nossa obrigação como<br>moradores do Brasil<br>comprar produtos de<br>outros países para<br>ajudar seus povos a<br>evitarem a pobreza.                                   | ,370    | ,505       |
| XENOCENTRISM (XEN) –<br>Comprar produtos<br>fabricados no Brasil em<br>vez de produtos<br>fabricados em outros<br>países prejudica a<br>economia global e gera<br>desemprego nos outros<br>países. | ,410    | ,514       |
| XENOCENTRISM (XEN) –<br>Eu acho que alguns<br>grupos culturais ou<br>étnicos são melhores<br>que o meu.  | ,529    | ,614       |

Extraction Method: Principal Axis Factoring.

**Total Variance Explained** 

|        | Initial Eigenvalues |               |              | Extraction Sums of Squared Loadings |               |              | Rotation Sums of Squared Loadings |               |              |
|--------|---------------------|---------------|--------------|-------------------------------------|---------------|--------------|-----------------------------------|---------------|--------------|
| Factor | Total               | % of Variance | Cumulative % | Total                               | % of Variance | Cumulative % | Total                             | % of Variance | Cumulative % |
| 1      | 4,846               | 48,456        | 48,456       | 4,403                               | 44,027        | 44,027       | 2,289                             | 22,890        | 22,890       |
| 2      | 1,213               | 12,126        | 60,582       | ,731                                | 7,307         | 51,334       | 1,734                             | 17,338        | 40,228       |
| 3      | ,790                | 7,896         | 68,478       | ,355                                | 3,552         | 54,886       | 1,466                             | 14,658        | 54,886       |
| 4      | ,578                | 5,782         | 74,260       |                                     |               |              |                                   |               |              |
| 5      | ,536                | 5,358         | 79,617       |                                     |               |              |                                   |               |              |
| 6      | ,479                | 4,795         | 84,412       |                                     |               |              |                                   |               |              |
| 7      | ,429                | 4,289         | 88,701       |                                     |               |              |                                   |               |              |
| 8      | ,416                | 4,162         | 92,863       |                                     |               |              |                                   |               |              |
| 9      | ,363                | 3,625         | 96,488       |                                     |               |              |                                   |               |              |
| 10     | ,351                | 3,512         | 100,000      |                                     |               |              |                                   |               |              |

Extraction Method: Principal Axis Factoring.



### Factor Matrix<sup>a</sup>

|  | Factor |      |      |  |
|--|--------|------|------|--|
|  | 1      | 2    | 3    |  |
| XENOCENTRISM (XEN) –<br>Eu não me identifico<br>com os valores dos<br>brasileiros.   | ,596   |      |      |  |
| XENOCENTRISM (XEN) –<br>Apesar de morar no<br>Brasil, eu me sinto<br>emocionalmente mais<br>conectado e ligado a<br>outro(s) país(es).   | ,691   |      |      |  |
| XENOCENTRISM (XEN) -<br>O estilo de vida<br>brasileiro é menos<br>atraente do que o estilo<br>de vida de muitos<br>outros países.  | ,606   |      | ,394 |  |
| XENOCENTRISM (XEN) –<br>Se eu pudesse escolher<br>entre permanecer como<br>membro do meu grupo<br>étnico ou pertencer a<br>um outro grupo étnico,<br>eu escolheria um<br>diferente.                | ,759   |      |      |  |
| XENOCENTRISM (XEN) –<br>Eu acho que alguns<br>grupos culturais ou<br>étnicos são<br>considerados melhores<br>que o meu.  | ,712   |      |      |  |
| XENOCENTRISM (XEN) –<br>Na maioria das vezes,<br>eu prefiro pessoas de<br>outro grupo cultural ou<br>étnico às pessoas do<br>meu próprio grupo.  | ,748   |      |      |  |
| XENOCENTRISM (XEN) –<br>Nós deveríamos<br>comprar produtos<br>fabricados fora do<br>Brasil para ajudar<br>outros países a<br>prosperarem e<br>crescerem.   | ,563   | ,448 |      |  |
| XENOCENTRISM (XEN) –<br>É nossa obrigação como<br>moradores do Brasil<br>comprar produtos de<br>outros países para<br>ajudar seus povos a<br>evitarem a pobreza.                                   | ,553   | ,447 |      |  |
| XENOCENTRISM (XEN) –<br>Comprar produtos<br>fabricados no Brasil em<br>vez de produtos<br>fabricados em outros<br>países prejudica a<br>economia global e gera<br>desemprego nos outros<br>países. | ,609   | ,356 |      |  |

XENOCENTRISM (XEN) – Eu acho que alguns grupos culturais ou étnicos são melhores que o meu. Extraction Method: Principal Axis Factoring.

a. 3 factors extracted. 21 iterations required.

,752

### Rotated Factor Matrix<sup>a</sup>

| Rotateu F  | actor ma | IUIX   |      |
|--|----------|--------|------|
|  |          | Factor |      |
| 3  | 1        | 2      | 3    |
| XENOCENTRISM (XEN) –<br>Eu não me identifico<br>com os valores dos<br>brasileiros.   | ,396     |        | ,554 |
| XENOCENTRISM (XEN) –<br>Apesar de morar no<br>Brasil, eu me sinto<br>emocionalmente mais<br>conectado e ligado a<br>outro(s) país(es).   | ,437     |        | ,494 |
| XENOCENTRISM (XEN) -<br>O estilo de vida<br>brasileiro é menos<br>atraente do que o estilo<br>de vida de muitos<br>outros países.  |          |        | ,698 |
| XENOCENTRISM (XEN) –<br>Se eu pudesse escolher<br>entre permanecer como<br>membro do meu grupo<br>étnico ou pertencer a<br>um outro grupo étnico,<br>eu escolheria um<br>diferente.                | ,680     |        | ,318 |
| XENOCENTRISM (XEN) –<br>Eu acho que alguns<br>grupos culturais ou<br>étnicos são<br>considerados melhores<br>que o meu.  | ,656     |        |      |
| XENOCENTRISM (XEN) –<br>Na maioria das vezes,<br>eu prefiro pessoas de<br>outro grupo cultural ou<br>étnico às pessoas do<br>meu próprio grupo.  | ,628     |        | ,340 |
| XENOCENTRISM (XEN) –<br>Nós deveríamos<br>comprar produtos<br>fabricados fora do<br>Brasil para ajudar<br>outros países a<br>prosperarem e<br>crescerem.   |          | ,684   |      |
| XENOCENTRISM (XEN) –<br>É nossa obrigação como<br>moradores do Brasil<br>comprar produtos de<br>outros países para<br>ajudar seus povos a<br>evitarem a pobreza.                                   |          | ,662   |      |
| XENOCENTRISM (XEN) –<br>Comprar produtos<br>fabricados no Brasil em<br>vez de produtos<br>fabricados em outros<br>países prejudica a<br>economia global e gera<br>desemprego nos outros<br>países. |          | ,637   |      |
| XENOCENTRISM (XEN) –<br>Eu acho que alguns<br>grupos culturais ou<br>étnicos são melhores<br>que o meu.  | ,676     |        |      |

Extraction Method: Principal Axis Factoring. Rotation Method: Varimax with Kaiser Normalization.

a. Rotation converged in 6 iterations.

#### **Factor Transformation Matrix**

| Factor | 1     | 2    | 3     |
|--------|-------|------|-------|
| 1      | ,685  | ,525 | ,505  |
| 2      | -,308 | ,837 | -,452 |
| 3      | -,660 | ,154 | ,735  |

Extraction Method: Principal Axis Factoring. Rotation Method: Varimax with Kaiser

Normalization.

### Correlation C-Xeno Scale and Ethnocentrism:

#### **Descriptive Statistics**

|                     | Mean   | Std.<br>Deviation | N   |
|---------------------|--------|-------------------|-----|
| C_Xeno_Index        | 3,5869 | 1,65889           | 416 |
| Ethnocentrism_Index | 3,8043 | 1,64698           | 416 |

#### Correlations

|                     |                     | C_Xeno_Inde<br>x | Ethnocentris<br>m_Index |
|---------------------|---------------------|------------------|-------------------------|
| C_Xeno_Index        | Pearson Correlation | 1                | -,210**                 |
|                     | Sig. (2-tailed)     |                  | ,000                    |
|                     | N                   | 416              | 416                     |
| Ethnocentrism_Index | Pearson Correlation | -,210**          | 1                       |
|                     | Sig. (2-tailed)     | ,000             |                         |
|                     | N                   | 416              | 416                     |

<sup>\*\*.</sup> Correlation is significant at the 0.01 level (2-tailed).

### Correlation C-Xenscale and Ethnocentrism:

### **Descriptive Statistics**

|                     | Mean   | Std.<br>Deviation | N   |
|---------------------|--------|-------------------|-----|
| C_Xenscale_Index    | 3,1500 | 1,47896           | 416 |
| Ethnocentrism_Index | 3,8043 | 1,64698           | 416 |

### Correlations

|                     |                     | C_Xenscale_I<br>ndex | Ethnocentris<br>m_Index |
|---------------------|---------------------|----------------------|-------------------------|
| C_Xenscale_Index    | Pearson Correlation | 1                    | -,027                   |
|                     | Sig. (2-tailed)     |                      | ,580                    |
|                     | N                   | 416                  | 416                     |
| Ethnocentrism_Index | Pearson Correlation | -,027                | 1                       |
|                     | Sig. (2-tailed)     | ,580                 |                         |
|                     | N                   | 416                  | 416                     |

### Correlation X-Scale and Ethnocentrism:

### **Descriptive Statistics**

|                     | Mean   | Std.<br>Deviation | N   |
|---------------------|--------|-------------------|-----|
| X_Sclae_Index       | 3,3183 | 1,36869           | 416 |
| Ethnocentrism_Index | 3,8043 | 1,64698           | 416 |

#### Correlations

|                     |                     | X_Sclae_Inde<br>x | Ethnocentris<br>m_Index |
|---------------------|---------------------|-------------------|-------------------------|
| X_Sclae_Index       | Pearson Correlation | 1                 | -,149**                 |
|                     | Sig. (2-tailed)     |                   | ,002                    |
|                     | N                   | 416               | 416                     |
| Ethnocentrism_Index | Pearson Correlation | -,149**           | 1                       |
|                     | Sig. (2-tailed)     | ,002              |                         |
|                     | N                   | 416               | 416                     |

<sup>\*\*.</sup> Correlation is significant at the 0.01 level (2-tailed).

### Correlation Xen-Scale and Ethnocentrism:

### **Descriptive Statistics**

|                     | Mean   | Std.<br>Deviation | N   |
|---------------------|--------|-------------------|-----|
| Xen_Composite_Index | 2,5642 | 1,28573           | 416 |
| Ethnocentrism_Index | 3,8043 | 1,64698           | 416 |

### Correlations

|                     |                     | Xen_Compos<br>ite_Index | Ethnocentris<br>m_Index |
|---------------------|---------------------|-------------------------|-------------------------|
| Xen_Composite_Index | Pearson Correlation | 1                       | ,072                    |
|                     | Sig. (2-tailed)     |                         | ,143                    |
|                     | N                   | 416                     | 416                     |
| Ethnocentrism_Index | Pearson Correlation | ,072                    | 1                       |
|                     | Sig. (2-tailed)     | ,143                    |                         |
|                     | N                   | 416                     | 416                     |

### Correlation of the Xenocentrism Scales:

### **Descriptive Statistics**

|                     | Mean   | Std.<br>Deviation | N   |
|---------------------|--------|-------------------|-----|
| C_Xeno_Index        | 3,5869 | 1,65889           | 416 |
| C_Xenscale_Index    | 3,1500 | 1,47896           | 416 |
| X_Sclae_Index       | 3,3183 | 1,36869           | 416 |
| Xen_Composite_Index | 2,5642 | 1,28573           | 416 |

#### Correlations

|                     |                     | C_Xeno_Inde<br>x | C_Xenscale_I<br>ndex | X_Sclae_Inde<br>x | Xen_Compos<br>ite_Index |
|---------------------|---------------------|------------------|----------------------|-------------------|-------------------------|
| C_Xeno_Index        | Pearson Correlation | 1                | ,708**               | ,704**            | ,476**                  |
|                     | Sig. (2-tailed)     |                  | ,000                 | ,000              | ,000                    |
|                     | N                   | 416              | 416                  | 416               | 416                     |
| C_Xenscale_Index    | Pearson Correlation | ,708**           | 1                    | ,822**            | ,605**                  |
|                     | Sig. (2-tailed)     | ,000             |                      | ,000              | ,000                    |
|                     | N                   | 416              | 416                  | 416               | 416                     |
| X_Sclae_Index       | Pearson Correlation | ,704**           | ,822**               | 1                 | ,589**                  |
|                     | Sig. (2-tailed)     | ,000             | ,000                 |                   | ,000                    |
|                     | N                   | 416              | 416                  | 416               | 416                     |
| Xen_Composite_Index | Pearson Correlation | ,476**           | ,605**               | ,589**            | 1                       |
|                     | Sig. (2-tailed)     | ,000             | ,000                 | ,000              |                         |
|                     | N                   | 416              | 416                  | 416               | 416                     |

<sup>\*\*.</sup> Correlation is significant at the 0.01 level (2-tailed).

### 10.5 Appendix E: Regression Analysis

This section provides the results of the regression analysis conducted to test the hypotheses. The results are already described in Chapter 6.3 Main Study, which is why only the outputs are collected here for complete presentation. The outputs are sorted according to the hypotheses. The regression analysis examines the relationships between C-XEN and BAs and PIs towards foreign and domestic brands.

# H1a: Consumer xenocentrism is positively related to the brand attitude of the American brand.

### Block 1:

### Model Summary a,c

|       |                   |          |                      |                            | Change S           | tatistics |
|-------|-------------------|----------|----------------------|----------------------------|--------------------|-----------|
| Model | R                 | R Square | Adjusted R<br>Square | Std. Error of the Estimate | R Square<br>Change | F Change  |
| 1     | ,411 <sup>b</sup> | ,169     | ,153                 | 1,04084                    | ,169               | 10,393    |

### Model Summary a,c

| Model | Sig. F Change | Durbin-<br>Watson |      |       |
|-------|---------------|-------------------|------|-------|
| 1     | 4             | 204               | ,000 | 1,968 |

- a. Country = USA
- b. Predictors: (Constant), Ethnocentrism\_Index, Tipicality\_Index, Price\_Sensivity\_Mean\_Index, Product\_Involvement\_Mean\_Index
- c. Dependent Variable: BA\_Index

### $\mathsf{ANOVA}^{\mathsf{a},\mathsf{b}}$

| Model |            | Sum of<br>Squares | df  | Mean Square | F      | Sig.  |
|-------|------------|-------------------|-----|-------------|--------|-------|
| 1     | Regression | 45,036            | 4   | 11,259      | 10,393 | ,000° |
|       | Residual   | 221,002           | 204 | 1,083       |        |       |
|       | Total      | 266,038           | 208 |             |        |       |

- a. Country = USA
- b. Dependent Variable: BA\_Index
- c. Predictors: (Constant), Ethnocentrism\_Index, Tipicality\_Index, Price\_Sensivity\_Mean\_Index, Product\_Involvement\_Mean\_Index

### Coefficients a,b

|       |                                    | Unstandardiz | ed Coefficients | Standardized Coefficients |       |
|-------|------------------------------------|--------------|-----------------|---------------------------|-------|
| Model |                                    | В            | Std. Error      | Beta                      | t     |
| 1     | (Constant)                         | 2,931        | ,610            |                           | 4,808 |
|       | Tipicality_Index                   | ,160         | ,038            | ,274                      | 4,178 |
|       | Product_Involvement_Mea<br>n_Index | ,277         | ,085            | ,214                      | 3,257 |
|       | Price_Sensivity_Mean_Inde x        | ,084         | ,055            | ,099                      | 1,519 |
|       | Ethnocentrism_Index                | ,056         | ,045            | ,080                      | 1,233 |

### Coefficients a,b

|      |                                    |      | Collinearity | Statistics |
|------|------------------------------------|------|--------------|------------|
| Mode | el                                 | Sig. | Tolerance    | VIF        |
| 1    | (Constant)                         | ,000 |              |            |
|      | Tipicality_Index                   | ,000 | ,947         | 1,056      |
|      | Product_Involvement_Mea<br>n_Index | ,001 | ,940         | 1,064      |
|      | Price_Sensivity_Mean_Index         | ,130 | ,966         | 1,035      |
|      | Ethnocentrism_Index                | ,219 | ,968         | 1,033      |

- a. Country = USA
- b. Dependent Variable: BA\_Index

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### Residuals Statistics<sup>a,b</sup>

|                      | Minimum  | Maximum | Mean   | Std. Deviation | N   |
|----------------------|----------|---------|--------|----------------|-----|
| Predicted Value      | 3,9616   | 6,9373  | 5,9892 | ,46532         | 209 |
| Residual             | -4,66093 | 1,68954 | ,00000 | 1,03078        | 209 |
| Std. Predicted Value | -4,357   | 2,038   | ,000   | 1,000          | 209 |
| Std. Residual        | -4,478   | 1,623   | ,000   | ,990           | 209 |

a. Country = USA

b. Dependent Variable: BA\_Index

### Block 2 with C-Xeno Scale:

### Model Summary a,c

|       |                   |          |                      |                            | Change S           | tatistics |
|-------|-------------------|----------|----------------------|----------------------------|--------------------|-----------|
| Model | R                 | R Square | Adjusted R<br>Square | Std. Error of the Estimate | R Square<br>Change | F Change  |
| 1     | ,412 <sup>b</sup> | ,170     | ,149                 | 1,04304                    | ,170               | 8,307     |

### Model Summary a,c

|       | C   | hange Sta | tistics       |                   |
|-------|-----|-----------|---------------|-------------------|
| Model | df1 | df2       | Sig. F Change | Durbin-<br>Watson |
| 1     | 5   | 203       | ,000          | 1,968             |

a. Country = USA

b. Predictors: (Constant), C\_Xeno\_Index, Price\_Sensivity\_Mean\_Index, Product\_Involvement\_Mean\_Index, Ethnocentrism\_Index, Tipicality\_Index

c. Dependent Variable: BA\_Index

### ANOVA<sup>a,b</sup>

| Model |            | Sum of<br>Squares | df  | Mean Square | F     | Sig.  |
|-------|------------|-------------------|-----|-------------|-------|-------|
| 1     | Regression | 45,189            | 5   | 9,038       | 8,307 | ,000° |
|       | Residual   | 220,849           | 203 | 1,088       |       |       |
|       | Total      | 266,038           | 208 |             |       |       |

a. Country = USA

b. Dependent Variable: BA\_Index

c. Predictors: (Constant), C\_Xeno\_Index, Price\_Sensivity\_Mean\_Index, Product\_Involvement\_Mean\_Index, Ethnocentrism\_Index, Tipicality\_Index

### Coefficients a,b

|       |                                 | Unstandardize | ed Coefficients | Standardized<br>Coefficients |       |
|-------|---------------------------------|---------------|-----------------|------------------------------|-------|
| Model |                                 | В             | Std. Error      | Beta                         | t     |
| 1     | (Constant)                      | 2,982         | ,626            |                              | 4,767 |
|       | Tipicality_Index                | ,169          | ,045            | ,289                         | 3,748 |
|       | Product_Involvement_Mea n_Index | ,277          | ,085            | ,214                         | 3,243 |
|       | Price_Sensivity_Mean_Inde x     | ,084          | ,055            | ,099                         | 1,525 |
| -     | Ethnocentrism_Index             | ,053          | ,046            | ,075                         | 1,134 |
|       | C_Xeno_Index                    | -,020         | ,052            | -,029                        | -,375 |

### Coefficients<sup>a,b</sup>

| Mode | el                                 | Sig. | Collinearity<br>Tolerance | Statistic:<br>VIF |
|------|------------------------------------|------|---------------------------|-------------------|
| 1    | (Constant)                         | ,000 |                           |                   |
|      | Tipicality_Index                   | ,000 | ,688                      | 1,454             |
|      | Product_Involvement_Mea<br>n_Index | ,001 | ,940                      | 1,064             |
|      | Price_Sensivity_Mean_Index         | ,129 | ,965                      | 1,036             |
|      | Ethnocentrism_Index                | ,258 | ,931                      | 1,074             |
|      | C_Xeno_Index                       | ,708 | ,695                      | 1,438             |

- a. Country = USA
- b. Dependent Variable: BA\_Index

### Residuals Statistics<sup>a,b</sup>

|                      | Minimum  | Maximum | Mean   | Std. Deviation | N   |
|----------------------|----------|---------|--------|----------------|-----|
| Predicted Value      | 3,9492   | 6,9688  | 5,9892 | ,46611         | 209 |
| Residual             | -4,64031 | 1,66779 | ,00000 | 1,03042        | 209 |
| Std. Predicted Value | -4,377   | 2,101   | ,000   | 1,000          | 209 |
| Std. Residual        | -4,449   | 1,599   | ,000   | ,988           | 209 |

- a. Country = USA
- b. Dependent Variable: BA\_Index

### Block 2 with C-Xenscale:

### Model Summary a,c

| 1     | ,414 <sup>b</sup> | ,171     | ,151                 | 1,04207                    | ,171                           | 8,398                 |
|-------|-------------------|----------|----------------------|----------------------------|--------------------------------|-----------------------|
| Model | R                 | R Square | Adjusted R<br>Square | Std. Error of the Estimate | Change S<br>R Square<br>Change | tatistics<br>F Change |

### Model Summary a,c

|       | C   | hange Sta | tistics       |                   |
|-------|-----|-----------|---------------|-------------------|
| Model | df1 | df2       | Sig. F Change | Durbin-<br>Watson |
| 1     | 5   | 203       | ,000          | 1,969             |

- a. Country = USA
- b. Predictors: (Constant), C\_Xenscale\_Index, Price\_Sensivity\_Mean\_Index, Product\_Involvement\_Mean\_Index, Ethnocentrism\_Index, Tipicality\_Index
- c. Dependent Variable: BA\_Index

### $\mathsf{ANOVA}^{\mathsf{a},\mathsf{b}}$

| Model |            | Sum of<br>Squares | df  | Mean Square | F     | Sig.  |
|-------|------------|-------------------|-----|-------------|-------|-------|
| 1     | Regression | 45,598            | 5   | 9,120       | 8,398 | ,000° |
|       | Residual   | 220,440           | 203 | 1,086       |       |       |
|       | Total      | 266,038           | 208 |             |       |       |

- a. Country = USA
- b. Dependent Variable: BA\_Index
- c. Predictors: (Constant), C\_Xenscale\_Index, Price\_Sensivity\_Mean\_Index, Product\_Involvement\_Mean\_Index, Ethnocentrism\_Index, Tipicality\_Index

### Coefficients<sup>a,b</sup>

|       |                                    | Unstandardized Coefficients |            | Standardized<br>Coefficients |       |
|-------|------------------------------------|-----------------------------|------------|------------------------------|-------|
| Model |                                    | В                           | Std. Error | Beta                         | t     |
| 1     | (Constant)                         | 3,026                       | ,624       |                              | 4,846 |
|       | Tipicality_Index                   | ,175                        | ,043       | ,299                         | 4,025 |
|       | Product_Involvement_Mea<br>n_Index | ,274                        | ,085       | ,212                         | 3,218 |
|       | Price_Sensivity_Mean_Inde x        | ,084                        | ,055       | ,099                         | 1,521 |
|       | Ethnocentrism_Index                | ,053                        | ,046       | ,076                         | 1,170 |
|       | C_Xenscale_Index                   | -,040                       | ,055       | -,052                        | -,719 |

### Coefficients<sup>a,b</sup>

|       |                                    |      | Collinearity Statisti |       |
|-------|------------------------------------|------|-----------------------|-------|
| Model |                                    | Sig. | Tolerance             | VIF   |
| 1     | (Constant)                         | ,000 |                       |       |
|       | Tipicality_Index                   | ,000 | ,740                  | 1,351 |
|       | Product_Involvement_Mea<br>n_Index | ,002 | ,938                  | 1,066 |
|       | Price_Sensivity_Mean_Index         | ,130 | ,966                  | 1,035 |
|       | Ethnocentrism_Index                | ,244 | ,961                  | 1,040 |
|       | C_Xenscale_Index                   | ,473 | ,773                  | 1,294 |

a. Country = USA

b. Dependent Variable: BA\_Index

### Residuals Statistics<sup>a,b</sup>

|                      | Minimum  | Maximum | Mean   | Std. Deviation | N   |
|----------------------|----------|---------|--------|----------------|-----|
| Predicted Value      | 3,9504   | 6,9496  | 5,9892 | ,46821         | 209 |
| Residual             | -4,63783 | 1,64348 | ,00000 | 1,02947        | 209 |
| Std. Predicted Value | -4,354   | 2,051   | ,000   | 1,000          | 209 |
| Std. Residual        | -4,451   | 1,577   | ,000   | ,988           | 209 |

a. Country = USA

b. Dependent Variable: BA\_Index

### Block 2 with X-Scale:

### Model Summary a,c

|       |                   |          |                      |                            | Change Statistics  |          |
|-------|-------------------|----------|----------------------|----------------------------|--------------------|----------|
| Model | R                 | R Square | Adjusted R<br>Square | Std. Error of the Estimate | R Square<br>Change | F Change |
| 1     | ,412 <sup>b</sup> | ,170     | ,149                 | 1,04307                    | ,170               | 8,305    |

### Model Summary a,c

| Model | df1 | df2 | Sig. F Change | Durbin-<br>Watson |
|-------|-----|-----|---------------|-------------------|
| 1     | 5   | 203 | ,000          | 1,974             |

- a. Country = USA
- b. Predictors: (Constant), X\_Sclae\_Index, Price\_Sensivity\_Mean\_Index, Product\_Involvement\_Mean\_Index, Ethnocentrism\_Index, Tipicality\_Index
- c. Dependent Variable: BA\_Index

### $\mathbf{ANOVA}^{a,b}$

| Model |            | Sum of<br>Squares | df  | Mean Square | F     | Sig.  |
|-------|------------|-------------------|-----|-------------|-------|-------|
| 1     | Regression | 45,177            | 5   | 9,035       | 8,305 | ,000° |
|       | Residual   | 220,861           | 203 | 1,088       |       |       |
|       | Total      | 266,038           | 208 |             |       |       |

- a. Country = USA
- b. Dependent Variable: BA\_Index
- c. Predictors: (Constant), X\_Sclae\_Index, Price\_Sensivity\_Mean\_Index, Product\_Involvement\_Mean\_Index, Ethnocentrism\_Index, Tipicality\_Index

### Coefficients a,b

|       |                                    | Unstandardized Coefficients |            | Standardized Coefficients |       |  |
|-------|------------------------------------|-----------------------------|------------|---------------------------|-------|--|
| Model |                                    | В                           | Std. Error | Beta                      | t     |  |
| 1 .   | (Constant)                         | 2,986                       | ,630       |                           | 4,743 |  |
|       | Tipicality_Index                   | ,167                        | ,043       | ,286                      | 3,895 |  |
|       | Product_Involvement_Mea<br>n_Index | ,277                        | ,085       | ,215                      | 3,254 |  |
|       | Price_Sensivity_Mean_Inde x        | ,084                        | ,055       | ,099                      | 1,523 |  |
|       | Ethnocentrism_Index                | ,053                        | ,046       | ,076                      | 1,144 |  |
|       | X_Sclae_Index                      | -,022                       | ,062       | -,026                     | -,360 |  |

### Coefficients a,b

|       |                                    |      | Collinearity | / Statistics |
|-------|------------------------------------|------|--------------|--------------|
| Model |                                    | Sig. | Tolerance    | VIF          |
| 1     | (Constant)                         | ,000 |              |              |
|       | Tipicality_Index                   | ,000 | ,760         | 1,315        |
|       | Product_Involvement_Mea<br>n_Index | ,001 | ,940         | 1,064        |
|       | Price_Sensivity_Mean_Index         | ,129 | ,965         | 1,036        |
|       | Ethnocentrism_Index                | ,254 | ,936         | 1,069        |
|       | X_Sclae_Index                      | ,719 | ,769         | 1,300        |

- a. Country = USA
- b. Dependent Variable: BA\_Index

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|                      | Minimum  | Maximum | Mean   | Std. Deviation | N   |
|----------------------|----------|---------|--------|----------------|-----|
| Predicted Value      | 3,9667   | 6,9316  | 5,9892 | ,46605         | 209 |
| Residual             | -4,66528 | 1,66902 | ,00000 | 1,03045        | 209 |
| Std. Predicted Value | -4,340   | 2,022   | ,000   | 1,000          | 209 |
| Std. Residual        | -4,473   | 1,600   | ,000   | ,988           | 209 |

a. Country = USA

b. Dependent Variable: BA\_Index

#### Block 2 with Xen-Scale:

# Model Summary a,c

|       |                   |          |                      |                            | Change S           | tatistics |
|-------|-------------------|----------|----------------------|----------------------------|--------------------|-----------|
| Model | R                 | R Square | Adjusted R<br>Square | Std. Error of the Estimate | R Square<br>Change | F Change  |
| 1     | ,425 <sup>b</sup> | ,180     | ,160                 | 1,03636                    | ,180               | 8,940     |

# Model Summary a,c

|       | Change Statistics           |     |      |       |  |  |
|-------|-----------------------------|-----|------|-------|--|--|
| Model | Model df1 df2 Sig. F Change |     |      |       |  |  |
| 1     | 5                           | 203 | ,000 | 1,981 |  |  |

a. Country = USA

b. Predictors: (Constant), Xen\_Composite\_Index, Product\_Involvement\_Mean\_Index, Ethnocentrism\_Index, Price\_Sensivity\_Mean\_Index, Tipicality\_Index

c. Dependent Variable: BA\_Index

#### ANOVA<sup>a,b</sup>

| Model |            | Sum of<br>Squares | df  | Mean Square | F     | Sig.  |
|-------|------------|-------------------|-----|-------------|-------|-------|
| 1     | Regression | 48,009            | 5   | 9,602       | 8,940 | ,000° |
|       | Residual   | 218,029           | 203 | 1,074       |       |       |
|       | Total      | 266,038           | 208 |             |       |       |

a. Country = USA

b. Dependent Variable: BA\_Index

c. Predictors: (Constant), Xen\_Composite\_Index, Product\_Involvement\_Mean\_Index, Ethnocentrism\_Index, Price\_Sensivity\_Mean\_Index, Tipicality\_Index

#### Coefficients a,b

|       |                                    | Unstandardize | Standardized<br>Coefficients |       |        |
|-------|------------------------------------|---------------|------------------------------|-------|--------|
| Model |                                    | В             | Std. Error                   | Beta  | t      |
| 1     | (Constant)                         | 3,143         | ,620                         |       | 5,068  |
|       | Tipicality_Index                   | ,181          | ,040                         | ,309  | 4,504  |
|       | Product_Involvement_Mea<br>n_Index | ,267          | ,085                         | ,207  | 3,145  |
|       | Price_Sensivity_Mean_Inde x        | ,088          | ,055                         | ,104  | 1,606  |
|       | Ethnocentrism_Index                | ,058          | ,045                         | ,083  | 1,279  |
|       | Xen_Composite_Index                | -,102         | ,061                         | -,111 | -1,664 |

#### Coefficients<sup>a,b</sup>

|       |                                    |      | Collinearity Statistics |       |  |
|-------|------------------------------------|------|-------------------------|-------|--|
| Model |                                    | Sig. | Tolerance               | VIF   |  |
| 1     | (Constant)                         | ,000 |                         |       |  |
|       | Tipicality_Index                   | ,000 | ,859                    | 1,164 |  |
|       | Product_Involvement_Mea<br>n_Index | ,002 | ,935                    | 1,069 |  |
|       | Price_Sensivity_Mean_Index         | ,110 | ,963                    | 1,038 |  |
|       | Ethnocentrism_Index                | ,202 | ,967                    | 1,034 |  |
|       | Xen_Composite_Index                | ,098 | ,903                    | 1,108 |  |

- a. Country = USA
- b. Dependent Variable: BA\_Index

#### Residuals Statistics<sup>a,b</sup>

|                      | Minimum  | Maximum | Mean   | Std. Deviation | N   |
|----------------------|----------|---------|--------|----------------|-----|
| Predicted Value      | 3,9626   | 6,9549  | 5,9892 | ,48043         | 209 |
| Residual             | -4,56930 | 1,60126 | ,00000 | 1,02382        | 209 |
| Std. Predicted Value | -4,218   | 2,010   | ,000   | 1,000          | 209 |
| Std. Residual        | -4,409   | 1,545   | ,000   | ,988           | 209 |

- a. Country = USA
- b. Dependent Variable: BA\_Index

# H1a: Consumer xenocentrism is positively related to the brand attitude of the Brazilian brand.

#### Block 1:

#### Model Summary a,c

|       |                   |          |                      |                            | Change S           | tatistics |
|-------|-------------------|----------|----------------------|----------------------------|--------------------|-----------|
| Model | R                 | R Square | Adjusted R<br>Square | Std. Error of the Estimate | R Square<br>Change | F Change  |
| 1     | ,477 <sup>b</sup> | ,227     | ,212                 | 1,01486                    | ,227               | 14,846    |

# Model Summary a,c

|       | Change Statistics |     |               |                   |  |  |
|-------|-------------------|-----|---------------|-------------------|--|--|
| Model | df1               | df2 | Sig. F Change | Durbin-<br>Watson |  |  |
| 1     | 4                 | 202 | ,000          | 2,040             |  |  |

- a. Country = Brazil
- b. Predictors: (Constant), Ethnocentrism\_Index, Product\_Involvement\_Mean\_Index, Price\_Sensivity\_Mean\_Index, Tipicality\_Index
- c. Dependent Variable: BA\_Index

# $\mathsf{ANOVA}^{\mathsf{a},\mathsf{b}}$

| Model |            | Sum of<br>Squares | df  | Mean Square | F      | Sig.  |
|-------|------------|-------------------|-----|-------------|--------|-------|
| 1     | Regression | 61,160            | 4   | 15,290      | 14,846 | ,000° |
|       | Residual   | 208,047           | 202 | 1,030       |        |       |
|       | Total      | 269,207           | 206 |             |        |       |

- a. Country = Brazil
- b. Dependent Variable: BA\_Index
- c. Predictors: (Constant), Ethnocentrism\_Index, Product\_Involvement\_Mean\_Index, Price\_Sensivity\_Mean\_Index, Tipicality\_Index

#### Coefficients<sup>a,b</sup>

|       |                                    | Unstandardize | ed Coefficients | Standardized Coefficients |       |
|-------|------------------------------------|---------------|-----------------|---------------------------|-------|
| Model |                                    | В             | Std. Error      | Beta                      | t     |
| 1     | (Constant)                         | 2,900         | ,641            |                           | 4,527 |
|       | Tipicality_Index                   | ,205          | ,051            | ,302                      | 4,023 |
| -     | Product_Involvement_Mea<br>n_Index | ,282          | ,092            | ,202                      | 3,060 |
|       | Price_Sensivity_Mean_Inde x        | -,030         | ,060            | -,032                     | -,495 |
|       | Ethnocentrism_Index                | ,098          | ,049            | ,138                      | 1,976 |

# Coefficients<sup>a,b</sup>

| Madal |                                    | Sia. | Collinearity<br>Tolerance | y Statistics<br>VIF |
|-------|------------------------------------|------|---------------------------|---------------------|
| Model | (Constant)                         | Sig. | Tolerance                 |                     |
| 1     | (Constant)                         | ,000 |                           |                     |
|       | Tipicality_Index                   | ,000 | ,677                      | 1,478               |
|       | Product_Involvement_Mea<br>n_Index | ,003 | ,874                      | 1,144               |
|       | Price_Sensivity_Mean_Index         | ,621 | ,941                      | 1,063               |
|       | Ethnocentrism_Index                | ,050 | ,785                      | 1,274               |

- a. Country = Brazil
- b. Dependent Variable: BA\_Index

# Residuals Statistics<sup>a,b</sup>

|                      | Minimum  | Maximum | Mean   | Std. Deviation | N   |
|----------------------|----------|---------|--------|----------------|-----|
| Predicted Value      | 4,0099   | 6,9379  | 5,9855 | ,54488         | 207 |
| Residual             | -5,01608 | 2,25875 | ,00000 | 1,00495        | 207 |
| Std. Predicted Value | -3,626   | 1,748   | ,000   | 1,000          | 207 |
| Std. Residual        | -4,943   | 2,226   | ,000   | ,990           | 207 |

- a. Country = Brazil
- b. Dependent Variable: BA\_Index

### Block 2 with C-Xeno Scale:

#### Model Summary a,c

|       |                   |          |                      | Change S                   | tatistics          |          |
|-------|-------------------|----------|----------------------|----------------------------|--------------------|----------|
| Model | R                 | R Square | Adjusted R<br>Square | Std. Error of the Estimate | R Square<br>Change | F Change |
| 1     | ,501 <sup>b</sup> | ,251     | ,232                 | 1,00159                    | ,251               | 13,471   |

### Model Summary a,c

|       | C   | hange Sta | tistics       |                   |
|-------|-----|-----------|---------------|-------------------|
| Model | df1 | df2       | Sig. F Change | Durbin-<br>Watson |
| 1     | 5   | 201       | ,000          | 2,060             |

- a. Country = Brazil
- b. Predictors: (Constant), C\_Xeno\_Index, Product\_Involvement\_Mean\_Index, Price\_Sensivity\_Mean\_Index, Ethnocentrism\_Index, Tipicality\_Index
- c. Dependent Variable: BA\_Index

### $\mathsf{ANOVA}^{\mathsf{a},\mathsf{b}}$

| Model |            | Sum of<br>Squares | df  | Mean Square | F      | Sig.  |
|-------|------------|-------------------|-----|-------------|--------|-------|
| 1     | Regression | 67,569            | 5   | 13,514      | 13,471 | ,000° |
|       | Residual   | 201,638           | 201 | 1,003       |        |       |
|       | Total      | 269,207           | 206 |             |        |       |

- a. Country = Brazil
- b. Dependent Variable: BA\_Index
- c. Predictors: (Constant), C\_Xeno\_Index, Product\_Involvement\_Mean\_Index, Price\_Sensivity\_Mean\_Index, Ethnocentrism\_Index, Tipicality\_Index

#### Coefficients a,b

|      |                                    | Unstandardize | ed Coefficients | Standardized<br>Coefficients |        |
|------|------------------------------------|---------------|-----------------|------------------------------|--------|
| Mode | I                                  | В             | Std. Error      | Beta                         | t      |
| 1    | (Constant)                         | 3,333         | ,655            |                              | 5,089  |
|      | Tipicality_Index                   | ,192          | ,051            | ,283                         | 3,789  |
|      | Product_Involvement_Mea<br>n_Index | ,285          | ,091            | ,205                         | 3,134  |
|      | Price_Sensivity_Mean_Inde x        | -,016         | ,059            | -,017                        | -,276  |
|      | Ethnocentrism_Index                | ,078          | ,049            | ,110                         | 1,577  |
|      | C_Xeno_Index                       | -,110         | ,044            | -,160                        | -2,527 |

#### Coefficients a,b

|       |                                    |      | Collinearit | y Statistics |
|-------|------------------------------------|------|-------------|--------------|
| Model |                                    | Sig. | Tolerance   | VIF          |
| 1     | (Constant)                         | ,000 |             |              |
|       | Tipicality_Index                   | ,000 | ,669        | 1,494        |
|       | Product_Involvement_Mea<br>n_Index | ,002 | ,874        | 1,144        |
|       | Price_Sensivity_Mean_Index         | ,783 | ,934        | 1,071        |
|       | Ethnocentrism_Index                | ,116 | ,766        | 1,306        |
|       | C_Xeno_Index                       | ,012 | ,935        | 1,069        |

- a. Country = Brazil
- b. Dependent Variable: BA\_Index

|                      | Minimum  | Maximum | Mean   | Std. Deviation | N   |
|----------------------|----------|---------|--------|----------------|-----|
| Predicted Value      | 3,9969   | 7,0763  | 5,9855 | ,57271         | 207 |
| Residual             | -4,92649 | 2,15380 | ,00000 | ,98936         | 207 |
| Std. Predicted Value | -3,472   | 1,905   | ,000   | 1,000          | 207 |
| Std. Residual        | -4,919   | 2,150   | ,000   | ,988           | 207 |

a. Country = Brazil

b. Dependent Variable: BA\_Index

#### Block 2 with C-Xenscale:

#### Model Summary a,c

|       |                   |          | A diversed D         | Ctd Fare of                   | Change S<br>R Square | tatistics |
|-------|-------------------|----------|----------------------|-------------------------------|----------------------|-----------|
| Model | R                 | R Square | Adjusted R<br>Square | Std. Error of<br>the Estimate | Change               | F Change  |
| 1     | ,503 <sup>b</sup> | ,253     | ,234                 | 1,00057                       | ,253                 | 13,580    |

#### Model Summary a,c

|       | C   | hange Sta | tistics       |                   |
|-------|-----|-----------|---------------|-------------------|
| Model | df1 | df2       | Sig. F Change | Durbin-<br>Watson |
| 1     | 5   | 201       | ,000          | 2,028             |

a. Country = Brazil

b. Predictors: (Constant), C\_Xenscale\_Index, Tipicality\_Index, Price\_Sensivity\_Mean\_Index, Product\_Involvement\_Mean\_Index, Ethnocentrism\_Index

c. Dependent Variable: BA\_Index

#### $\mathsf{ANOVA}^{\mathsf{a},\mathsf{b}}$

| Mode | el         | Sum of<br>Squares | df  | Mean Square | F      | Sig.  |
|------|------------|-------------------|-----|-------------|--------|-------|
| 1    | Regression | 67,977            | 5   | 13,595      | 13,580 | ,000° |
|      | Residual   | 201,229           | 201 | 1,001       |        |       |
|      | Total      | 269,207           | 206 |             |        |       |

a. Country = Brazil

b. Dependent Variable:  $BA\_Index$ 

c. Predictors: (Constant), C\_Xenscale\_Index, Tipicality\_Index, Price\_Sensivity\_Mean\_Index, Product\_Involvement\_Mean\_Index, Ethnocentrism\_Index

#### Coefficients a,b

|       |                                    | Unstandardized Coefficients |            | Standardized<br>Coefficients |        |
|-------|------------------------------------|-----------------------------|------------|------------------------------|--------|
| Model |                                    | В                           | Std. Error | Beta                         | t      |
| 1     | (Constant)                         | 3,424                       | ,663       |                              | 5,167  |
|       | Tipicality_Index                   | ,213                        | ,050       | ,313                         | 4,219  |
|       | Product_Involvement_Mea<br>n_Index | ,259                        | ,091       | ,186                         | 2,831  |
|       | Price_Sensivity_Mean_Inde x        | -,036                       | ,059       | -,038                        | -,607  |
|       | Ethnocentrism_Index                | ,101                        | ,049       | ,142                         | 2,063  |
|       | C_Xenscale_Index                   | -,125                       | ,048       | -,160                        | -2,610 |

### Coefficients<sup>a,b</sup>

|     |                                    |      | Collinearity | Statistics |
|-----|------------------------------------|------|--------------|------------|
| Mod | el                                 | Sig. | Tolerance    | VIF        |
| 1   | (Constant)                         | ,000 |              |            |
|     | Tipicality_Index                   | ,000 | ,674         | 1,483      |
|     | Product_Involvement_Mea<br>n_Index | ,005 | ,866         | 1,155      |
|     | Price_Sensivity_Mean_Index         | ,545 | ,939         | 1,064      |
|     | Ethnocentrism_Index                | ,040 | ,785         | 1,274      |
|     | C_Xenscale_Index                   | ,010 | ,986         | 1,015      |

- a. Country = Brazil
- b. Dependent Variable: BA\_Index

# Residuals Statistics<sup>a,b</sup>

|                      | Minimum  | Maximum | Mean   | Std. Deviation | N   |
|----------------------|----------|---------|--------|----------------|-----|
| Predicted Value      | 3,9091   | 7,1592  | 5,9855 | ,57444         | 207 |
| Residual             | -4,85608 | 2,06739 | ,00000 | ,98835         | 207 |
| Std. Predicted Value | -3,615   | 2,043   | ,000   | 1,000          | 207 |
| Std. Residual        | -4,853   | 2,066   | ,000   | ,988           | 207 |

- a. Country = Brazil
- b. Dependent Variable: BA\_Index

#### Block 2 with X-Scale:

#### Model Summary a,c

|       |                   |          |                      |                            | Change S           | tatistics |
|-------|-------------------|----------|----------------------|----------------------------|--------------------|-----------|
| Model | R                 | R Square | Adjusted R<br>Square | Std. Error of the Estimate | R Square<br>Change | F Change  |
| 1     | ,494 <sup>b</sup> | ,244     | ,226                 | 1,00594                    | ,244               | 13,007    |

### Model Summary a,c

|       | C   | hange Sta | tistics       |                   |
|-------|-----|-----------|---------------|-------------------|
| Model | df1 | df2       | Sig. F Change | Durbin-<br>Watson |
| 1     | 5   | 201       | ,000          | 2,008             |

- a. Country = Brazil
- b. Predictors: (Constant), X\_Sclae\_Index, Price\_Sensivity\_Mean\_Index, Ethnocentrism\_Index, Product\_Involvement\_Mean\_Index, Tipicality\_Index
- c. Dependent Variable: BA\_Index

#### $\mathsf{ANOVA}^{\mathsf{a},\mathsf{b}}$

| Model |            | Sum of<br>Squares | df  | Mean Square | F      | Sig.  |
|-------|------------|-------------------|-----|-------------|--------|-------|
| 1     | Regression | 65,812            | 5   | 13,162      | 13,007 | ,000° |
|       | Residual   | 203,395           | 201 | 1,012       |        |       |
|       | Total      | 269,207           | 206 |             |        |       |

- a. Country = Brazil
- b. Dependent Variable: BA\_Index
- c. Predictors: (Constant), X\_Sclae\_Index, Price\_Sensivity\_Mean\_Index, Ethnocentrism\_Index, Product\_Involvement\_Mean\_Index, Tipicality\_Index

Coefficients a,b

|       |                                 | Unstandardized Coefficients |            | Standardized Coefficients |        |  |
|-------|---------------------------------|-----------------------------|------------|---------------------------|--------|--|
| Model |                                 | В                           | Std. Error | Beta                      | t      |  |
| 1     | (Constant)                      | 3,422                       | ,680       |                           | 5,032  |  |
|       | Tipicality_Index                | ,206                        | ,051       | ,303                      | 4,068  |  |
| -     | Product_Involvement_Mea n_Index | ,259                        | ,092       | ,186                      | 2,813  |  |
|       | Price_Sensivity_Mean_Inde x     | -,025                       | ,059       | -,027                     | -,424  |  |
|       | Ethnocentrism_Index             | ,087                        | ,049       | ,123                      | 1,762  |  |
|       | X_Sclae_Index                   | -,108                       | ,051       | -,133                     | -2,144 |  |

# Coefficients<sup>a,b</sup>

|      |                                 |      |           | Collinearity Statistic |  |  |
|------|---------------------------------|------|-----------|------------------------|--|--|
| Mode | el                              | Sig. | Tolerance | VIF                    |  |  |
| 1    | (Constant)                      | ,000 |           |                        |  |  |
|      | Tipicality_Index                | ,000 | ,677      | 1,478                  |  |  |
|      | Product_Involvement_Mea n_Index | ,005 | ,862      | 1,160                  |  |  |
|      | Price_Sensivity_Mean_Index      | ,672 | ,940      | 1,064                  |  |  |
|      | Ethnocentrism_Index             | ,080 | ,777      | 1,287                  |  |  |
|      | X_Sclae_Index                   | ,033 | ,971      | 1,030                  |  |  |

a. Country = Brazil

b. Dependent Variable: BA\_Index

# Residuals Statistics<sup>a,b</sup>

|                      | Minimum  | Maximum | Mean   | Std. Deviation | N   |
|----------------------|----------|---------|--------|----------------|-----|
| Predicted Value      | 3,9175   | 7,0745  | 5,9855 | ,56522         | 207 |
| Residual             | -4,91969 | 2,19046 | ,00000 | ,99366         | 207 |
| Std. Predicted Value | -3,659   | 1,927   | ,000   | 1,000          | 207 |
| Std. Residual        | -4,891   | 2,178   | ,000   | ,988           | 207 |

a. Country = Brazil

b. Dependent Variable: BA\_Index

# Block 2 with Xen-Scale:

#### Model Summary a,c

| Model |                   |          |                      |                            | Change S           | tatistics |
|-------|-------------------|----------|----------------------|----------------------------|--------------------|-----------|
|       | R                 | R Square | Adjusted R<br>Square | Std. Error of the Estimate | R Square<br>Change | F Change  |
| 1     | ,487 <sup>b</sup> | ,237     | ,218                 | 1,01085                    | ,237               | 12,492    |

#### Model Summary a,c

|       | C   | hange Sta | tistics       |                   |
|-------|-----|-----------|---------------|-------------------|
| Model | df1 | df2       | Sig. F Change | Durbin-<br>Watson |
| 1     | 5   | 201       | ,000          | 2,042             |

- a. Country = Brazil
- b. Predictors: (Constant), Xen\_Composite\_Index, Price\_Sensivity\_Mean\_Index, Ethnocentrism\_Index, Product\_Involvement\_Mean\_Index, Tipicality\_Index
- c. Dependent Variable: BA\_Index

#### $\mathsf{ANOVA}^{\mathsf{a},\mathsf{b}}$

| Model |            | Sum of<br>Squares | df  | Mean Square | F      | Sig.  |
|-------|------------|-------------------|-----|-------------|--------|-------|
| 1     | Regression | 63,822            | 5   | 12,764      | 12,492 | ,000° |
|       | Residual   | 205,384           | 201 | 1,022       |        |       |
|       | Total      | 269,207           | 206 |             |        |       |

- a. Country = Brazil
- b. Dependent Variable: BA\_Index
- c. Predictors: (Constant), Xen\_Composite\_Index, Price\_Sensivity\_Mean\_Index, Ethnocentrism\_Index, Product\_Involvement\_Mean\_Index, Tipicality\_Index

#### Coefficients a,b

| Model |                                    | Unstandardized Coefficients |            | Standardized<br>Coefficients |        |
|-------|------------------------------------|-----------------------------|------------|------------------------------|--------|
|       |                                    | В                           | Std. Error | Beta                         | t      |
| 1     | (Constant)                         | 3,267                       | ,677       |                              | 4,823  |
|       | Tipicality_Index                   | ,208                        | ,051       | ,307                         | 4,093  |
|       | Product_Involvement_Mea<br>n_Index | ,254                        | ,093       | ,182                         | 2,718  |
|       | Price_Sensivity_Mean_Inde x        | -,030                       | ,060       | -,032                        | -,504  |
| -     | Ethnocentrism_Index                | ,105                        | ,049       | ,148                         | 2,119  |
|       | Xen_Composite_Index                | -,087                       | ,054       | -,102                        | -1,614 |

|       |                                    |      | Collinearity Statistics |       |  |
|-------|------------------------------------|------|-------------------------|-------|--|
| Model |                                    | Sig. | Tolerance               | VIF   |  |
| 1     | (Constant)                         | ,000 |                         |       |  |
|       | Tipicality_Index                   | ,000 | ,676                    | 1,480 |  |
|       | Product_Involvement_Mea<br>n_Index | ,007 | ,844                    | 1,185 |  |
|       | Price_Sensivity_Mean_Index         | ,615 | ,941                    | 1,063 |  |
|       | Ethnocentrism_Index                | ,035 | ,779                    | 1,284 |  |
|       | Xen_Composite_Index                | ,108 | ,953                    | 1,049 |  |

- a. Country = Brazil
- b. Dependent Variable: BA\_Index

|                      | Minimum  | Maximum | Mean   | Std. Deviation | N   |
|----------------------|----------|---------|--------|----------------|-----|
| Predicted Value      | 4,2248   | 7,0814  | 5,9855 | ,55661         | 207 |
| Residual             | -4,85999 | 2,17433 | ,00000 | ,99850         | 207 |
| Std. Predicted Value | -3,163   | 1,969   | ,000   | 1,000          | 207 |
| Std. Residual        | -4,808   | 2,151   | ,000   | ,988           | 207 |

a. Country = Brazil

b. Dependent Variable: BA\_Index

<u>H2a</u> Consumer xenocentrism is positively related to the purchase probability of the product from the American brand.

#### Block 1:

#### Model Summary a,c

|       |                   |          |                      |                            | Change Statistics  |          |  |
|-------|-------------------|----------|----------------------|----------------------------|--------------------|----------|--|
| Model | R                 | R Square | Adjusted R<br>Square | Std. Error of the Estimate | R Square<br>Change | F Change |  |
| 1     | ,496 <sup>b</sup> | ,246     | ,231                 | 19,50618                   | ,246               | 16,615   |  |

### Model Summary a,c

| Model | Model df1 df2 Sig. F Change |     |      |       |  |  |
|-------|-----------------------------|-----|------|-------|--|--|
| 1     | 4                           | 204 | ,000 | 1,989 |  |  |

- a. Country = USA
- b. Predictors: (Constant), Ethnocentrism\_Index, Tipicality\_Index, Price\_Sensivity\_Mean\_Index, Product\_Involvement\_Mean\_Index
- c. Dependent Variable: Purchase\_Probability\_USA

# $\mathbf{ANOVA}^{\mathbf{a},\mathbf{b}}$

| Model |            | Sum of<br>Squares | df  | Mean Square | F      | Sig.  |
|-------|------------|-------------------|-----|-------------|--------|-------|
| 1     | Regression | 25287,851         | 4   | 6321,963    | 16,615 | ,000° |
|       | Residual   | 77620,166         | 204 | 380,491     |        |       |
|       | Total      | 102908,018        | 208 |             |        |       |

- a. Country = USA
- b. Dependent Variable: Purchase\_Probability\_USA
- $\textbf{c. Predictors: (Constant), Ethnocentrism\_Index, Tipicality\_Index, Price\_Sensivity\_Mean\_Index, Product\_Involvement\_Mean\_Index}\\$

# Coefficients<sup>a,b</sup>

|       |                                 | Unstandardiz | ed Coefficients | Standardized Coefficients |        |
|-------|---------------------------------|--------------|-----------------|---------------------------|--------|
| Model |                                 | В            | Std. Error      | Beta                      | t      |
| 1     | (Constant)                      | 19,875       | 11,425          |                           | 1,740  |
|       | Tipicality_Index                | 4,537        | ,719            | ,394                      | 6,313  |
|       | Product_Involvement_Mea n_Index | 5,762        | 1,594           | ,227                      | 3,614  |
|       | Price_Sensivity_Mean_Inde       | -1,042       | 1,034           | -,062                     | -1,007 |
|       | Ethnocentrism_Index             | ,876         | ,851            | ,064                      | 1,029  |

# Coefficients<sup>a,b</sup>

|       |                                    |      | Collinearity Statistics |       |  |
|-------|------------------------------------|------|-------------------------|-------|--|
| Model |                                    | Sig. | Tolerance               | VIF   |  |
| 1     | (Constant)                         | ,083 |                         |       |  |
|       | Tipicality_Index                   | ,000 | ,947                    | 1,056 |  |
|       | Product_Involvement_Mea<br>n_Index | ,000 | ,940                    | 1,064 |  |
|       | Price_Sensivity_Mean_Index         | ,315 | ,966                    | 1,035 |  |
|       | Ethnocentrism_Index                | ,305 | ,968                    | 1,033 |  |

a. Country = USA

b. Dependent Variable: Purchase\_Probability\_USA

# Residuals Statistics<sup>a,b</sup>

|                      | Minimum   | Maximum  | Mean    | Std. Deviation | N   |
|----------------------|-----------|----------|---------|----------------|-----|
| Predicted Value      | 32,7612   | 92,3326  | 72,4393 | 11,02616       | 209 |
| Residual             | -78,49143 | 38,88280 | ,00000  | 19,31771       | 209 |
| Std. Predicted Value | -3,599    | 1,804    | ,000    | 1,000          | 209 |
| Std. Residual        | -4,024    | 1,993    | ,000    | ,990           | 209 |

a. Country = USA

b. Dependent Variable: Purchase\_Probability\_USA

### Block 2 with C-Xeno Scale:

# Model Summary a,c

|       |                   |          |                      |                            | Change Statistics  |          |
|-------|-------------------|----------|----------------------|----------------------------|--------------------|----------|
| Model | R                 | R Square | Adjusted R<br>Square | Std. Error of the Estimate | R Square<br>Change | F Change |
| 1     | ,497 <sup>b</sup> | ,247     | ,228                 | 19,53894                   | ,247               | 13,311   |

#### Model Summary a,c

| Model | Model df1 df2 Sig. F Change |     |      |       |  |  |
|-------|-----------------------------|-----|------|-------|--|--|
| 1     | 5                           | 203 | ,000 | 1,985 |  |  |

- a. Country = USA
- b. Predictors: (Constant), C\_Xeno\_Index, Price\_Sensivity\_Mean\_Index, Product\_Involvement\_Mean\_Index, Ethnocentrism\_Index, Tipicality\_Index
- c. Dependent Variable: Purchase\_Probability\_USA

### $\mathsf{ANOVA}^{\mathsf{a},\mathsf{b}}$

| Model |            | Sum of<br>Squares | df  | Mean Square | F      | Sig.  |
|-------|------------|-------------------|-----|-------------|--------|-------|
| 1     | Regression | 25408,684         | 5   | 5081,737    | 13,311 | ,000° |
|       | Residual   | 77499,334         | 203 | 381,770     |        |       |
|       | Total      | 102908,018        | 208 |             |        |       |

- a. Country = USA
- b. Dependent Variable: Purchase\_Probability\_USA
- c. Predictors: (Constant), C\_Xeno\_Index, Price\_Sensivity\_Mean\_Index, Product\_Involvement\_Mean\_Index, Ethnocentrism\_Index, Tipicality\_Index

#### Coefficients<sup>a,b</sup>

|       |                                    | Unstandardiz | ed Coefficients | Standardized<br>Coefficients |        |
|-------|------------------------------------|--------------|-----------------|------------------------------|--------|
| Model |                                    | В            | Std. Error      | Beta                         | t      |
| 1     | (Constant)                         | 18,461       | 11,717          |                              | 1,575  |
|       | Tipicality_Index                   | 4,288        | ,845            | ,373                         | 5,075  |
|       | Product_Involvement_Mea<br>n_Index | 5,778        | 1,597           | ,227                         | 3,618  |
|       | Price_Sensivity_Mean_Inde x        | -1,057       | 1,036           | -,063                        | -1,020 |
|       | Ethnocentrism_Index                | ,971         | ,869            | ,070                         | 1,117  |
|       | C_Xeno_Index                       | ,552         | ,981            | ,041                         | ,563   |

|       |                                    |      | Collinearity Statistics |       |
|-------|------------------------------------|------|-------------------------|-------|
| Model |                                    | Sig. | Tolerance               | VIF   |
| 1     | (Constant)                         | ,117 |                         |       |
|       | Tipicality_Index                   | ,000 | ,688                    | 1,454 |
|       | Product_Involvement_Mea<br>n_Index | ,000 | ,940                    | 1,064 |
|       | Price_Sensivity_Mean_Index         | ,309 | ,965                    | 1,036 |
|       | Ethnocentrism_Index                | ,265 | ,931                    | 1,074 |
|       | C_Xeno_Index                       | ,574 | ,695                    | 1,438 |

- a. Country = USA
- b. Dependent Variable: Purchase\_Probability\_USA

|                      | Minimum   | Maximum  | Mean    | Std. Deviation | N   |
|----------------------|-----------|----------|---------|----------------|-----|
| Predicted Value      | 33,1114   | 92,7024  | 72,4393 | 11,05247       | 209 |
| Residual             | -77,01464 | 38,76553 | ,00000  | 19,30267       | 209 |
| Std. Predicted Value | -3,558    | 1,833    | ,000    | 1,000          | 209 |
| Std. Residual        | -3,942    | 1,984    | ,000    | ,988           | 209 |

- a. Country = USA
- b. Dependent Variable: Purchase\_Probability\_USA

#### Block 2 with C-Xenscale:

#### Model Summary a,c

|       |                   |          |                      |                            | Change S           | tatistics |
|-------|-------------------|----------|----------------------|----------------------------|--------------------|-----------|
| Model | R                 | R Square | Adjusted R<br>Square | Std. Error of the Estimate | R Square<br>Change | F Change  |
| 1     | ,503 <sup>b</sup> | ,253     | ,235                 | 19,45972                   | ,253               | 13,751    |

### Model Summary a,c

| Model | df1 | df2 | Sig. F Change | Durbin-<br>Watson |
|-------|-----|-----|---------------|-------------------|
| 1     | 5   | 203 | ,000          | 1,998             |

- a. Country = USA
- b. Predictors: (Constant), C\_Xenscale\_Index, Price\_Sensivity\_Mean\_Index, Product\_Involvement\_Mean\_Index, Ethnocentrism\_Index, Tipicality\_Index
- c. Dependent Variable: Purchase\_Probability\_USA

#### ANOVA<sup>a,b</sup>

| Model |            | Sum of<br>Squares | df  | Mean Square | F      | Sig.  |
|-------|------------|-------------------|-----|-------------|--------|-------|
| 1     | Regression | 26035,834         | 5   | 5207,167    | 13,751 | ,000° |
|       | Residual   | 76872,183         | 203 | 378,681     |        |       |
|       | Total      | 102908,018        | 208 |             |        |       |

- a. Country = USA
- b. Dependent Variable: Purchase\_Probability\_USA
- c. Predictors: (Constant), C\_Xenscale\_Index, Price\_Sensivity\_Mean\_Index, Product\_Involvement\_Mean\_Index, Ethnocentrism\_Index, Tipicality\_Index

#### Block 2 with X-Scale:

#### Model Summary a,c

|       |                   |          |                      |                            | Change S           | tatistics |
|-------|-------------------|----------|----------------------|----------------------------|--------------------|-----------|
| Model | R                 | R Square | Adjusted R<br>Square | Std. Error of the Estimate | R Square<br>Change | F Change  |
| 1     | ,497 <sup>b</sup> | ,247     | ,229                 | 19,53574                   | ,247               | 13,329    |

#### Model Summary a,c

|       | C   | hange Sta | tistics       |                   |
|-------|-----|-----------|---------------|-------------------|
| Model | df1 | df2       | Sig. F Change | Durbin-<br>Watson |
| 1     | 5   | 203       | ,000          | 1,998             |

- a. Country = USA
- b. Predictors: (Constant), X\_Sclae\_Index, Price\_Sensivity\_Mean\_Index, Product\_Involvement\_Mean\_Index, Ethnocentrism\_Index, Tipicality\_Index
- c. Dependent Variable: Purchase\_Probability\_USA

#### $\mathsf{ANOVA}^{\mathsf{a},\mathsf{b}}$

| Model |            | Sum of<br>Squares | df  | Mean Square | F      | Sig.  |
|-------|------------|-------------------|-----|-------------|--------|-------|
| 1     | Regression | 25434,039         | 5   | 5086,808    | 13,329 | ,000° |
|       | Residual   | 77473,978         | 203 | 381,645     |        |       |
|       | Total      | 102908,018        | 208 |             |        |       |

- a. Country = USA
- b. Dependent Variable: Purchase\_Probability\_USA
- c. Predictors: (Constant), X\_Sclae\_Index, Price\_Sensivity\_Mean\_Index, Product\_Involvement\_Mean\_Index, Ethnocentrism\_Index, Tipicality\_Index

#### Coefficients<sup>a,b</sup>

|       |                                    | Unstandardize | ed Coefficients | Standardized<br>Coefficients |       |
|-------|------------------------------------|---------------|-----------------|------------------------------|-------|
| Model |                                    | В             | Std. Error      | Beta                         | t     |
| 1     | (Constant)                         | 21,636        | 11,791          |                              | 1,835 |
|       | Tipicality_Index                   | 4,758         | ,803            | ,414                         | 5,923 |
|       | Product_Involvement_Mea<br>n_Index | 5,771         | 1,597           | ,227                         | 3,614 |
|       | Price_Sensivity_Mean_Inde x        | -1,029        | 1,036           | -,062                        | -,994 |
|       | Ethnocentrism_Index                | ,778          | ,867            | ,057                         | ,898  |
|       | X_Sclae_Index                      | -,719         | 1,162           | -,043                        | -,619 |

#### Coefficients a,b

|       |                                    |      | Collinearity | Statistics |
|-------|------------------------------------|------|--------------|------------|
| Model |                                    | Sig. | Tolerance    | VIF        |
| 1     | (Constant)                         | ,068 |              |            |
|       | Tipicality_Index                   | ,000 | ,760         | 1,315      |
|       | Product_Involvement_Mea<br>n_Index | ,000 | ,940         | 1,064      |
|       | Price_Sensivity_Mean_Index         | ,321 | ,965         | 1,036      |
|       | Ethnocentrism_Index                | ,370 | ,936         | 1,069      |
|       | X_Sclae_Index                      | ,537 | ,769         | 1,300      |

- a. Country = USA
- b. Dependent Variable: Purchase\_Probability\_USA

|                      | Minimum   | Maximum  | Mean    | Std. Deviation | N   |
|----------------------|-----------|----------|---------|----------------|-----|
| Predicted Value      | 32,9238   | 92,5792  | 72,4393 | 11,05799       | 209 |
| Residual             | -77,85027 | 38,58566 | ,00000  | 19,29951       | 209 |
| Std. Predicted Value | -3,573    | 1,821    | ,000    | 1,000          | 209 |
| Std. Residual        | -3,985    | 1,975    | ,000    | ,988           | 209 |

- a. Country = USA
- b. Dependent Variable: Purchase\_Probability\_USA

#### Block 2 with Xen-Scale:

#### Model Summary a,c

|       |                   |          |                      |                            | Change S           | tatistics |
|-------|-------------------|----------|----------------------|----------------------------|--------------------|-----------|
| Model | R                 | R Square | Adjusted R<br>Square | Std. Error of the Estimate | R Square<br>Change | F Change  |
| 1     | ,504 <sup>b</sup> | ,254     | ,236                 | 19,44184                   | ,254               | 13,851    |

#### Model Summary a,c

|       | Change Statistics |     |               |                   |  |
|-------|-------------------|-----|---------------|-------------------|--|
| Model | df1               | df2 | Sig. F Change | Durbin-<br>Watson |  |
| 1     | 5                 | 203 | ,000          | 1,987             |  |

- a. Country = USA
- b. Predictors: (Constant), Xen\_Composite\_Index, Product\_Involvement\_Mean\_Index, Ethnocentrism\_Index, Price\_Sensivity\_Mean\_Index, Tipicality\_Index
- c. Dependent Variable: Purchase\_Probability\_USA

# $\mathbf{ANOVA}^{\mathbf{a},\mathbf{b}}$

| Model |            | Sum of<br>Squares | df  | Mean Square | F      | Sig.  |
|-------|------------|-------------------|-----|-------------|--------|-------|
| 1     | Regression | 26177,070         | 5   | 5235,414    | 13,851 | ,000° |
|       | Residual   | 76730,948         | 203 | 377,985     |        |       |
|       | Total      | 102908,018        | 208 |             |        |       |

- a. Country = USA
- b. Dependent Variable: Purchase\_Probability\_USA
- c. Predictors: (Constant), Xen\_Composite\_Index, Product\_Involvement\_Mean\_Index, Ethnocentrism\_Index, Price\_Sensivity\_Mean\_Index, Tipicality\_Index

Coefficients<sup>a,b</sup>

|       |                                    | Unstandardized Coefficients |            |       |        |  |
|-------|------------------------------------|-----------------------------|------------|-------|--------|--|
| Model |                                    | В                           | Std. Error | Beta  | t      |  |
| 1     | (Constant)                         | 23,543                      | 11,636     |       | 2,023  |  |
|       | Tipicality_Index                   | 4,888                       | ,752       | ,425  | 6,500  |  |
|       | Product_Involvement_Mea<br>n_Index | 5,588                       | 1,593      | ,220  | 3,508  |  |
|       | Price_Sensivity_Mean_Inde x        | -,964                       | 1,032      | -,058 | -,934  |  |
|       | Ethnocentrism_Index                | ,908                        | ,849       | ,066  | 1,070  |  |
|       | Xen_Composite_Index                | -1,769                      | 1,153      | -,098 | -1,534 |  |

# Coefficients<sup>a,b</sup>

|       |                                    |      | Collinearity | y Statistics |
|-------|------------------------------------|------|--------------|--------------|
| Model |                                    | Sig. | Tolerance    | VIF          |
| 1     | (Constant)                         | ,044 |              |              |
|       | Tipicality_Index                   | ,000 | ,859         | 1,164        |
|       | Product_Involvement_Mea<br>n_Index | ,001 | ,935         | 1,069        |
|       | Price_Sensivity_Mean_Index         | ,351 | ,963         | 1,038        |
|       | Ethnocentrism_Index                | ,286 | ,967         | 1,034        |
|       | Xen_Composite_Index                | ,127 | ,903         | 1,108        |

a. Country = USA

# Residuals Statistics<sup>a,b</sup>

|                      | Minimum   | Maximum  | Mean    | Std. Deviation | N   |
|----------------------|-----------|----------|---------|----------------|-----|
| Predicted Value      | 32,7777   | 93,6011  | 72,4393 | 11,21835       | 209 |
| Residual             | -76,63213 | 38,99935 | ,00000  | 19,20674       | 209 |
| Std. Predicted Value | -3,535    | 1,886    | ,000    | 1,000          | 209 |
| Std. Residual        | -3,942    | 2,006    | ,000    | ,988           | 209 |

a. Country = USA

H2b: Consumer xenocentrism is negatively related to the purchase probability of the product from the Brazilian brand.

#### Block 1:

b. Dependent Variable: Purchase\_Probability\_USA

b. Dependent Variable: Purchase\_Probability\_USA

#### Model Summary a,c

|       |                   |          |                      |                            | Change S           | tatistics |
|-------|-------------------|----------|----------------------|----------------------------|--------------------|-----------|
| Model | R                 | R Square | Adjusted R<br>Square | Std. Error of the Estimate | R Square<br>Change | F Change  |
| 1     | ,461 <sup>b</sup> | ,212     | ,197                 | 19,35570                   | ,212               | 13,617    |

#### Model Summary a,c

|       | C   | hange Stat | tistics       |                   |
|-------|-----|------------|---------------|-------------------|
| Model | df1 | df2        | Sig. F Change | Durbin-<br>Watson |
| 1     | 4   | 202        | ,000          | 1,989             |

- a. Country = Brazil
- b. Predictors: (Constant), Ethnocentrism\_Index, Product\_Involvement\_Mean\_Index, Price\_Sensivity\_Mean\_Index, Tipicality\_Index
- c. Dependent Variable: Purchase\_Probability\_Brazil

#### ANOVA<sup>a,b</sup>

| Model |            | Sum of<br>Squares | df  | Mean Square | F      | Sig.  |
|-------|------------|-------------------|-----|-------------|--------|-------|
| 1     | Regression | 20405,429         | 4   | 5101,357    | 13,617 | ,000° |
|       | Residual   | 75677,901         | 202 | 374,643     |        |       |
|       | Total      | 96083,330         | 206 |             |        |       |

- a. Country = Brazil
- b. Dependent Variable: Purchase\_Probability\_Brazil
- c. Predictors: (Constant), Ethnocentrism\_Index, Product\_Involvement\_Mean\_Index, Price\_Sensivity\_Mean\_Index, Tipicality\_Index

#### Coefficients a,b

|       |                                    | Unstandardize | ed Coefficients | Standardized<br>Coefficients |       |
|-------|------------------------------------|---------------|-----------------|------------------------------|-------|
| Model |                                    | B Std. Error  |                 | Beta                         | t     |
| 1     | (Constant)                         | 14,525        | 12,217          |                              | 1,189 |
|       | Tipicality_Index                   | 3,361         | ,974            | ,262                         | 3,450 |
|       | Product_Involvement_Mea<br>n_Index | 5,446         | 1,758           | ,207                         | 3,097 |
|       | Price_Sensivity_Mean_Inde x        | -,083         | 1,142           | -,005                        | -,072 |
|       | Ethnocentrism_Index                | 2,110         | ,943            | ,158                         | 2,238 |

#### Coefficients a,b

|      |                                 |      | Collinearity | Statistic |
|------|---------------------------------|------|--------------|-----------|
| Mode | el                              | Sig. | Tolerance    | VIF       |
| -    | (Constant)                      | ,236 |              |           |
|      | Tipicality_Index                | ,001 | ,677         | 1,478     |
|      | Product_Involvement_Mea n_Index | ,002 | ,874         | 1,144     |
|      | Price_Sensivity_Mean_Index      | ,942 | ,941         | 1,063     |
|      | Ethnocentrism_Index             | ,026 | ,785         | 1,274     |

- a. Country = Brazil
- b. Dependent Variable: Purchase\_Probability\_Brazil

|                      | Minimum   | Maximum  | Mean    | Std. Deviation | N   |
|----------------------|-----------|----------|---------|----------------|-----|
| Predicted Value      | 38,3962   | 90,7805  | 74,7786 | 9,95266        | 207 |
| Residual             | -80,56776 | 47,10658 | ,00000  | 19,16686       | 207 |
| Std. Predicted Value | -3,656    | 1,608    | ,000    | 1,000          | 207 |
| Std. Residual        | -4,162    | 2,434    | ,000    | ,990           | 207 |

- a. Country = Brazil
- b. Dependent Variable: Purchase\_Probability\_Brazil

# Block 2 with C-Xeno Scale:

#### Model Summary a,c

| Madal | R | R Square | Adjusted R<br>Square | Std. Error of the Estimate | R Square<br>Change | F Change |
|-------|---|----------|----------------------|----------------------------|--------------------|----------|
| Model | K | R Square | Square               | the Estimate               | Change             | r Change |

#### Model Summary a,c

| Model | df1 | df2 | Sig. F Change | Durbin-<br>Watson |
|-------|-----|-----|---------------|-------------------|
| 1     | 5   | 201 | ,000          | 2,006             |

#### ANOVA<sup>a,b</sup>

| Model |            | Sum of<br>Squares | df  | Mean Square | F      | Sig.  |
|-------|------------|-------------------|-----|-------------|--------|-------|
| 1     | Regression | 22149,330         | 5   | 4429,866    | 12,043 | ,000° |
|       | Residual   | 73934,000         | 201 | 367,831     |        |       |
|       | Total      | 96083,330         | 206 |             |        |       |

- a. Country = Brazil
- b. Dependent Variable: Purchase\_Probability\_Brazil
- c. Predictors: (Constant), C\_Xeno\_Index, Product\_Involvement\_Mean\_Index, Price\_Sensivity\_Mean\_Index, Ethnocentrism\_Index, Tipicality\_Index

### Coefficients<sup>a,b</sup>

|       |                                    | Unstandardiz | ed Coefficients | Standardized Coefficients |        |
|-------|------------------------------------|--------------|-----------------|---------------------------|--------|
| Model |                                    | В            | Std. Error      | Beta                      | t      |
| 1     | (Constant)                         | 21,667       | 12,542          |                           | 1,728  |
|       | Tipicality_Index                   | 3,140        | ,971            | ,245                      | 3,235  |
|       | Product_Involvement_Mea<br>n_Index | 5,496        | 1,742           | ,209                      | 3,154  |
|       | Price_Sensivity_Mean_Index         | ,136         | 1,136           | ,008                      | ,120   |
|       | Ethnocentrism_Index                | 1,785        | ,946            | ,133                      | 1,886  |
|       | C_Xeno_Index                       | -1,821       | ,836            | -,139                     | -2,177 |

#### Coefficients<sup>a,b</sup>

|       |                                    |      | Collinearity | / Statistics |
|-------|------------------------------------|------|--------------|--------------|
| Model |                                    | Sig. | Tolerance    | VIF          |
| 1     | (Constant)                         | ,086 |              |              |
|       | Tipicality_Index                   | ,001 | ,669         | 1,494        |
|       | Product_Involvement_Mea<br>n_Index | ,002 | ,874         | 1,144        |
|       | Price_Sensivity_Mean_Index         | ,905 | ,934         | 1,071        |
|       | Ethnocentrism_Index                | ,061 | ,766         | 1,306        |
|       | C_Xeno_Index                       | ,031 | ,935         | 1,069        |

- a. Country = Brazil
- b. Dependent Variable: Purchase\_Probability\_Brazil

#### Residuals Statistics<sup>a,b</sup>

|                      | Minimum   | Maximum  | Mean    | Std. Deviation | N   |
|----------------------|-----------|----------|---------|----------------|-----|
| Predicted Value      | 38,1824   | 93,7430  | 74,7786 | 10,36923       | 207 |
| Residual             | -79,08987 | 45,37519 | ,00000  | 18,94473       | 207 |
| Std. Predicted Value | -3,529    | 1,829    | ,000    | 1,000          | 207 |
| Std. Residual        | -4,124    | 2,366    | ,000    | ,988           | 207 |

- a. Country = Brazil
- b. Dependent Variable: Purchase\_Probability\_Brazil

#### Block 2 with C-Xenscale:

#### Model Summary a,c

|       |                   |          |                      |                            | Change S           | tatistics |
|-------|-------------------|----------|----------------------|----------------------------|--------------------|-----------|
| Model | R                 | R Square | Adjusted R<br>Square | Std. Error of the Estimate | R Square<br>Change | F Change  |
| 1     | ,466 <sup>b</sup> | ,217     | ,198                 | 19,34340                   | ,217               | 11,159    |

# Model Summary a,c

|       | C   | hange Sta | tistics       |                   |
|-------|-----|-----------|---------------|-------------------|
| Model | df1 | df2       | Sig. F Change | Durbin-<br>Watson |
| 1     | 5   | 201       | ,000          | 1,966             |

- a. Country = Brazil
- b. Predictors: (Constant), C\_Xenscale\_Index, Tipicality\_Index, Price\_Sensivity\_Mean\_Index, Product\_Involvement\_Mean\_Index, Ethnocentrism\_Index
- c. Dependent Variable: Purchase\_Probability\_Brazil

#### $\mathbf{ANOVA}^{\mathbf{a},\mathbf{b}}$

| Model |            | Sum of<br>Squares | df  | Mean Square | F      | Sig.  |
|-------|------------|-------------------|-----|-------------|--------|-------|
| 1     | Regression | 20875,731         | 5   | 4175,146    | 11,159 | ,000° |
|       | Residual   | 75207,599         | 201 | 374,167     |        |       |
|       | Total      | 96083,330         | 206 |             |        |       |

- a. Country = Brazil
- b. Dependent Variable: Purchase\_Probability\_Brazil
- c. Predictors: (Constant), C\_Xenscale\_Index, Tipicality\_Index, Price\_Sensivity\_Mean\_Index, Product\_Involvement\_Mean\_Index, Ethnocentrism\_Index

#### Coefficients<sup>a,b</sup>

|       |                                    | Unstandardize | ed Coefficients | Standardized<br>Coefficients |        |
|-------|------------------------------------|---------------|-----------------|------------------------------|--------|
| Model |                                    | В             | Std. Error      | Beta                         | t      |
| 1     | (Constant)                         | 18,876        | 12,811          |                              | 1,473  |
|       | Tipicality_Index                   | 3,422         | ,975            | ,267                         | 3,509  |
|       | Product_Involvement_Mea<br>n_Index | 5,250         | 1,766           | ,199                         | 2,973  |
|       | Price_Sensivity_Mean_Inde x        | -,134         | 1,143           | -,008                        | -,117  |
| _     | Ethnocentrism_Index                | 2,135         | ,943            | ,160                         | 2,265  |
|       | C_Xenscale_Index                   | -1,042        | ,929            | -,070                        | -1,121 |

#### Coefficients<sup>a,b</sup>

|       |                                    |      | Collinearity |       |
|-------|------------------------------------|------|--------------|-------|
| Model |                                    | Sig. | Tolerance    | VIF   |
| 1     | (Constant)                         | ,142 |              |       |
|       | Tipicality_Index                   | ,001 | ,674         | 1,483 |
|       | Product_Involvement_Mea<br>n_Index | ,003 | ,866         | 1,155 |
|       | Price_Sensivity_Mean_Index         | ,907 | ,939         | 1,064 |
|       | Ethnocentrism_Index                | ,025 | ,785         | 1,274 |
|       | C_Xenscale_Index                   | ,264 | ,986         | 1,015 |

- a. Country = Brazil
- b. Dependent Variable: Purchase\_Probability\_Brazil

#### Residuals Statistics<sup>a,b</sup>

|                      | Minimum   | Maximum  | Mean    | Std. Deviation | N   |
|----------------------|-----------|----------|---------|----------------|-----|
| Predicted Value      | 37,5589   | 92,9461  | 74,7786 | 10,06670       | 207 |
| Residual             | -79,23888 | 45,51711 | ,00000  | 19,10721       | 207 |
| Std. Predicted Value | -3,697    | 1,805    | ,000    | 1,000          | 207 |
| Std. Residual        | -4,096    | 2,353    | ,000    | ,988           | 207 |

- a. Country = Brazil
- b. Dependent Variable: Purchase\_Probability\_Brazil

# Block 2 with X-Scale:

# Model Summary a,c

|       |                   |          |                      |                               | Change S           | tatistics |
|-------|-------------------|----------|----------------------|-------------------------------|--------------------|-----------|
| Model | R                 | R Square | Adjusted R<br>Square | Std. Error of<br>the Estimate | R Square<br>Change | F Change  |
| 1     | ,467 <sup>b</sup> | ,218     | ,198                 | 19,33825                      | ,218               | 11,186    |

#### Model Summary a,c

| Model | df1 | df2 | Sig. F Change | Durbin-<br>Watson |
|-------|-----|-----|---------------|-------------------|
| 1     | 5   | 201 | ,000          | 1,954             |

# ANOVA<sup>a,b</sup>

| Model |            | Sum of Squares | df  | Mean Square | F      | Sig.  |
|-------|------------|----------------|-----|-------------|--------|-------|
| 1     | Regression | 20915,782      | 5   | 4183,156    | 11,186 | ,000° |
|       | Residual   | 75167,548      | 201 | 373,968     |        |       |
|       | Total      | 96083,330      | 206 |             |        |       |

- a. Country = Brazil
- b. Dependent Variable: Purchase\_Probability\_Brazil
- c. Predictors: (Constant), X\_Sclae\_Index, Price\_Sensivity\_Mean\_Index, Ethnocentrism\_Index, Product\_Involvement\_Mean\_Index, Tipicality\_Index

# Coefficients<sup>a,b</sup>

|       |                                    | Unstandardiz | ed Coefficients | Standardized<br>Coefficients |        |
|-------|------------------------------------|--------------|-----------------|------------------------------|--------|
| Model |                                    | В            | Std. Error      | Beta                         | t      |
| 1     | (Constant)                         | 19,995       | 13,073          |                              | 1,529  |
|       | Tipicality_Index                   | 3,366        | ,973            | ,262                         | 3,458  |
|       | Product_Involvement_Mea<br>n_Index | 5,202        | 1,769           | ,198                         | 2,940  |
|       | Price_Sensivity_Mean_Index         | -,036        | 1,142           | -,002                        | -,032  |
|       | Ethnocentrism_Index                | 1,997        | ,947            | ,149                         | 2,108  |
|       | X_Sclae_Index                      | -1,135       | ,972            | -,074                        | -1,168 |

|       |                                    |      | Collinearit | y Statistics |
|-------|------------------------------------|------|-------------|--------------|
| Model |                                    | Sig. | Tolerance   | VIF          |
| 1     | (Constant)                         | ,128 |             |              |
|       | Tipicality_Index                   | ,001 | ,677        | 1,478        |
|       | Product_Involvement_Mea<br>n_Index | ,004 | ,862        | 1,160        |
|       | Price_Sensivity_Mean_Index         | ,975 | ,940        | 1,064        |
|       | Ethnocentrism_Index                | ,036 | ,777        | 1,287        |
|       | X_Sclae_Index                      | ,244 | ,971        | 1,030        |

- a. Country = Brazil
- b. Dependent Variable: Purchase\_Probability\_Brazil

|                      | Minimum   | Maximum  | Mean    | Std. Deviation | N   |
|----------------------|-----------|----------|---------|----------------|-----|
| Predicted Value      | 38,1936   | 92,6669  | 74,7786 | 10,07635       | 207 |
| Residual             | -79,55816 | 46,39120 | ,00000  | 19,10212       | 207 |
| Std. Predicted Value | -3,631    | 1,775    | ,000    | 1,000          | 207 |
| Std. Residual        | -4,114    | 2,399    | ,000    | ,988           | 207 |

- a. Country = Brazil
- b. Dependent Variable: Purchase\_Probability\_Brazil

#### Block 2 with Xen-Scale:

#### Model Summary a,c

|       |                   |          |                      |                               | Change S           | tatistics |
|-------|-------------------|----------|----------------------|-------------------------------|--------------------|-----------|
| Model | R                 | R Square | Adjusted R<br>Square | Std. Error of<br>the Estimate | R Square<br>Change | F Change  |
| 1     | ,462 <sup>b</sup> | ,213     | ,194                 | 19,39126                      | ,213               | 10,905    |

#### Model Summary a,c

|       | C   | hange Sta | tistics       |                   |
|-------|-----|-----------|---------------|-------------------|
| Model | df1 | df2       | Sig. F Change | Durbin-<br>Watson |
| 1     | 5   | 201       | ,000          | 1,984             |

- a. Country = Brazil
- b. Predictors: (Constant), Xen\_Composite\_Index, Price\_Sensivity\_Mean\_Index, Ethnocentrism\_Index, Product\_Involvement\_Mean\_Index, Tipicality\_Index
- c. Dependent Variable: Purchase\_Probability\_Brazil

#### ANOVA<sup>a,b</sup>

| Model |            | Sum of<br>Squares | df  | Mean Square | F      | Sig.  |
|-------|------------|-------------------|-----|-------------|--------|-------|
| 1     | Regression | 20503,140         | 5   | 4100,628    | 10,905 | ,000° |
|       | Residual   | 75580,190         | 201 | 376,021     |        |       |
|       | Total      | 96083,330         | 206 |             |        |       |

- a. Country = Brazil
- $b. \ \ Dependent \ Variable: Purchase\_Probability\_Brazil$
- c. Predictors: (Constant), Xen\_Composite\_Index, Price\_Sensivity\_Mean\_Index, Ethnocentrism\_Index, Product\_Involvement\_Mean\_Index, Tipicality\_Index

#### Coefficients<sup>a,b</sup>

|       |                                    | Unstandardize | ed Coefficients | Standardized Coefficients |       |
|-------|------------------------------------|---------------|-----------------|---------------------------|-------|
| Model |                                    | В             | Std. Error      | Beta                      | t     |
| 1     | (Constant)                         | 16,746        | 12,992          |                           | 1,289 |
|       | Tipicality_Index                   | 3,378         | ,977            | ,263                      | 3,459 |
|       | Product_Involvement_Mea<br>n_Index | 5,276         | 1,793           | ,200                      | 2,942 |
|       | Price_Sensivity_Mean_Inde x        | -,085         | 1,145           | -,005                     | -,074 |
|       | Ethnocentrism_Index                | 2,154         | ,949            | ,161                      | 2,270 |
|       | Xen_Composite_Index                | -,526         | 1,031           | -,033                     | -,510 |

. .

Coefficients<sup>a,b</sup>

|       |                                    |      | Collinearity Statistics |       |  |
|-------|------------------------------------|------|-------------------------|-------|--|
| Model |                                    | Sig. | Tolerance               | VIF   |  |
| 1     | 1 (Constant)                       |      |                         |       |  |
|       | Tipicality_Index                   | ,001 | ,676                    | 1,480 |  |
|       | Product_Involvement_Mea<br>n_Index | ,004 | ,844                    | 1,185 |  |
|       | Price_Sensivity_Mean_Index         | ,941 | ,941                    | 1,063 |  |
|       | Ethnocentrism_Index                | ,024 | ,779                    | 1,284 |  |
|       | Xen_Composite_Index                | ,611 | ,953                    | 1,049 |  |

a. Country = Brazil

|                      | Minimum   | Maximum  | Mean    | Std. Deviation | N   |
|----------------------|-----------|----------|---------|----------------|-----|
| Predicted Value      | 39,6983   | 91,6499  | 74,7786 | 9,97646        | 207 |
| Residual             | -79,62212 | 46,59510 | ,00000  | 19,15448       | 207 |
| Std. Predicted Value | -3,516    | 1,691    | ,000    | 1,000          | 207 |
| Std. Residual        | -4,106    | 2,403    | ,000    | ,988           | 207 |

a. Country = Brazil

H3a: Consumer xenocentrism is positively related to the willingness to pay for a product from an American brand.

#### Block 1:

b. Dependent Variable: Purchase\_Probability\_Brazil

b. Dependent Variable: Purchase\_Probability\_Brazil

#### Model Summary a,c

|       |                   |          |                      |                            | Change S           | tatistics |
|-------|-------------------|----------|----------------------|----------------------------|--------------------|-----------|
| Model | R                 | R Square | Adjusted R<br>Square | Std. Error of the Estimate | R Square<br>Change | F Change  |
| 1     | ,200 <sup>b</sup> | ,040     | ,021                 | 82,36911                   | ,040               | 2,127     |

#### Model Summary a,c

|       | Change Statistics |     |               |                   |  |  |
|-------|-------------------|-----|---------------|-------------------|--|--|
| Model | df1               | df2 | Sig. F Change | Durbin-<br>Watson |  |  |
| 1     | 4                 | 204 | ,079          | 1,957             |  |  |

- a. Country = USA
- b. Predictors: (Constant), Ethnocentrism\_Index, Tipicality\_Index, Price\_Sensivity\_Mean\_Index, Product\_Involvement\_Mean\_Index
- c. Dependent Variable: WTP\_Index

#### $\mathsf{ANOVA}^{\mathsf{a},\mathsf{b}}$

| Model |            | Sum of<br>Squares | df  | Mean Square | F     | Sig.  |
|-------|------------|-------------------|-----|-------------|-------|-------|
| 1     | Regression | 57713,382         | 4   | 14428,345   | 2,127 | ,079° |
|       | Residual   | 1384072.62        | 204 | 6784,670    |       |       |
|       | Total      | 1441786.01        | 208 |             |       |       |

- a. Country = USA
- b. Dependent Variable: WTP\_Index
- c.  $\label{lem:product_involvement} \textbf{Constant}, \textbf{Ethnocentrism\_Index}, \textbf{Tipicality\_Index}, \textbf{Price\_Sensivity\_Mean\_Index}, \textbf{Product\_Involvement\_Mean\_Index}, \textbf{Product\_Mean\_Index}, \textbf{Product\_Involvement\_Mean\_Index}, \textbf{Product\_Involvement\_Mean\_Index}, \textbf{Product\_Involvement\_Mean\_Index}, \textbf{Product\_Involvement\_Mean\_Index}, \textbf{Product\_Involvement\_Mean\_Index}, \textbf{Product\_Index}, \textbf$

#### Coefficients<sup>a,b</sup>

|       |                                    | Unstandardiz | ed Coefficients | Standardized Coefficients |        |
|-------|------------------------------------|--------------|-----------------|---------------------------|--------|
| Model |                                    | В            | Std. Error      | Beta                      | t      |
| 1     | (Constant)                         | 186,822      | 48,246          |                           | 3,872  |
|       | Tipicality_Index                   | 3,752        | 3,034           | ,087                      | 1,237  |
|       | Product_Involvement_Mea<br>n_Index | 4,038        | 6,732           | ,042                      | ,600   |
|       | Price_Sensivity_Mean_Inde x        | -9,297       | 4,365           | -,149                     | -2,130 |
|       | Ethnocentrism_Index                | -3,772       | 3,594           | -,073                     | -1,049 |

|       |                                    |      | Collinearity | / Statistics |
|-------|------------------------------------|------|--------------|--------------|
| Model |                                    | Sig. | Tolerance    | VIF          |
| 1     | (Constant)                         | ,000 |              |              |
|       | Tipicality_Index                   | ,218 | ,947         | 1,056        |
|       | Product_Involvement_Mea<br>n_Index | ,549 | ,940         | 1,064        |
|       | Price_Sensivity_Mean_Index         | ,034 | ,966         | 1,035        |
|       | Ethnocentrism_Index                | ,295 | ,968         | 1,033        |

- a. Country = USA
- b. Dependent Variable: WTP\_Index

|                      | Minimum    | Maximum   | Mean     | Std. Deviation | N   |
|----------------------|------------|-----------|----------|----------------|-----|
| Predicted Value      | 117,7267   | 228,2840  | 164,9670 | 16,65738       | 209 |
| Residual             | -148,02287 | 297,03552 | ,00000   | 81,57325       | 209 |
| Std. Predicted Value | -2,836     | 3,801     | ,000     | 1,000          | 209 |
| Std. Residual        | -1,797     | 3,606     | ,000     | ,990           | 209 |

- a. Country = USA
- b. Dependent Variable: WTP\_Index

#### Block 2 with C-Xeno:

#### Model Summary a,c

|       |                   |          |                      |                            | Change S           | tatistics |
|-------|-------------------|----------|----------------------|----------------------------|--------------------|-----------|
| Model | R                 | R Square | Adjusted R<br>Square | Std. Error of the Estimate | R Square<br>Change | F Change  |
| 1     | ,204 <sup>b</sup> | ,042     | ,018                 | 82,50245                   | ,042               | 1,764     |

### Model Summary a,c

|       | C   | hange Stat | tistics       |                   |
|-------|-----|------------|---------------|-------------------|
| Model | df1 | df2        | Sig. F Change | Durbin-<br>Watson |
| 1     | 5   | 203        | ,122          | 1,956             |

- a. Country = USA
- b. Predictors: (Constant), C\_Xeno\_Index, Price\_Sensivity\_Mean\_Index, Product\_Involvement\_Mean\_Index, Ethnocentrism\_Index, Tipicality\_Index
- c. Dependent Variable: WTP\_Index

#### ANOVA<sup>a,b</sup>

| Model |            | Sum of<br>Squares | df  | Mean Square | F     | Sig.              |
|-------|------------|-------------------|-----|-------------|-------|-------------------|
| 1     | Regression | 60035,347         | 5   | 12007,069   | 1,764 | ,122 <sup>c</sup> |
|       | Residual   | 1381750.66        | 203 | 6806,653    |       |                   |
|       | Total      | 1441786.01        | 208 |             |       |                   |

- a. Country = USA
- b. Dependent Variable: WTP\_Index
- c. Predictors: (Constant), C\_Xeno\_Index, Price\_Sensivity\_Mean\_Index, Product\_Involvement\_Mean\_Index, Ethnocentrism\_Index, Tipicality\_Index

|       |                                    | Unstandardize | ed Coefficients | Standardized<br>Coefficients |        |
|-------|------------------------------------|---------------|-----------------|------------------------------|--------|
| Model |                                    | В             | Std. Error      | Beta                         | t      |
| 1     | (Constant)                         | 180,622       | 49,476          |                              | 3,651  |
|       | Tipicality_Index                   | 2,661         | 3,568           | ,062                         | ,746   |
|       | Product_Involvement_Mea<br>n_Index | 4,111         | 6,744           | ,043                         | ,610   |
| _>    | Price_Sensivity_Mean_Inde x        | -9,365        | 4,374           | -,150                        | -2,141 |
|       | Ethnocentrism_Index                | -3,355        | 3,670           | -,065                        | -,914  |
|       | C_Xeno_Index                       | 2,420         | 4,143           | ,048                         | ,584   |

#### Coefficients a,b

|       |                                    |      | Collinearity | y Statistics |
|-------|------------------------------------|------|--------------|--------------|
| Model |                                    | Sig. | Tolerance    | VIF          |
| 1     | (Constant)                         | ,000 |              |              |
|       | Tipicality_Index                   | ,457 | ,688         | 1,454        |
|       | Product_Involvement_Mea<br>n_Index | ,543 | ,940         | 1,064        |
|       | Price_Sensivity_Mean_Index         | ,033 | ,965         | 1,036        |
|       | Ethnocentrism_Index                | ,362 | ,931         | 1,074        |
|       | C_Xeno_Index                       | ,560 | ,695         | 1,438        |

a. Country = USA

b. Dependent Variable: WTP\_Index

#### Residuals Statistics<sup>a,b</sup>

|                      | Minimum    | Maximum   | Mean     | Std. Deviation | N   |
|----------------------|------------|-----------|----------|----------------|-----|
| Predicted Value      | 115,1837   | 232,2483  | 164,9670 | 16,98916       | 209 |
| Residual             | -141,54915 | 301,19406 | ,00000   | 81,50480       | 209 |
| Std. Predicted Value | -2,930     | 3,960     | ,000     | 1,000          | 209 |
| Std. Residual        | -1,716     | 3,651     | ,000     | ,988           | 209 |

a. Country = USA

b. Dependent Variable: WTP\_Index

#### Block 2 with C-Xenscale:

# Model Summary a,c

|       |                   |          |                      |                            | Change S           | tatistics |
|-------|-------------------|----------|----------------------|----------------------------|--------------------|-----------|
| Model | R                 | R Square | Adjusted R<br>Square | Std. Error of the Estimate | R Square<br>Change | F Change  |
| 1     | ,200 <sup>b</sup> | ,040     | ,016                 | 82,57042                   | ,040               | 1,694     |

### Model Summary a,c

|       | Change Statistics |     |               |                   |  |  |  |
|-------|-------------------|-----|---------------|-------------------|--|--|--|
| Model | df1               | df2 | Sig. F Change | Durbin-<br>Watson |  |  |  |
| 1     | 5                 | 203 | ,137          | 1,958             |  |  |  |

a. Country = USA

b. Predictors: (Constant), C\_Xenscale\_Index, Price\_Sensivity\_Mean\_Index, Product\_Involvement\_Mean\_Index, Ethnocentrism\_Index, Tipicality\_Index

c. Dependent Variable: WTP\_Index

# $\mathbf{ANOVA}^{\mathbf{a},\mathbf{b}}$

| Model |            | Sum of<br>Squares | df  | Mean Square | F     | Sig.              |
|-------|------------|-------------------|-----|-------------|-------|-------------------|
| 1     | Regression | 57757,687         | 5   | 11551,537   | 1,694 | ,137 <sup>c</sup> |
|       | Residual   | 1384028.32        | 203 | 6817,873    |       |                   |
|       | Total      | 1441786.01        | 208 |             |       |                   |

- a. Country = USA
- b. Dependent Variable: WTP\_Index
- c. Predictors: (Constant), C\_Xenscale\_Index, Price\_Sensivity\_Mean\_Index, Product\_Involvement\_Mean\_Index, Ethnocentrism\_Index, Tipicality\_Index

#### Coefficients<sup>a,b</sup>

|       |                                    | ed Coefficients | Standardized Coefficients |       |        |
|-------|------------------------------------|-----------------|---------------------------|-------|--------|
| Model |                                    | В               | Std. Error                | Beta  | t      |
| 1     | (Constant)                         | 185,978         | 49,483                    |       | 3,758  |
|       | Tipicality_Index                   | 3,623           | 3,441                     | ,084  | 1,053  |
|       | Product_Involvement_Mea<br>n_Index | 4,062           | 6,755                     | ,043  | ,601   |
|       | Price_Sensivity_Mean_Inde x        | -9,299          | 4,376                     | -,149 | -2,125 |
|       | Ethnocentrism_Index                | -3,748          | 3,615                     | -,073 | -1,037 |
|       | C_Xenscale_Index                   | ,351            | 4,357                     | ,006  | ,081   |

# Coefficients<sup>a,b</sup>

| Model |                                    | Sig. | Collinearity Statisti Tolerance VIF |       |
|-------|------------------------------------|------|-------------------------------------|-------|
| 1     | (Constant)                         | ,000 |                                     |       |
|       | Tipicality_Index                   | ,294 | ,740                                | 1,351 |
|       | Product_Involvement_Mea<br>n_Index | ,548 | ,938                                | 1,066 |
|       | Price_Sensivity_Mean_Index         | ,035 | ,966                                | 1,035 |
|       | Ethnocentrism_Index                | ,301 | ,961                                | 1,040 |
|       | C_Xenscale_Index                   | ,936 | ,773                                | 1,294 |

- a. Country = USA
- b. Dependent Variable: WTP\_Index

# Residuals Statistics<sup>a,b</sup>

|                      | Minimum    | Maximum   | Mean     | Std. Deviation | N   |
|----------------------|------------|-----------|----------|----------------|-----|
| Predicted Value      | 117,3664   | 229,1477  | 164,9670 | 16,66377       | 209 |
| Residual             | -147,69080 | 297,55374 | ,00000   | 81,57195       | 209 |
| Std. Predicted Value | -2,857     | 3,852     | ,000     | 1,000          | 209 |
| Std. Residual        | -1,789     | 3,604     | ,000     | ,988           | 209 |

- a. Country = USA
- b. Dependent Variable: WTP\_Index

### Block 2 with X-Scale:

#### Model Summary a,c

|       |                   |          |                      |                            | Change S           | tatistics |
|-------|-------------------|----------|----------------------|----------------------------|--------------------|-----------|
| Model | R                 | R Square | Adjusted R<br>Square | Std. Error of the Estimate | R Square<br>Change | F Change  |
| 1     | ,200 <sup>b</sup> | ,040     | ,016                 | 82,57163                   | ,040               | 1,693     |

#### Model Summary a,c

|       | C   | hange Sta | tistics       |                   |
|-------|-----|-----------|---------------|-------------------|
| Model | df1 | df2       | Sig. F Change | Durbin-<br>Watson |
| 1     | 5   | 203       | ,138          | 1,957             |

- a. Country = USA
- b. Predictors: (Constant), X\_Sclae\_Index, Price\_Sensivity\_Mean\_Index, Product\_Involvement\_Mean\_Index, Ethnocentrism\_Index, Tipicality\_Index
- c. Dependent Variable: WTP\_Index

#### ANOVA<sup>a,b</sup>

| Model |            | Sum of<br>Squares | df  | Mean Square | F     | Sig.              |
|-------|------------|-------------------|-----|-------------|-------|-------------------|
| 1     | Regression | 57717,043         | 5   | 11543,409   | 1,693 | ,138 <sup>c</sup> |
|       | Residual   | 1384068.96        | 203 | 6818,074    |       |                   |
|       | Total      | 1441786.01        | 208 |             |       |                   |

- a. Country = USA
- b. Dependent Variable: WTP\_Index
- c. Predictors: (Constant), X\_Sclae\_Index, Price\_Sensivity\_Mean\_Index, Product\_Involvement\_Mean\_Index, Ethnocentrism\_Index, Tipicality\_Index

#### Coefficients<sup>a,b</sup>

|       |                                    | Unstandardize | ed Coefficients | Standardized<br>Coefficients |        |
|-------|------------------------------------|---------------|-----------------|------------------------------|--------|
| Model |                                    | В             | Std. Error      | Beta                         | t      |
| 1     | (Constant)                         | 187,100       | 49,838          |                              | 3,754  |
|       | Tipicality_Index                   | 3,787         | 3,395           | ,088                         | 1,115  |
|       | Product_Involvement_Mea<br>n_Index | 4,039         | 6,749           | ,042                         | ,599   |
| ×     | Price_Sensivity_Mean_Inde x        | -9,296        | 4,377           | -,149                        | -2,124 |
|       | Ethnocentrism_Index                | -3,787        | 3,664           | -,073                        | -1,034 |
|       | X_Sclae_Index                      | -,114         | 4,910           | -,002                        | -,023  |

|       |                                 |      | Collinearity | Statistics |
|-------|---------------------------------|------|--------------|------------|
| Model |                                 | Sig. | Tolerance    | VIF        |
| 1     | (Constant)                      | ,000 |              |            |
|       | Tipicality_Index                | ,266 | ,760         | 1,315      |
|       | Product_Involvement_Mea n_Index | ,550 | ,940         | 1,064      |
|       | Price_Sensivity_Mean_Index      | ,035 | ,965         | 1,036      |
|       | Ethnocentrism_Index             | ,303 | ,936         | 1,069      |
|       | X_Sclae_Index                   | ,982 | ,769         | 1,300      |

- a. Country = USA
- b. Dependent Variable: WTP\_Index

|                      | Minimum    | Maximum   | Mean     | Std. Deviation | N   |
|----------------------|------------|-----------|----------|----------------|-----|
| Predicted Value      | 117,8466   | 228,0530  | 164,9670 | 16,65790       | 209 |
| Residual             | -147,92140 | 296,84848 | ,00000   | 81,57314       | 209 |
| Std. Predicted Value | -2,829     | 3,787     | ,000     | 1,000          | 209 |
| Std. Residual        | -1,791     | 3,595     | ,000     | ,988           | 209 |

a. Country = USA

#### Block 2 with Xen-Scale:

#### Model Summary a,c

|       |                   |          |                      |                            | Change S           | tatistics |
|-------|-------------------|----------|----------------------|----------------------------|--------------------|-----------|
| Model | R                 | R Square | Adjusted R<br>Square | Std. Error of the Estimate | R Square<br>Change | F Change  |
| 1     | ,216 <sup>b</sup> | ,047     | ,023                 | 82,28053                   | ,047               | 1,993     |

#### Model Summary a,c

|       | Change Statistics |     |               |                   |  |  |
|-------|-------------------|-----|---------------|-------------------|--|--|
| Model | df1               | df2 | Sig. F Change | Durbin-<br>Watson |  |  |
| 1     | 5                 | 203 | ,081          | 1,956             |  |  |

a. Country = USA

c. Dependent Variable: WTP\_Index

#### ANOVA<sup>a,b</sup>

| Model |            | Sum of<br>Squares | df  | Mean Square | F     | Sig.              |
|-------|------------|-------------------|-----|-------------|-------|-------------------|
| 1     | Regression | 67458,637         | 5   | 13491,727   | 1,993 | ,081 <sup>c</sup> |
|       | Residual   | 1374327.37        | 203 | 6770,086    |       |                   |
|       | Total      | 1441786.01        | 208 |             |       |                   |

a. Country = USA

|       |                                    | Unstandardized Coefficients |            | Standardized<br>Coefficients |        |
|-------|------------------------------------|-----------------------------|------------|------------------------------|--------|
| Model |                                    | В                           | Std. Error | Beta                         | t      |
| 1 _   | (Constant)                         | 198,964                     | 49,245     |                              | 4,040  |
|       | Tipicality_Index                   | 4,916                       | 3,183      | ,114                         | 1,545  |
|       | Product_Involvement_Mea<br>n_Index | 3,463                       | 6,742      | ,036                         | ,514   |
| -     | Price_Sensivity_Mean_Inde x        | -9,040                      | 4,366      | -,145                        | -2,070 |
|       | Ethnocentrism_Index                | -3,665                      | 3,592      | -,071                        | -1,020 |
|       | Xen_Composite_Index                | -5,855                      | 4,880      | -,087                        | -1,200 |

b. Dependent Variable: WTP\_Index

b. Predictors: (Constant), Xen\_Composite\_Index, Product\_Involvement\_Mean\_Index, Ethnocentrism\_Index, Price\_Sensivity\_Mean\_Index, Tipicality\_Index

b. Dependent Variable: WTP\_Index

c. Predictors: (Constant), Xen\_Composite\_Index, Product\_Involvement\_Mean\_Index, Ethnocentrism\_Index, Price\_Sensivity\_Mean\_Index, Tipicality\_Index

#### Coefficients a,b

|       |                                    |      | Collinearity | / Statistics |
|-------|------------------------------------|------|--------------|--------------|
| Model |                                    | Sig. | Tolerance    | VIF          |
| 1     | (Constant)                         | ,000 |              |              |
|       | Tipicality_Index                   | ,124 | ,859         | 1,164        |
|       | Product_Involvement_Mea<br>n_Index | ,608 | ,935         | 1,069        |
|       | Price_Sensivity_Mean_Index         | ,040 | ,963         | 1,038        |
|       | Ethnocentrism_Index                | ,309 | ,967         | 1,034        |
|       | Xen_Composite_Index                | ,232 | ,903         | 1,108        |

a. Country = USA

b. Dependent Variable: WTP\_Index

### Residuals Statistics<sup>a,b</sup>

|                      | Minimum    | Maximum   | Mean     | Std. Deviation | N   |
|----------------------|------------|-----------|----------|----------------|-----|
| Predicted Value      | 125,9533   | 216,8676  | 164,9670 | 18,00890       | 209 |
| Residual             | -141,86765 | 285,71011 | ,00000   | 81,28557       | 209 |
| Std. Predicted Value | -2,166     | 2,882     | ,000     | 1,000          | 209 |
| Std. Residual        | -1,724     | 3,472     | ,000     | ,988           | 209 |

a. Country = USA

b. Dependent Variable: WTP\_Index

H3b: Consumer xenocentrism is negatively related to the willingness to pay for a product from a Brazilian brand.

Block 1:

#### Model Summary a,c

|       |                   |          |                      |                            | Change S           | tatistics |
|-------|-------------------|----------|----------------------|----------------------------|--------------------|-----------|
| Model | R                 | R Square | Adjusted R<br>Square | Std. Error of the Estimate | R Square<br>Change | F Change  |
| 1     | ,182 <sup>b</sup> | ,033     | ,014                 | 66,87384                   | ,033               | 1,735     |

#### Model Summary a,c

|       | C   | hange Sta | tistics       |                   |
|-------|-----|-----------|---------------|-------------------|
| Model | df1 | df2       | Sig. F Change | Durbin-<br>Watson |
| 1     | 4   | 202       | ,144          | 1,960             |

- a. Country = Brazil
- b. Predictors: (Constant), Ethnocentrism\_Index, Product\_Involvement\_Mean\_Index, Price\_Sensivity\_Mean\_Index, Tipicality\_Index
- c. Dependent Variable: WTP\_Index

### $\mathsf{ANOVA}^{\mathsf{a},\mathsf{b}}$

| Model |            | Sum of<br>Squares | df  | Mean Square | F     | Sig.  |
|-------|------------|-------------------|-----|-------------|-------|-------|
| 1     | Regression | 31035,319         | 4   | 7758,830    | 1,735 | ,144° |
|       | Residual   | 903366,273        | 202 | 4472,110    |       |       |
|       | Total      | 934401,591        | 206 |             |       |       |

- a. Country = Brazil
- b. Dependent Variable: WTP\_Index
- c. Predictors: (Constant), Ethnocentrism\_Index, Product\_Involvement\_Mean\_Index, Price\_Sensivity\_Mean\_Index, Tipicality\_Index

#### Coefficients a,b

|       | Unstandardized Coefficients     |         |            |       |        |
|-------|---------------------------------|---------|------------|-------|--------|
| Model |                                 | В       | Std. Error | Beta  | t      |
| 1     | (Constant)                      | 118,939 | 42,210     |       | 2,818  |
|       | Tipicality_Index                | 1,618   | 3,366      | ,040  | ,481   |
|       | Product_Involvement_Mea n_Index | 10,358  | 6,075      | ,126  | 1,705  |
|       | Price_Sensivity_Mean_Inde x     | -7,868  | 3,947      | -,142 | -1,993 |
|       | Ethnocentrism_Index             | -,673   | 3,258      | -,016 | -,207  |

|      |                                    |      | Collinearity | Statistics |
|------|------------------------------------|------|--------------|------------|
| Mode | el                                 | Sig. | Tolerance    | VIF        |
| 1    | (Constant)                         | ,005 |              |            |
|      | Tipicality_Index                   | ,631 | ,677         | 1,478      |
|      | Product_Involvement_Mea<br>n_Index | ,090 | ,874         | 1,144      |
|      | Price_Sensivity_Mean_Index         | ,048 | ,941         | 1,063      |
|      | Ethnocentrism_Index                | ,837 | ,785         | 1,274      |

- a. Country = Brazil
- b. Dependent Variable: WTP\_Index

|                      | Minimum    | Maximum   | Mean     | Std. Deviation | N   |
|----------------------|------------|-----------|----------|----------------|-----|
| Predicted Value      | 93,5260    | 183,0527  | 148,0631 | 12,27424       | 207 |
| Residual             | -102,98990 | 280,94830 | ,00000   | 66,22140       | 207 |
| Std. Predicted Value | -4,443     | 2,851     | ,000     | 1,000          | 207 |
| Std. Residual        | -1,540     | 4,201     | ,000     | ,990           | 207 |

a. Country = Brazil

#### Block 2 with C-Xeno Scale:

# Model Summary a,c

|       |                   |          |                      |                            | Change Statistics  |          |
|-------|-------------------|----------|----------------------|----------------------------|--------------------|----------|
| Model | R                 | R Square | Adjusted R<br>Square | Std. Error of the Estimate | R Square<br>Change | F Change |
| 1     | ,183 <sup>b</sup> | ,033     | ,009                 | 67,03414                   | ,033               | 1,388    |

# Model Summary a,c

|       | Change Statistics |     |               |                   |  |  |
|-------|-------------------|-----|---------------|-------------------|--|--|
| Model | df1               | df2 | Sig. F Change | Durbin-<br>Watson |  |  |
| 1     | 5                 | 201 | ,230          | 1,964             |  |  |

a. Country = Brazil

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b. Dependent Variable: WTP\_Index

b. Predictors: (Constant), C\_Xeno\_Index, Product\_Involvement\_Mean\_Index, Price\_Sensivity\_Mean\_Index, Ethnocentrism\_Index, Tipicality\_Index

c. Dependent Variable: WTP\_Index

# $\mathbf{ANOVA}^{\mathbf{a},\mathbf{b}}$

| Model |            | Sum of<br>Squares | df  | Mean Square | F     | Sig.  |
|-------|------------|-------------------|-----|-------------|-------|-------|
| 1     | Regression | 31192,733         | 5   | 6238,547    | 1,388 | ,230° |
|       | Residual   | 903208,858        | 201 | 4493,576    |       |       |
|       | Total      | 934401,591        | 206 |             |       |       |

- a. Country = Brazil
- b. Dependent Variable: WTP\_Index
- c. Predictors: (Constant), C\_Xeno\_Index, Product\_Involvement\_Mean\_Index, Price\_Sensivity\_Mean\_Index, Ethnocentrism\_Index, Tipicality\_Index

#### Coefficients<sup>a,b</sup>

|             |                                    | Unstandardize | ed Coefficients | Standardized Coefficients |        |
|-------------|------------------------------------|---------------|-----------------|---------------------------|--------|
| Model       |                                    | В             | Std. Error      | Beta                      | t      |
| 1           | (Constant)                         | 121,085       | 43,836          |                           | 2,762  |
|             | Tipicality_Index                   | 1,551         | 3,393           | ,039                      | ,457   |
|             | Product_Involvement_Mea<br>n_Index | 10,373        | 6,090           | ,126                      | 1,703  |
| Price_<br>x | Price_Sensivity_Mean_Inde x        | -7,803        | 3,972           | -,141                     | -1,964 |
|             | Ethnocentrism_Index                | -,771         | 3,308           | -,018                     | -,233  |
|             | C_Xeno_Index                       | -,547         | 2,923           | -,013                     | -,187  |

# Coefficients<sup>a,b</sup>

|       |                                    |      | Collinearit | y Statistics |
|-------|------------------------------------|------|-------------|--------------|
| Model |                                    | Sig. | Tolerance   | VIF          |
| 1     | (Constant)                         | ,006 |             |              |
|       | Tipicality_Index                   | ,648 | ,669        | 1,494        |
|       | Product_Involvement_Mea<br>n_Index | ,090 | ,874        | 1,144        |
|       | Price_Sensivity_Mean_Index         | ,051 | ,934        | 1,071        |
|       | Ethnocentrism_Index                | ,816 | ,766        | 1,306        |
|       | C_Xeno_Index                       | ,852 | ,935        | 1,069        |

- a. Country = Brazil
- b. Dependent Variable: WTP\_Index

#### Residuals Statistics<sup>a,b</sup>

|                      | Minimum    | Maximum   | Mean     | Std. Deviation | N   |
|----------------------|------------|-----------|----------|----------------|-----|
| Predicted Value      | 93,4618    | 183,0065  | 148,0631 | 12,30533       | 207 |
| Residual             | -103,26460 | 280,19617 | ,00000   | 66,21563       | 207 |
| Std. Predicted Value | -4,437     | 2,840     | ,000     | 1,000          | 207 |
| Std. Residual        | -1,540     | 4,180     | ,000     | ,988           | 207 |

- a. Country = Brazil
- b. Dependent Variable: WTP\_Index

### Block 2 with C-Xenscale:

#### Model Summary a,c

|       |                   |          |                      |                            | Change S           | tatistics |
|-------|-------------------|----------|----------------------|----------------------------|--------------------|-----------|
| Model | R                 | R Square | Adjusted R<br>Square | Std. Error of the Estimate | R Square<br>Change | F Change  |
| 1     | ,198 <sup>b</sup> | ,039     | ,015                 | 66,82855                   | ,039               | 1,645     |

#### Model Summary a,c

|       | C   | hange Sta | tistics       |                   |
|-------|-----|-----------|---------------|-------------------|
| Model | df1 | df2       | Sig. F Change | Durbin-<br>Watson |
| 1     | 5   | 201       | ,150          | 1,958             |

- a. Country = Brazil
- b. Predictors: (Constant), C\_Xenscale\_Index, Tipicality\_Index, Price\_Sensivity\_Mean\_Index, Product\_Involvement\_Mean\_Index, Ethnocentrism\_Index
- c. Dependent Variable: WTP\_Index

#### $\mathsf{ANOVA}^{\mathsf{a},\mathsf{b}}$

| Model |            | Sum of<br>Squares | df  | Mean Square | F     | Sig.  |
|-------|------------|-------------------|-----|-------------|-------|-------|
| 1     | Regression | 36724,517         | 5   | 7344,903    | 1,645 | ,150° |
|       | Residual   | 897677,074        | 201 | 4466,055    |       |       |
|       | Total      | 934401,591        | 206 |             |       |       |

- a. Country = Brazil
- b. Dependent Variable: WTP\_Index
- c. Predictors: (Constant), C\_Xenscale\_Index, Tipicality\_Index, Price\_Sensivity\_Mean\_Index, Product\_Involvement\_Mean\_Index, Ethnocentrism\_Index

#### Coefficients<sup>a,b</sup>

|       |                                 | Unstandardize | ed Coefficients | Standardized<br>Coefficients |        |
|-------|---------------------------------|---------------|-----------------|------------------------------|--------|
| Model |                                 | В             | Std. Error      | Beta                         | t      |
| 1     | (Constant)                      | 103,808       | 44,260          |                              | 2,345  |
|       | Tipicality_Index                | 1,405         | 3,369           | ,035                         | ,417   |
|       | Product_Involvement_Mea n_Index | 11,038        | 6,101           | ,134                         | 1,809  |
|       | Price_Sensivity_Mean_Inde x     | -7,690        | 3,948           | -,139                        | -1,948 |
|       | Ethnocentrism_Index             | -,757         | 3,257           | -,018                        | -,233  |
|       | C_Xenscale_Index                | 3,623         | 3,210           | ,079                         | 1,129  |

|       |                                    |      | Collinearit | y Statistics |
|-------|------------------------------------|------|-------------|--------------|
| Model |                                    | Sig. | Tolerance   | VIF          |
| 1     | (Constant)                         | ,020 |             |              |
|       | Tipicality_Index                   | ,677 | ,674        | 1,483        |
|       | Product_Involvement_Mea<br>n_Index | ,072 | ,866        | 1,155        |
|       | Price_Sensivity_Mean_Index         | ,053 | ,939        | 1,064        |
|       | Ethnocentrism_Index                | ,816 | ,785        | 1,274        |
|       | C_Xenscale_Index                   | ,260 | ,986        | 1,015        |

- a. Country = Brazil
- b. Dependent Variable: WTP\_Index

|                      | Minimum    | Maximum   | Mean     | Std. Deviation | N   |
|----------------------|------------|-----------|----------|----------------|-----|
| Predicted Value      | 96,4383    | 192,4261  | 148,0631 | 13,35194       | 207 |
| Residual             | -102,41459 | 286,38138 | ,00000   | 66,01254       | 207 |
| Std. Predicted Value | -3,866     | 3,323     | ,000     | 1,000          | 207 |
| Std. Residual        | -1,532     | 4,285     | ,000     | ,988           | 207 |

- a. Country = Brazil
- b. Dependent Variable: WTP\_Index

#### Block 2 with X-Scale:

#### Model Summary a,c

|       |                   |          |                      | Change S                   | tatistics          |          |
|-------|-------------------|----------|----------------------|----------------------------|--------------------|----------|
| Model | R                 | R Square | Adjusted R<br>Square | Std. Error of the Estimate | R Square<br>Change | F Change |
| 1     | ,185 <sup>b</sup> | ,034     | ,010                 | 67,00524                   | ,034               | 1,424    |

#### Model Summary a,c

|       | C   | hange Sta | tistics       |                   |
|-------|-----|-----------|---------------|-------------------|
| Model | df1 | df2       | Sig. F Change | Durbin-<br>Watson |
| 1     | 5   | 201       | ,217          | 1,957             |

- a. Country = Brazil
- b. Predictors: (Constant), X\_Sclae\_Index, Price\_Sensivity\_Mean\_Index, Ethnocentrism\_Index, Product\_Involvement\_Mean\_Index, Tipicality\_Index
- c. Dependent Variable: WTP\_Index

#### ANOVA<sup>a,b</sup>

| Model |            | Sum of<br>Squares | df  | Mean Square | F     | Sig.  |
|-------|------------|-------------------|-----|-------------|-------|-------|
| 1     | Regression | 31971,495         | 5   | 6394,299    | 1,424 | ,217° |
|       | Residual   | 902430,096        | 201 | 4489,702    |       |       |
|       | Total      | 934401,591        | 206 |             |       |       |

- a. Country = Brazil
- b. Dependent Variable: WTP\_Index
- c. Predictors: (Constant), X\_Sclae\_Index, Price\_Sensivity\_Mean\_Index, Ethnocentrism\_Index, Product\_Involvement\_Mean\_Index, Tipicality\_Index

#### Coefficients a,b

|       |                                    | Unstandardized Coefficients |            | Standardized<br>Coefficients |        |
|-------|------------------------------------|-----------------------------|------------|------------------------------|--------|
| Model |                                    | В                           | Std. Error | Beta                         | t      |
| 1     | (Constant)                         | 111,531                     | 45,297     |                              | 2,462  |
|       | Tipicality_Index                   | 1,611                       | 3,373      | ,040                         | ,478   |
|       | Product_Involvement_Mea<br>n_Index | 10,688                      | 6,130      | ,130                         | 1,744  |
|       | Price_Sensivity_Mean_Inde x        | -7,932                      | 3,957      | -,143                        | -2,004 |
|       | Ethnocentrism_Index                | -,519                       | 3,282      | -,012                        | -,158  |
|       | X_Sclae_Index                      | 1,538                       | 3,368      | ,032                         | ,457   |

# Coefficients<sup>a,b</sup>

|       |                                    |      | Collinearity Statistics |       |  |
|-------|------------------------------------|------|-------------------------|-------|--|
| Model |                                    | Sig. | Tolerance               | VIF   |  |
| 1     | (Constant)                         | ,015 |                         |       |  |
|       | Tipicality_Index                   | ,633 | ,677                    | 1,478 |  |
|       | Product_Involvement_Mea<br>n_Index | ,083 | ,862                    | 1,160 |  |
|       | Price_Sensivity_Mean_Index         | ,046 | ,940                    | 1,064 |  |
|       | Ethnocentrism_Index                | ,875 | ,777                    | 1,287 |  |
|       | X_Sclae_Index                      | ,648 | ,971                    | 1,030 |  |

a. Country = Brazil

b. Dependent Variable: WTP\_Index

#### Residuals Statistics<sup>a,b</sup>

|                      | Minimum    | Maximum   | Mean     | Std. Deviation | N   |
|----------------------|------------|-----------|----------|----------------|-----|
| Predicted Value      | 93,8003    | 187,2658  | 148,0631 | 12,45799       | 207 |
| Residual             | -102,88716 | 283,87872 | ,00000   | 66,18707       | 207 |
| Std. Predicted Value | -4,356     | 3,147     | ,000     | 1,000          | 207 |
| Std. Residual        | -1,536     | 4,237     | ,000     | ,988           | 207 |

a. Country = Brazil

b. Dependent Variable: WTP\_Index

#### Block 2 with Xen-Scale:

#### Model Summary a,c

|       |                   |          |                      |                            | Change Statistics  |          |
|-------|-------------------|----------|----------------------|----------------------------|--------------------|----------|
| Model | R                 | R Square | Adjusted R<br>Square | Std. Error of the Estimate | R Square<br>Change | F Change |
| 1     | ,193 <sup>b</sup> | ,037     | ,013                 | 66,90409                   | ,037               | 1,550    |

#### Model Summary a,c

| Model | df1 | df2 | Sig. F Change | Durbin-<br>Watson |
|-------|-----|-----|---------------|-------------------|
| 1     | 5   | 201 | ,176          | 1,974             |

a. Country = Brazil

b. Predictors: (Constant), Xen\_Composite\_Index, Price\_Sensivity\_Mean\_Index, Ethnocentrism\_Index, Product\_Involvement\_Mean\_Index, Tipicality\_Index

c. Dependent Variable: WTP\_Index

#### $\mathbf{ANOVA}^{\mathbf{a},\mathbf{b}}$

| Model |            | Sum of<br>Squares | df  | Mean Square | F     | Sig.              |
|-------|------------|-------------------|-----|-------------|-------|-------------------|
| 1     | Regression | 34694,016         | 5   | 6938,803    | 1,550 | ,176 <sup>c</sup> |
|       | Residual   | 899707,575        | 201 | 4476,157    |       |                   |
|       | Total      | 934401,591        | 206 |             |       |                   |

a. Country = Brazil

b. Dependent Variable: WTP\_Index

c. Predictors: (Constant), Xen\_Composite\_Index, Price\_Sensivity\_Mean\_Index, Ethnocentrism\_Index, Product\_Involvement\_Mean\_Index, Tipicality\_Index

#### $\mathsf{ANOVA}^{\mathsf{a},\mathsf{b}}$

| Model |            | Sum of<br>Squares | df  | Mean Square | F     | Sig.              |
|-------|------------|-------------------|-----|-------------|-------|-------------------|
| 1     | Regression | 34694,016         | 5   | 6938,803    | 1,550 | ,176 <sup>c</sup> |
|       | Residual   | 899707,575        | 201 | 4476,157    |       |                   |
|       | Total      | 934401,591        | 206 |             |       |                   |

- a. Country = Brazil
- b. Dependent Variable: WTP\_Index
- c. Predictors: (Constant), Xen\_Composite\_Index, Price\_Sensivity\_Mean\_Index, Ethnocentrism\_Index, Product\_Involvement\_Mean\_Index, Tipicality\_Index

#### Coefficients<sup>a,b</sup>

|       |                                 | Unstandardize | ed Coefficients | Standardized Coefficients |        |
|-------|---------------------------------|---------------|-----------------|---------------------------|--------|
| Model |                                 | В             | Std. Error      | Beta                      | t      |
| 1     | (Constant)                      | 132,528       | 44,824          |                           | 2,957  |
|       | Tipicality_Index                | 1,725         | 3,370           | ,043                      | ,512   |
|       | Product_Involvement_Mea n_Index | 9,315         | 6,186           | ,113                      | 1,506  |
|       | Price_Sensivity_Mean_Inde x     | -7,884        | 3,949           | -,142                     | -1,996 |
|       | Ethnocentrism_Index             | -,410         | 3,273           | -,010                     | -,125  |
|       | Xen_Composite_Index             | -3,217        | 3,558           | -,064                     | -,904  |

# Coefficients<sup>a,b</sup>

|       |                                    |      | Collinearity Statistics |       |  |
|-------|------------------------------------|------|-------------------------|-------|--|
| Model |                                    | Sig. | Tolerance               | VIF   |  |
| 1     | (Constant)                         | ,003 |                         |       |  |
|       | Tipicality_Index                   | ,609 | ,676                    | 1,480 |  |
|       | Product_Involvement_Mea<br>n_Index | ,134 | ,844                    | 1,185 |  |
|       | Price_Sensivity_Mean_Index         | ,047 | ,941                    | 1,063 |  |
|       | Ethnocentrism_Index                | ,901 | ,779                    | 1,284 |  |
|       | Xen_Composite_Index                | ,367 | ,953                    | 1,049 |  |

- a. Country = Brazil
- b. Dependent Variable: WTP\_Index

#### Residuals Statistics<sup>a,b</sup>

|                      | Minimum    | Maximum   | Mean     | Std. Deviation | N   |
|----------------------|------------|-----------|----------|----------------|-----|
| Predicted Value      | 101,4941   | 187,6407  | 148,0631 | 12,97758       | 207 |
| Residual             | -103,44517 | 278,72046 | ,00000   | 66,08716       | 207 |
| Std. Predicted Value | -3,588     | 3,050     | ,000     | 1,000          | 207 |
| Std. Residual        | -1,546     | 4,166     | ,000     | ,988           | 207 |

- a. Country = Brazil
- b. Dependent Variable: WTP\_Index

H4a: Consumer xenocentrism is positively related to the product-country image of the American brand.

#### Block 1:

#### Model Summary a,c

|       |                   |          |                      |                            | Change S           | tatistics |
|-------|-------------------|----------|----------------------|----------------------------|--------------------|-----------|
| Model | R                 | R Square | Adjusted R<br>Square | Std. Error of the Estimate | R Square<br>Change | F Change  |
| 1     | ,659 <sup>b</sup> | ,435     | ,424                 | ,77600                     | ,435               | 39,203    |

### Model Summary a,c

|       | Change Statistics |     |               |                   |  |
|-------|-------------------|-----|---------------|-------------------|--|
| Model | df1               | df2 | Sig. F Change | Durbin-<br>Watson |  |
| 1     | 4                 | 204 | ,000          | 2,063             |  |

- a. Country = USA
- b. Predictors: (Constant), Ethnocentrism\_Index, Tipicality\_Index, Price\_Sensivity\_Mean\_Index, Product\_Involvement\_Mean\_Index
- c. Dependent Variable: Index\_PCI\_USA

#### $\mathsf{ANOVA}^{\mathsf{a},\mathsf{b}}$

| Model |                   | Sum of<br>Squares | df  | Mean Square | F      | Sig.  |
|-------|-------------------|-------------------|-----|-------------|--------|-------|
| 1     | Regression 94,429 |                   | 4   | 23,607      | 39,203 | ,000° |
|       | Residual          | 122,844           | 204 | ,602        |        |       |
|       | Total             | 217,273           | 208 |             |        |       |

- a. Country = USA
- b. Dependent Variable: Index\_PCI\_USA
- c. Predictors: (Constant), Ethnocentrism\_Index, Tipicality\_Index, Price\_Sensivity\_Mean\_Index, Product\_Involvement\_Mean\_Index

#### Coefficients a,b

|       |                                    | Unstandardiz | ed Coefficients | Standardized<br>Coefficients |        |
|-------|------------------------------------|--------------|-----------------|------------------------------|--------|
| Model |                                    | В            | Std. Error      | Beta                         | t      |
| 1     | (Constant)                         | 2,055        | ,455            |                              | 4,520  |
|       | Tipicality_Index                   | ,238         | ,029            | ,451                         | 8,337  |
|       | Product_Involvement_Mea<br>n_Index | ,395         | ,063            | ,338                         | 6,226  |
|       | Price_Sensivity_Mean_Inde x        | ,112         | ,041            | ,145                         | 2,715  |
|       | Ethnocentrism_Index                | -,065        | ,034            | -,102                        | -1,915 |

### Coefficients<sup>a,b</sup>

|       |                                    |      | Collinearity Statistics |       |
|-------|------------------------------------|------|-------------------------|-------|
| Model |                                    | Sig. | Tolerance               | VIF   |
| 1     | (Constant)                         | ,000 |                         |       |
|       | Tipicality_Index                   | ,000 | ,947                    | 1,056 |
|       | Product_Involvement_Mea<br>n_Index | ,000 | ,940                    | 1,064 |
|       | Price_Sensivity_Mean_Index         | ,007 | ,966                    | 1,035 |
|       | Ethnocentrism_Index                | ,057 | ,968                    | 1,033 |

- a. Country = USA
- b. Dependent Variable: Index\_PCI\_USA

|                      | Minimum  | Maximum | Mean   | Std. Deviation | N   |
|----------------------|----------|---------|--------|----------------|-----|
| Predicted Value      | 3,0765   | 7,2038  | 5,9091 | ,67378         | 209 |
| Residual             | -3,01949 | 1,84712 | ,00000 | ,76850         | 209 |
| Std. Predicted Value | -4,204   | 1,922   | ,000   | 1,000          | 209 |
| Std. Residual        | -3,891   | 2,380   | ,000   | ,990           | 209 |

a. Country = USA

b. Dependent Variable: Index\_PCI\_USA

## Block 2 with C-Xeno Scale:

#### Model Summary a,c

| 1     | ,664 <sup>b</sup> | ,441     | ,427                 | ,77333                     | ,441                           | 32,061                |
|-------|-------------------|----------|----------------------|----------------------------|--------------------------------|-----------------------|
| Model | R                 | R Square | Adjusted R<br>Square | Std. Error of the Estimate | Change S<br>R Square<br>Change | tatistics<br>F Change |

#### Model Summary a,c

|       | C   | hange Sta | tistics       |                   |
|-------|-----|-----------|---------------|-------------------|
| Model | df1 | df2       | Sig. F Change | Durbin-<br>Watson |
| 1     | 5   | 203       | ,000          | 2,084             |

- a. Country = USA
- b. Predictors: (Constant), C\_Xeno\_Index, Price\_Sensivity\_Mean\_Index, Product\_Involvement\_Mean\_Index, Ethnocentrism\_Index, Tipicality\_Index
- c. Dependent Variable: Index\_PCI\_USA

#### ANOVA<sup>a,b</sup>

| Model | i          | Sum of<br>Squares | df  | Mean Square | F      | Sig.  |
|-------|------------|-------------------|-----|-------------|--------|-------|
| 1     | Regression | 95,870            | 5   | 19,174      | 32,061 | ,000° |
|       | Residual   | 121,403           | 203 | ,598        |        |       |
|       | Total      | 217,273           | 208 |             |        |       |

- a. Country = USA
- b. Dependent Variable: Index\_PCI\_USA
- c. Predictors: (Constant), C\_Xeno\_Index, Price\_Sensivity\_Mean\_Index, Product\_Involvement\_Mean\_Index, Ethnocentrism\_Index, Tipicality\_Index

|       |                                    | Unstandardize | ed Coefficients | Standardized<br>Coefficients |        |
|-------|------------------------------------|---------------|-----------------|------------------------------|--------|
| Model |                                    | В             | Std. Error      | Beta                         | t      |
| 1     | (Constant)                         | 1,900         | ,464            |                              | 4,097  |
|       | Tipicality_Index                   | ,211          | ,033            | ,399                         | 6,314  |
|       | Product_Involvement_Mea<br>n_Index | ,397          | ,063            | ,340                         | 6,275  |
|       | Price_Sensivity_Mean_Inde          | ,110          | ,041            | ,143                         | 2,683  |
|       | Ethnocentrism_Index                | -,054         | ,034            | -,086                        | -1,583 |
|       | C_Xeno_Index                       | ,060          | ,039            | ,098                         | 1,552  |

# Coefficients<sup>a,b</sup>

|       |                                    |      | Collinearity | Statistics |
|-------|------------------------------------|------|--------------|------------|
| Model |                                    | Sig. | Tolerance    | VIF        |
| 1     | (Constant)                         | ,000 |              |            |
|       | Tipicality_Index                   | ,000 | ,688         | 1,454      |
|       | Product_Involvement_Mea<br>n_Index | ,000 | ,940         | 1,064      |
|       | Price_Sensivity_Mean_Index         | ,008 | ,965         | 1,036      |
|       | Ethnocentrism_Index                | ,115 | ,931         | 1,074      |
|       | C_Xeno_Index                       | ,122 | ,695         | 1,438      |

- a. Country = USA
- b. Dependent Variable: Index\_PCI\_USA

## Residuals Statistics<sup>a,b</sup>

|                      | Minimum  | Maximum | Mean   | Std. Deviation | N   |
|----------------------|----------|---------|--------|----------------|-----|
| Predicted Value      | 3,1147   | 7,2924  | 5,9091 | ,67890         | 209 |
| Residual             | -2,85821 | 1,88518 | ,00000 | ,76398         | 209 |
| Std. Predicted Value | -4,116   | 2,038   | ,000   | 1,000          | 209 |
| Std. Residual        | -3,696   | 2,438   | ,000   | ,988           | 209 |

- a. Country = USA
- b. Dependent Variable: Index\_PCI\_USA

#### Block 2 with C-Xenscale:

## Model Summary a,c

|       |                   |          |                      |                               | Change S           | tatistics |
|-------|-------------------|----------|----------------------|-------------------------------|--------------------|-----------|
| Model | R                 | R Square | Adjusted R<br>Square | Std. Error of<br>the Estimate | R Square<br>Change | F Change  |
| 1     | ,660 <sup>b</sup> | ,435     | ,421                 | ,77764                        | ,435               | 31,258    |

## Model Summary a,c

|       | C   | hange Sta | tistics       |                   |
|-------|-----|-----------|---------------|-------------------|
| Model | df1 | df2       | Sig. F Change | Durbin-<br>Watson |
| 1     | 5   | 203       | ,000          | 2,067             |

- a. Country = USA
- b. Predictors: (Constant), C\_Xenscale\_Index, Price\_Sensivity\_Mean\_Index, Product\_Involvement\_Mean\_Index, Ethnocentrism\_Index, Tipicality\_Index
- c. Dependent Variable: Index\_PCI\_USA

#### $\mathsf{ANOVA}^{\mathsf{a},\mathsf{b}}$

| Model |            | Sum of<br>Squares | df  | Mean Square | F      | Sig.  |
|-------|------------|-------------------|-----|-------------|--------|-------|
| 1     | Regression | 94,513            | 5   | 18,903      | 31,258 | ,000° |
|       | Residual   | 122,759           | 203 | ,605        |        |       |
|       | Total      | 217,273           | 208 |             |        |       |

- a. Country = USA
- b. Dependent Variable: Index\_PCI\_USA
- c. Predictors: (Constant), C\_Xenscale\_Index, Price\_Sensivity\_Mean\_Index, Product\_Involvement\_Mean\_Index, Ethnocentrism\_Index, Tipicality\_Index

#### Coefficients<sup>a,b</sup>

|       |                                    | Unstandardize | ed Coefficients | Standardized Coefficients |        |  |
|-------|------------------------------------|---------------|-----------------|---------------------------|--------|--|
| Model |                                    | В             | Std. Error      | Beta                      | t      |  |
| 1     | (Constant)                         | 2,018         | ,466            |                           | 4,329  |  |
|       | Tipicality_Index                   | ,233          | ,032            | ,440                      | 7,179  |  |
|       | Product_Involvement_Mea<br>n_Index | ,396          | ,064            | ,339                      | 6,223  |  |
| Pri   | Price_Sensivity_Mean_Inde x        | ,112          | ,041            | ,145                      | 2,708  |  |
|       | Ethnocentrism_Index                | -,064         | ,034            | -,101                     | -1,875 |  |
|       | C_Xenscale_Index                   | ,015          | ,041            | ,022                      | ,374   |  |

## Coefficients<sup>a,b</sup>

|       |                                    |      | Collinearit | y Statistics |
|-------|------------------------------------|------|-------------|--------------|
| Model |                                    | Sig. | Tolerance   | VIF          |
| 1     | (Constant)                         | ,000 |             |              |
|       | Tipicality_Index                   | ,000 | ,740        | 1,351        |
|       | Product_Involvement_Mea<br>n_Index | ,000 | ,938        | 1,066        |
|       | Price_Sensivity_Mean_Index         | ,007 | ,966        | 1,035        |
|       | Ethnocentrism_Index                | ,062 | ,961        | 1,040        |
|       | C_Xenscale_Index                   | ,708 | ,773        | 1,294        |

- a. Country = USA
- b. Dependent Variable: Index\_PCI\_USA

## Residuals Statistics<sup>a,b</sup>

|                      | Minimum  | Maximum | Mean   | Std. Deviation | N   |
|----------------------|----------|---------|--------|----------------|-----|
| Predicted Value      | 3,0808   | 7,2427  | 5,9091 | ,67409         | 209 |
| Residual             | -3,00496 | 1,85606 | ,00000 | ,76824         | 209 |
| Std. Predicted Value | -4,196   | 1,978   | ,000   | 1,000          | 209 |
| Std. Residual        | -3,864   | 2,387   | ,000   | ,988           | 209 |

- a. Country = USA
- b. Dependent Variable: Index\_PCI\_USA

## Block 2 with X-Scale:

### Model Summary a,c

| 1     | ,660 <sup>b</sup> | ,436     | ,422                 | ,77712                     | ,436                           | 31,355                |
|-------|-------------------|----------|----------------------|----------------------------|--------------------------------|-----------------------|
| Model | R                 | R Square | Adjusted R<br>Square | Std. Error of the Estimate | Change S<br>R Square<br>Change | tatistics<br>F Change |

### Model Summary a,c

|       | C   | hange Sta | tistics       |                   |
|-------|-----|-----------|---------------|-------------------|
| Model | df1 | df2       | Sig. F Change | Durbin-<br>Watson |
| 1     | 5   | 203       | ,000          | 2,065             |

- a. Country = USA
- b. Predictors: (Constant), X\_Sclae\_Index, Price\_Sensivity\_Mean\_Index, Product\_Involvement\_Mean\_Index, Ethnocentrism\_Index, Tipicality\_Index
- c. Dependent Variable: Index\_PCI\_USA

#### $\mathsf{ANOVA}^{\mathsf{a},\mathsf{b}}$

| Mode | ı          | Sum of<br>Squares | df  | Mean Square | F      | Sig.  |
|------|------------|-------------------|-----|-------------|--------|-------|
| 1    | Regression | 94,678            | 5   | 18,936      | 31,355 | ,000° |
|      | Residual   | 122,595           | 203 | ,604        |        |       |
|      | Total      | 217,273           | 208 |             |        |       |

- a. Country = USA
- b. Dependent Variable: Index\_PCI\_USA
- c. Predictors: (Constant), X\_Sclae\_Index, Price\_Sensivity\_Mean\_Index, Product\_Involvement\_Mean\_Index, Ethnocentrism\_Index, Tipicality\_Index

### Coefficients<sup>a,b</sup>

|       |                                    | Unstandardize | ed Coefficients | Standardized<br>Coefficients |        |
|-------|------------------------------------|---------------|-----------------|------------------------------|--------|
| Model |                                    | В             | Std. Error      | Beta                         | t      |
| 1     | (Constant)                         | 1,982         | ,469            |                              | 4,225  |
|       | Tipicality_Index                   | ,229          | ,032            | ,434                         | 7,173  |
|       | Product_Involvement_Mea<br>n_Index | ,395          | ,064            | ,338                         | 6,211  |
|       | Price_Sensivity_Mean_Inde x        | ,111          | ,041            | ,145                         | 2,699  |
|       | Ethnocentrism_Index                | -,061         | ,034            | -,096                        | -1,764 |
|       | X_Sclae_Index                      | ,030          | ,046            | ,039                         | ,642   |

|       |                                    |      | Collinearity | y Statistics |
|-------|------------------------------------|------|--------------|--------------|
| Model |                                    | Sig. | Tolerance    | VIF          |
| 1     | (Constant)                         | ,000 |              |              |
|       | Tipicality_Index                   | ,000 | ,760         | 1,315        |
|       | Product_Involvement_Mea<br>n_Index | ,000 | ,940         | 1,064        |
|       | Price_Sensivity_Mean_Index         | ,008 | ,965         | 1,036        |
|       | Ethnocentrism_Index                | ,079 | ,936         | 1,069        |
|       | X_Sclae_Index                      | ,522 | ,769         | 1,300        |

- a. Country = USA
- b. Dependent Variable: Index\_PCI\_USA

|                      | Minimum  | Maximum | Mean   | Std. Deviation | N   |
|----------------------|----------|---------|--------|----------------|-----|
| Predicted Value      | 3,0698   | 7,2669  | 5,9091 | ,67467         | 209 |
| Residual             | -3,04595 | 1,86059 | ,00000 | ,76772         | 209 |
| Std. Predicted Value | -4,208   | 2,013   | ,000   | 1,000          | 209 |
| Std. Residual        | -3,920   | 2,394   | ,000   | ,988           | 209 |

- a. Country = USA
- b. Dependent Variable: Index\_PCI\_USA

#### Block 2 with Xen-Scale:

#### Model Summary a,c

|       |                   |          |                      |                            | Change S           | tatistics |
|-------|-------------------|----------|----------------------|----------------------------|--------------------|-----------|
| Model | R                 | R Square | Adjusted R<br>Square | Std. Error of the Estimate | R Square<br>Change | F Change  |
| 1     | ,578 <sup>b</sup> | ,334     | ,318                 | ,84441                     | ,334               | 20,188    |

### Model Summary a,c

|       |     | Change Stat | tistics       |                   |
|-------|-----|-------------|---------------|-------------------|
| Model | df1 | df2         | Sig. F Change | Durbin-<br>Watson |
| 1     | 5   | 201         | ,000          | 2,074             |

- a. Country = Brazil
- b. Predictors: (Constant), Xen\_Composite\_Index, Price\_Sensivity\_Mean\_Index, Ethnocentrism\_Index, Product\_Involvement\_Mean\_Index, Tipicality\_Index
- c. Dependent Variable: Index\_PCI\_Brazil

### ANOVA<sup>a,b</sup>

| Model |            | Sum of<br>Squares | df  | Mean Square | F      | Sig.  |
|-------|------------|-------------------|-----|-------------|--------|-------|
| 1     | Regression | 71,972            | 5   | 14,394      | 20,188 | ,000° |
|       | Residual   | 143,318           | 201 | ,713        |        |       |
|       | Total      | 215,290           | 206 |             |        |       |

- a. Country = Brazil
- b. Dependent Variable: Index\_PCI\_Brazil
- c. Predictors: (Constant), Xen\_Composite\_Index, Price\_Sensivity\_Mean\_Index, Ethnocentrism\_Index, Product\_Involvement\_Mean\_Index, Tipicality\_Index

|       |                                    | Unstandardize | Unstandardized Coefficients |       |        |
|-------|------------------------------------|---------------|-----------------------------|-------|--------|
| Model |                                    | В             | Std. Error                  | Beta  | t      |
| 1     | (Constant)                         | 2,835         | ,566                        |       | 5,010  |
|       | Tipicality_Index                   | ,244          | ,043                        | ,401  | 5,728  |
|       | Product_Involvement_Mea<br>n_Index | ,214          | ,078                        | ,172  | 2,744  |
| -     | Price_Sensivity_Mean_Inde x        | ,024          | ,050                        | ,028  | ,474   |
|       | Ethnocentrism_Index                | ,098          | ,041                        | ,154  | 2,364  |
|       | Xen_Composite_Index                | -,060         | ,045                        | -,079 | -1,335 |

#### Coefficients a,b

|       |                                    |      | Collinearity Statistics |       |  |
|-------|------------------------------------|------|-------------------------|-------|--|
| Model |                                    | Sig. | Tolerance               | VIF   |  |
| 1     | (Constant)                         | ,000 | )                       |       |  |
|       | Tipicality_Index                   | ,000 | ,676                    | 1,480 |  |
|       | Product_Involvement_Mea<br>n_Index | ,007 | ,844                    | 1,185 |  |
|       | Price_Sensivity_Mean_Index         | ,636 | ,941                    | 1,063 |  |
|       | Ethnocentrism_Index                | ,019 | ,779                    | 1,284 |  |
|       | Xen_Composite_Index                | ,184 | ,953                    | 1,049 |  |

- a. Country = Brazil
- b. Dependent Variable: Index\_PCI\_Brazil

# Residuals Statistics<sup>a,b</sup>

|                      | Minimum  | Maximum | Mean   | Std. Deviation | N   |
|----------------------|----------|---------|--------|----------------|-----|
| Predicted Value      | 4,0027   | 6,8287  | 5,8031 | ,59108         | 207 |
| Residual             | -2,92627 | 2,08319 | ,00000 | ,83410         | 207 |
| Std. Predicted Value | -3,046   | 1,735   | ,000   | 1,000          | 207 |
| Std. Residual        | -3,465   | 2,467   | ,000   | ,988           | 207 |

- a. Country = Brazil
- b. Dependent Variable: Index\_PCI\_Brazil

H4b: Consumer xenocentrism is negatively related to the product-country image of the Brazilian brand.

#### Block 1:

Model Summary a,c

|       |                   |          |                      |                            | Change S           | tatistics |
|-------|-------------------|----------|----------------------|----------------------------|--------------------|-----------|
| Model | R                 | R Square | Adjusted R<br>Square | Std. Error of the Estimate | R Square<br>Change | F Change  |
| 1     | ,573 <sup>b</sup> | ,328     | ,315                 | ,84604                     | ,328               | 24,694    |

## Model Summary a,c

|       | Change Statistics |     |               |                   |  |
|-------|-------------------|-----|---------------|-------------------|--|
| Model | df1               | df2 | Sig. F Change | Durbin-<br>Watson |  |
| 1     | 4                 | 202 | ,000          | 2,059             |  |

- a. Country = Brazil
- b. Predictors: (Constant), Ethnocentrism\_Index, Product\_Involvement\_Mean\_Index, Price\_Sensivity\_Mean\_Index, Tipicality\_Index
- c. Dependent Variable: Index\_PCI\_Brazil

#### ANOVA<sup>a,b</sup>

| Model |            | Sum of<br>Squares | df  | Mean Square | F      | Sig.  |
|-------|------------|-------------------|-----|-------------|--------|-------|
| 1     | Regression | 70,702            | 4   | 17,676      | 24,694 | ,000° |
|       | Residual   | 144,588           | 202 | ,716        |        |       |
|       | Total      | 215,290           | 206 |             |        |       |

- a. Country = Brazil
- b. Dependent Variable: Index\_PCI\_Brazil
- c. Predictors: (Constant), Ethnocentrism\_Index, Product\_Involvement\_Mean\_Index, Price\_Sensivity\_Mean\_Index, Tipicality\_Index

#### Coefficients a,b

|       |                                    | Unstandardized Coefficients |            | Standardized<br>Coefficients |       |
|-------|------------------------------------|-----------------------------|------------|------------------------------|-------|
| Model |                                    | В                           | Std. Error | Beta                         | t     |
| 1     | (Constant)                         | 2,581                       | ,534       |                              | 4,834 |
|       | Tipicality_Index                   | ,242                        | ,043       | ,398                         | 5,674 |
|       | Product_Involvement_Mea<br>n_Index | ,234                        | ,077       | ,187                         | 3,040 |
|       | Price_Sensivity_Mean_Inde x        | ,024                        | ,050       | ,028                         | ,479  |
| -     | Ethnocentrism_Index                | ,093                        | ,041       | ,146                         | 2,250 |

## Coefficients<sup>a,b</sup>

|       |                                    |      | Collinearity Statistics |       |  |
|-------|------------------------------------|------|-------------------------|-------|--|
| Model |                                    | Sig. | Tolerance               | VIF   |  |
| 1     | (Constant)                         | ,000 |                         |       |  |
|       | Tipicality_Index                   | ,000 | ,677                    | 1,478 |  |
|       | Product_Involvement_Mea<br>n_Index | ,003 | ,874                    | 1,144 |  |
|       | Price_Sensivity_Mean_Index         | ,632 | ,941                    | 1,063 |  |
|       | Ethnocentrism_Index                | ,026 | ,785                    | 1,274 |  |

- a. Country = Brazil
- b. Dependent Variable: Index\_PCI\_Brazil

### Residuals Statistics<sup>a,b</sup>

|                      | Minimum  | Maximum | Mean   | Std. Deviation | N   |
|----------------------|----------|---------|--------|----------------|-----|
| Predicted Value      | 3,9668   | 6,7250  | 5,8031 | ,58585         | 207 |
| Residual             | -2,91092 | 2,03952 | ,00000 | ,83779         | 207 |
| Std. Predicted Value | -3,135   | 1,574   | ,000   | 1,000          | 207 |
| Std. Residual        | -3,441   | 2,411   | ,000   | ,990           | 207 |

- a. Country = Brazil
- b. Dependent Variable: Index\_PCI\_Brazil

#### **Block 2 with C-Xeno Scale:**

#### Model Summary a,c

| 1     | .643 <sup>b</sup> | .413     | .398                 | .79298                     | .413                           | 28,274                |
|-------|-------------------|----------|----------------------|----------------------------|--------------------------------|-----------------------|
| Model | R                 | R Square | Adjusted R<br>Square | Std. Error of the Estimate | Change S<br>R Square<br>Change | tatistics<br>F Change |

#### Model Summary a,c

|       | C   | hange Sta | tistics       |                   |
|-------|-----|-----------|---------------|-------------------|
| Model | df1 | df2       | Sig. F Change | Durbin-<br>Watson |
| 1     | 5   | 201       | ,000          | 2,186             |

- a. Country = Brazil
- b. Predictors: (Constant), C\_Xeno\_Index, Product\_Involvement\_Mean\_Index, Price\_Sensivity\_Mean\_Index, Ethnocentrism\_Index, Tipicality\_Index
- c. Dependent Variable: Index\_PCI\_Brazil

#### $\mathsf{ANOVA}^{\mathsf{a},\mathsf{b}}$

| Mode | ı          | Sum of<br>Squares | df  | Mean Square | F      | Sig.  |
|------|------------|-------------------|-----|-------------|--------|-------|
| 1    | Regression | 88,897            | 5   | 17,779      | 28,274 | ,000° |
|      | Residual   | 126,394           | 201 | ,629        |        |       |
|      | Total      | 215,290           | 206 |             |        |       |

- a. Country = Brazil
- b. Dependent Variable: Index\_PCI\_Brazil
- c. Predictors: (Constant), C\_Xeno\_Index, Product\_Involvement\_Mean\_Index, Price\_Sensivity\_Mean\_Index, Ethnocentrism\_Index, Tipicality\_Index

### Coefficients a,b

|       |                                    | Unstandardized Coefficients |            | Standardized<br>Coefficients |        |
|-------|------------------------------------|-----------------------------|------------|------------------------------|--------|
| Model |                                    | В                           | Std. Error | Beta                         | t      |
| 1     | (Constant)                         | 3,311                       | ,519       |                              | 6,385  |
|       | Tipicality_Index                   | ,219                        | ,040       | ,361                         | 5,458  |
| F     | Product_Involvement_Mea<br>n_Index | ,239                        | ,072       | ,192                         | 3,315  |
|       | Price_Sensivity_Mean_Inde x        | ,046                        | ,047       | ,055                         | ,985   |
|       | Ethnocentrism_Index                | ,059                        | ,039       | ,094                         | 1,520  |
|       | C_Xeno_Index                       | -,186                       | ,035       | -,301                        | -5,379 |

|     |                                 |              | Collinearity | Statistics |
|-----|---------------------------------|--------------|--------------|------------|
| Mod | el                              | Sig.         | Tolerance    | VIF        |
| 1   | (Constant)                      | ,000         |              |            |
|     | Tipicality_Index                | ex ,000 ,669 | 1,494        |            |
|     | Product_Involvement_Mea n_Index | ,001         | ,874         | 1,144      |
|     | Price_Sensivity_Mean_Index      | ,326         | ,934         | 1,071      |
|     | Ethnocentrism_Index             | ,130         | ,766         | 1,306      |
|     | C Xeno Index                    | ,000         | ,935         | 1,069      |

- a. Country = Brazil
- b. Dependent Variable: Index\_PCI\_Brazil

|                      | Minimum  | Maximum | Mean   | Std. Deviation | N   |
|----------------------|----------|---------|--------|----------------|-----|
| Predicted Value      | 3,8790   | 7,0699  | 5,8031 | ,65692         | 207 |
| Residual             | -2,67031 | 1,69873 | ,00000 | ,78330         | 207 |
| Std. Predicted Value | -2,929   | 1,928   | ,000   | 1,000          | 207 |
| Std. Residual        | -3,367   | 2,142   | ,000   | ,988           | 207 |

a. Country = Brazil

b. Dependent Variable: Index\_PCI\_Brazil

## Block 2 with C-Xenscale:

### Model Summary a,c

|       |                   |          |                      |                            | Change S           | tatistics |
|-------|-------------------|----------|----------------------|----------------------------|--------------------|-----------|
| Model | R                 | R Square | Adjusted R<br>Square | Std. Error of the Estimate | R Square<br>Change | F Change  |
| 1     | ,606 <sup>b</sup> | ,368     | ,352                 | ,82294                     | ,368               | 23,380    |

# Model Summary a,c

|       | Change Statistics |     |               |                   |  |
|-------|-------------------|-----|---------------|-------------------|--|
| Model | df1               | df2 | Sig. F Change | Durbin-<br>Watson |  |
| 1     | 5                 | 201 | ,000          | 2,091             |  |

a. Country = Brazil

b. Predictors: (Constant), C\_Xenscale\_Index, Tipicality\_Index, Price\_Sensivity\_Mean\_Index, Product\_Involvement\_Mean\_Index, Ethnocentrism\_Index

c. Dependent Variable: Index\_PCI\_Brazil

## $\mathsf{ANOVA}^{\mathsf{a},\mathsf{b}}$

| Model |            | Sum of<br>Squares | df  | Mean Square | F      | Sig.  |
|-------|------------|-------------------|-----|-------------|--------|-------|
| 1     | Regression | 79,168            | 5   | 15,834      | 23,380 | ,000° |
|       | Residual   | 136,122           | 201 | ,677        |        |       |
|       | Total      | 215,290           | 206 |             |        |       |

a. Country = Brazil

b. Dependent Variable: Index\_PCI\_Brazil

c. Predictors: (Constant), C\_Xenscale\_Index, Tipicality\_Index, Price\_Sensivity\_Mean\_Index, Product\_Involvement\_Mean\_Index, Ethnocentrism\_Index

#### Coefficients<sup>a,b</sup>

|       |                                    | Unstandardize | ed Coefficients | Standardized Coefficients |        |
|-------|------------------------------------|---------------|-----------------|---------------------------|--------|
| Model |                                    | В             | Std. Error      | Beta                      | t      |
| 1     | (Constant)                         | 3,165         | ,545            |                           | 5,807  |
|       | Tipicality_Index                   | ,250          | ,041            | ,411                      | 6,021  |
|       | Product_Involvement_Mea<br>n_Index | ,207          | ,075            | ,166                      | 2,761  |
|       | Price_Sensivity_Mean_Inde x        | ,017          | ,049            | ,020                      | ,350   |
|       | Ethnocentrism_Index                | ,096          | ,040            | ,152                      | 2,394  |
|       | C_Xenscale_Index                   | -,140         | ,040            | -,200                     | -3,536 |

#### Coefficients a,b

|       |                                    |      | Collinearity | Statistics |
|-------|------------------------------------|------|--------------|------------|
| Model |                                    | Sig. | Tolerance    | VIF        |
| 1     | (Constant)                         | ,000 |              |            |
|       | Tipicality_Index                   | ,000 | ,674         | 1,483      |
|       | Product_Involvement_Mea<br>n_Index | ,006 | ,866         | 1,155      |
|       | Price_Sensivity_Mean_Index         | ,727 | ,939         | 1,064      |
|       | Ethnocentrism_Index                | ,018 | ,785         | 1,274      |
|       | C_Xenscale_Index                   | ,001 | ,986         | 1,015      |

- a. Country = Brazil
- b. Dependent Variable: Index\_PCI\_Brazil

## Residuals Statistics<sup>a,b</sup>

|                      | Minimum  | Maximum | Mean   | Std. Deviation | N   |
|----------------------|----------|---------|--------|----------------|-----|
| Predicted Value      | 3,8599   | 7,0171  | 5,8031 | ,61993         | 207 |
| Residual             | -3,02049 | 1,97569 | ,00000 | ,81289         | 207 |
| Std. Predicted Value | -3,135   | 1,958   | ,000   | 1,000          | 207 |
| Std. Residual        | -3,670   | 2,401   | ,000   | ,988           | 207 |

- a. Country = Brazil
- b. Dependent Variable: Index\_PCI\_Brazil

#### Block 2 with X-Scale:

#### Model Summary a,c

|       |                   |          |                      |                            | Change S           | tatistics |
|-------|-------------------|----------|----------------------|----------------------------|--------------------|-----------|
| Model | R                 | R Square | Adjusted R<br>Square | Std. Error of the Estimate | R Square<br>Change | F Change  |
| 1     | ,608 <sup>b</sup> | ,369     | ,354                 | ,82182                     | ,369               | 23,553    |

#### Model Summary a,c

|       | Change Statistics |     |               |                   |  |  |
|-------|-------------------|-----|---------------|-------------------|--|--|
| Model | df1               | df2 | Sig. F Change | Durbin-<br>Watson |  |  |
| 1     | 5                 | 201 | ,000          | 2,087             |  |  |

- a. Country = Brazil
- b. Predictors: (Constant), X\_Sclae\_Index, Price\_Sensivity\_Mean\_Index, Ethnocentrism\_Index, Product\_Involvement\_Mean\_Index, Tipicality\_Index
- c. Dependent Variable: Index\_PCI\_Brazil

#### ANOVA<sup>a,b</sup>

| Model |            | Sum of<br>Squares | df  | Mean Square | F      | Sig.  |
|-------|------------|-------------------|-----|-------------|--------|-------|
| 1     | Regression | 79,537            | 5   | 15,907      | 23,553 | ,000° |
|       | Residual   | 135,753           | 201 | ,675        |        |       |
|       | Total      | 215,290           | 206 |             |        |       |

- a. Country = Brazil
- b. Dependent Variable: Index\_PCI\_Brazil
- c. Predictors: (Constant), X\_Sclae\_Index, Price\_Sensivity\_Mean\_Index, Ethnocentrism\_Index, Product\_Involvement\_Mean\_Index, Tipicality\_Index

#### Coefficients<sup>a,b</sup>

|       |                                    | Unstandardized Coefficients |            | Standardized<br>Coefficients |        |
|-------|------------------------------------|-----------------------------|------------|------------------------------|--------|
| Model |                                    | В                           | Std. Error | Beta                         | t      |
| 1     | (Constant)                         | 3,301                       | ,556       |                              | 5,942  |
|       | Tipicality_Index                   | ,242                        | ,041       | ,399                         | 5,857  |
|       | Product_Involvement_Mea<br>n_Index | ,202                        | ,075       | ,162                         | 2,681  |
| -     | Price_Sensivity_Mean_Inde x        | ,030                        | ,049       | ,036                         | ,619   |
|       | Ethnocentrism_Index                | ,078                        | ,040       | ,123                         | 1,932  |
|       | X_Sclae_Index                      | -,149                       | ,041       | -,206                        | -3,617 |

#### Coefficients<sup>a,b</sup>

|       |                                    |      | Collinearity | Statistics |
|-------|------------------------------------|------|--------------|------------|
| Model |                                    | Sig. | Tolerance    | VIF        |
| 1     | (Constant)                         | ,000 |              |            |
|       | Tipicality_Index                   | ,000 | ,677         | 1,478      |
|       | Product_Involvement_Mea<br>n_Index | ,008 | ,862         | 1,160      |
|       | Price_Sensivity_Mean_Index         | ,537 | ,940         | 1,064      |
|       | Ethnocentrism_Index                | ,055 | ,777         | 1,287      |
|       | X_Sclae_Index                      | ,000 | ,971         | 1,030      |

- a. Country = Brazil
- b. Dependent Variable: Index\_PCI\_Brazil

## Residuals Statistics<sup>a,b</sup>

|                      | Minimum  | Maximum | Mean   | Std. Deviation | N   |
|----------------------|----------|---------|--------|----------------|-----|
| Predicted Value      | 3,5035   | 6,9835  | 5,8031 | ,62137         | 207 |
| Residual             | -2,80883 | 2,03810 | ,00000 | ,81179         | 207 |
| Std. Predicted Value | -3,701   | 1,900   | ,000   | 1,000          | 207 |
| Std. Residual        | -3,418   | 2,480   | ,000   | ,988           | 207 |

- a. Country = Brazil
- b. Dependent Variable: Index\_PCI\_Brazil

## Block 2 with Xen-Scale:

### Model Summary a,c

|       |                   |          |                      |                            | Change S           | tatistics |
|-------|-------------------|----------|----------------------|----------------------------|--------------------|-----------|
| Model | R                 | R Square | Adjusted R<br>Square | Std. Error of the Estimate | R Square<br>Change | F Change  |
| 1     | ,578 <sup>b</sup> | ,334     | ,318                 | ,84441                     | ,334               | 20,188    |

### Model Summary a,c

|       | C   | hange Sta | tistics       |                   |
|-------|-----|-----------|---------------|-------------------|
| Model | df1 | df2       | Sig. F Change | Durbin-<br>Watson |
| 1     | 5   | 201       | ,000          | 2,074             |

- a. Country = Brazil
- b. Predictors: (Constant), Xen\_Composite\_Index, Price\_Sensivity\_Mean\_Index, Ethnocentrism\_Index, Product\_Involvement\_Mean\_Index, Tipicality\_Index
- c. Dependent Variable: Index\_PCI\_Brazil

#### ANOVA<sup>a,b</sup>

| Model |            | Sum of<br>Squares | df  | Mean Square | F      | Sig.  |
|-------|------------|-------------------|-----|-------------|--------|-------|
| 1     | Regression | 71,972            | 5   | 14,394      | 20,188 | ,000° |
|       | Residual   | 143,318           | 201 | ,713        |        |       |
|       | Total      | 215,290           | 206 |             |        |       |

- a. Country = Brazil
- b. Dependent Variable: Index\_PCI\_Brazil
- c. Predictors: (Constant), Xen\_Composite\_Index, Price\_Sensivity\_Mean\_Index, Ethnocentrism\_Index, Product\_Involvement\_Mean\_Index, Tipicality\_Index

#### Coefficients<sup>a,b</sup>

|       |                                    | Unstandardize | d Coefficients | Standardized<br>Coefficients |        |
|-------|------------------------------------|---------------|----------------|------------------------------|--------|
| Model |                                    | В             | Std. Error     | Beta                         | t      |
| 1     | (Constant)                         | 2,835         | ,566           |                              | 5,010  |
|       | Tipicality_Index                   | ,244          | ,043           | ,401                         | 5,728  |
|       | Product_Involvement_Mea<br>n_Index | ,214          | ,078           | ,172                         | 2,744  |
| -     | Price_Sensivity_Mean_Inde x        | ,024          | ,050           | ,028                         | ,474   |
|       | Ethnocentrism_Index                | ,098          | ,041           | ,154                         | 2,364  |
|       | Xen_Composite_Index                | -,060         | ,045           | -,079                        | -1,335 |

#### Coefficients<sup>a,b</sup>

|       |                                    |      | Collinearity | y Statistics |
|-------|------------------------------------|------|--------------|--------------|
| Model |                                    | Sig. | Tolerance    | VIF          |
| 1     | (Constant)                         | ,000 |              |              |
|       | Tipicality_Index                   | ,000 | ,676         | 1,480        |
|       | Product_Involvement_Mea<br>n_Index | ,007 | ,844         | 1,185        |
|       | Price_Sensivity_Mean_Index         | ,636 | ,941         | 1,063        |
|       | Ethnocentrism_Index                | ,019 | ,779         | 1,284        |
|       | Xen_Composite_Index                | ,184 | ,953         | 1,049        |

- a. Country = Brazil
- b. Dependent Variable: Index\_PCI\_Brazil

|                      | Minimum  | Maximum | Mean   | Std. Deviation | N   |
|----------------------|----------|---------|--------|----------------|-----|
| Predicted Value      | 4,0027   | 6,8287  | 5,8031 | ,59108         | 207 |
| Residual             | -2,92627 | 2,08319 | ,00000 | ,83410         | 207 |
| Std. Predicted Value | -3,046   | 1,735   | ,000   | 1,000          | 207 |
| Std. Residual        | -3,465   | 2,467   | ,000   | ,988           | 207 |

a. Country = Brazil

b. Dependent Variable: Index\_PCI\_Brazil

#### 11 German Abstract

Entsprechend dem wachsenden wissenschaftlichen Interesse an den Wirkungen und Triebkräften des Konsumentenfremdheitskonzepts zielt diese Arbeit darauf ab, die vorhandenen Messskalen des Konstrukts zu vergleichen und relevante Unterschiede in seiner Entstehung und Wirkung aufzuzeigen. In den letzten Jahren hat nicht nur die Forschung auf dem Gebiet des Verbraucherxenozentrismus zugenommen, sondern es wurden auch verschiedene Messskalen zur Bestimmung von Xenozentrismus entwickelt. Der Entwicklungsprozess, die Grundlage und die Dimensionen der Skalen unterscheiden sich dabei erheblich. Diese Unterschiede schränken die Vergleichbarkeit und damit die Aussagekraft von Studien zum Konsumentenfremdheitsbegriff stark ein.

Um die Skalen zu vergleichen, wurde eine empirische Studie mit brasilianischen Verbrauchern durchgeführt. Mit den derzeit verfügbaren Skalen wurde der Verbraucherxenozentrismus in der Produktkategorie Schuhe gemessen. Die Skalen wurden anschließend in ihrer Zuverlässigkeit, Validität und in ihrem Entwicklungsprozess verglichen. Die Studienergebnisse zeigen, dass insbesondere die C-Xens-Skala von Balabanis und Diamatopoulos (2016) theoretisch fundiert und präzise entwickelt wurde. Dies spiegelt sich auch in der überzeugenden Validität und Reliabilität der Skala wider. Dementsprechend empfiehlt auch diese Masterarbeit den Einsatz der C-Xenscale.

Ein ausführliches Fazit, betriebswirtschaftliche und theoretische Implikationen sowie Grenzen der Studie finden sich im letzten Abschnitt der Arbeit.

Schlüsselwörter: Konsumenten-Xenozentrismus, C-XENSCALE, CXENO-Skala, X-Skala, XEN-Skala, irrationales Konsumentenverhalten, Foreign Product Bias, Kaufabsicht